MANCHESTER
CITY COUNCIL

Revision Guide for the Hackney Carriage Knowledge Test

VERSION 1.3

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Index

Page No.

Section 1

Part 1	**Understanding the Greater Manchester Street A-Z Atlas**	**3-4**
Part 2	**A-Z - sample questions**	**5**
Part 3	**Places – sample questions**	**6**
Part 4	**Licence conditions and customer care – sample questions**	**7**

Section 2

Part 1	**Routes – sample questions**	**8**
Part 2	**Districts in Greater Manchester – sample questions**	**9**
Part 3	**Area Locations – sample questions**	**10**
Part 4	**Routes from Manchester Airport**	**11**

Revision Information

Revision tips	**12**
Manchester – location guide	**13-20**

Answers

Answers to sample questions	**21-26**

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Reading and Understanding the Greater Manchester Street A-Z Atlas

Everyone thinks they can use an A-Z correctly….
not all applicants get it right!

An A-Z is a very useful tool when used correctly:

- It helps with routes from one location to another giving all road names along the way.
- It lists street names, towns and places in alphabetical order (districts are written in ***italics*** next to the street name).
- It also lists landmarks such as larger public buildings, hospitals, churches and sports grounds by their name.

Objective 1: Finding locations in the A-Z

Open your A-Z and find Pink Bank Lane, *Longsight*

Note down the page number and reference.

If you have used the A-Z correctly, you will be confident that you have the correct Pink Bank Lane and not a Pink Bank Lane in a different area. You should also be able to do this without knowing where ***Longsight*** is located.

If you are not certain, there is an easy method to find the location you are looking for using the A-Z.

Step 1: First, look up the area, NOT the street (areas are listed in A-Z in blue text):
i.e. Longsight

Step 2: Write down the page number only for the area:
i.e. page 95

Step 3: Now find the street you are looking for with the same page number as you noted down in Step 2:
i.e. Pink Bank Lane, page 95

Step 4: Write down the grid reference number for the street with the correct page number:
i.e. Pink Bank Lane, 5M 95

Step 5: Check your answer is correct.

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Objective 2: Finding "St" locations

Please find: **St John's Road *(Heaton Mersey)* *(answer on page 21)***

Many people look for these types of locations by looking under 'St' in the index or under 'J' for John's.

In fact, you need to look under 'Sa'. 'St' is short for Saint. The A-Z puts locations like this under 'Sa'.

Likewise 'Gt' is short for 'Great' and is therefore listed under 'Gre'.

Objective 3: Finding 'The' locations

Please find: **The Crescent *(Droylsden)* *(answer on page 21)***

Streets starting with **'The'** are **not** listed under **'The'**.

For example, to find **The Crescent**, look under **'Cre'** in the A-Z.

To help you, we have listed the alphabet below:

A a	**B b**	**C c**	**D d**	**E e**	**F f**	**G g**	**H h**	**I i**	**J j**	**K k**	**L l**	**M m**
N n	**O o**	**P p**	**Q q**	**R r**	**S s**	**T t**	**U u**	**V v**	**W w**	**X x**	**Y y**	**Z z**

As a reminder…….

1. **Areas are in BLUE text.**
2. **Places of interest are in RED text.**
3. **Streets, road, avenues, etc, are in BLACK text.**
4. **Hospitals have their own reference section in the A-Z.**
5. **The reference guide explains all the symbols in the A-Z.**

Learn this information and it will help you pass this part of the test.

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Section 1 – Part 1 – Using a Greater Manchester Street A-Z Atlas

This part of Section 1 consists of 10 questions about the different sections of an A-Z, with a choice of 3 answers to each question. Using the A-Z you must find which one is the correct grid reference and page number for each one. You will need to get at least 8 questions correct to pass this section.

For practice, answer these questions - tick one answer for each question: ***(answers on page 21)***

REFERENCE SECTION

1	**What does ✝ represent in the Greater Manchester Street A-Z Atlas?**	**A.**	**Church or Chapel**	☐
		B.	**Hospital**	☐
		C.	**Police Station**	☐

AREA (blue text)

			Grid Ref	Page	
2	**Crumpsall**	**A.**	**9E**	**60**	☐
		B.	**9F**	**60**	☐
		C.	**1F**	**78**	☐

BUILDING / LANDMARK (red or black text)

			Grid Ref	Page	
3	**Contact Theatre**	**A.**	**3J**	**73**	☐
		B.	**4G**	**94**	☐
		C.	**8B**	**118**	☐

STREET / ROAD / AVENUE, (black text)

			Grid Ref	Page	Alternative	
4	**Concert Lane, City Centre**	**A.**	**2D**	**94**	**(8E 4)**	☐
		B.	**3F**	**94**	**(9H 5)**	☐
		C.	**9F**	**78**	**(5H 5)**	☐

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Section 1 – Part 2 – Places

Objective: Tell us the location of places in Manchester

This part of Section 1 consists of 10 places in Manchester, with a choice of 3 answers to each place. You must choose which answer is the correct location of the place. You will need to get at least 8 questions correct to pass this section.

For practice, try and answer these questions: ***(answers on page 22)***

1	**Manchester Town Hall**	**A. Deansgate** ☐ **B. Albert Square** ☐ **C. Oxford Road** ☐
2	**Paparazzi Nightclub**	**A. Printworks** ☐ **B. Peter Street** ☐ **C. Deansgate Locks** ☐
3	**Radisson Edwardian Hotel**	**A. London Road** ☐ **B. Piccadilly** ☐ **C. Peter Street** ☐
4	**Oxford Road Train Station**	**A. Fairfield Street** ☐ **B. Whitworth Street West** ☐ **C. Shude Hill** ☐
5	**Living Room Bar & Restaurant**	**A. Princess Street** ☐ **B. Cross Street** ☐ **C. Deansgate** ☐

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Section 1 – Part 3 – Hackney Carriage Byelaws / Customer Care

This part of Section 1 is based on the hackney carriage byelaws and customer care. There are 10 questions with a choice of 3 answers to each question. You will need to get at least 8 questions correct to pass this section.

Some of the questions will ask about everyday situations a hackney carriage driver might find him/herself in. You won't find the answer to these questions in the blue byelaws booklet. You will need to use your judgement to decide which is the most appropriate answer to each question.

For practice, answer these questions - tick one answer for each question: ***(answers on page 23)***

1. What should you do if your customer asks you to allow 6 passengers in your hackney carriage vehicle, when the maximum number permitted is 5 passengers?

A Take all 6 passengers but only if it's a short journey ☐

B Explain the vehicle is only licensed to carry 5 passengers and politely refuse ☐

C Take all 6 passengers but add extra to the fare ☐

2. Who must hackney carriage drivers notify if they are convicted of any offence?

A DVLA ☐

B The Police ☐

C The Licensing Unit ☐

3. If a passenger asks you to let him out at the traffic lights, what would you do?

A Do as the passenger asks and let him out ☐

B Find a safe place to stop near the traffic lights ☐

C Only let the passenger out if the traffic lights are on red so you can stop ☐

4. What type of dog must not be refused from a hackney carriage vehicle?

A Assistance dogs ☐

B Small dogs ☐

C Injured dogs ☐

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Section 2 – Part 1 - Routes from one location to another

This part of Section 2 consists of 10 questions on how to get from one place to another using the shortest and most direct route. There is a choice of 3 answers to each question and you must choose which answer is correct. You will need to get at least 8 questions correct to pass this section.

For practice, answer these questions - tick one answer for each question: ***(answers on page 24)***

1. North Manchester High School for Boys to Wythenshawe Hospital

		Tick ONE box
A	Charlestown Road - Moston Lane - Lightbowne Road - Thorp Road - Oldham Road - Mancunian Way - Princess Road - Princess Parkway - Altrincham Road - Southmoor Road	
B	Charlestown Road - Rochdale Road - Queens Road - Hulme Hall Lane – Alan Turing Way - Ashton Old Road - Mancunian Way - Princess Road – Princess Parkway - Altrincham Road - Southmoor Road	
C	Charlestown Road - Rochdale Road - Addington Street - Oldham Road – Great Ancoats Street - Mancunian Way - Princess Road – Princess Parkway - Altrincham Road - Southmoor Road	

2. Manchester Town Hall to Manchester Airport

		Tick ONE box
A	Albert Square - John Dalton Street – Deansgate - Bridgewater Viaduct – Chester Road – M60 (on J7, off J5) - - Princess Parkway – M56 (on J3a, off J5) - Outwood Lane	
B	Albert Square - Princess Street - Mosley Street - Lower Mosley Street – Albion Street - Medlock Street - Princess Road - Princess Parkway – M56 (on J3a, off J5) - Outwood Lane	
C	Albert Square - Princess Street – Upper Brook Street - Anson Road – Birchfields Road – Moseley Road – Wilbraham Road - Princess Road – Princess Parkway – M56 (on J3a, off J5) - Outwood Lane	

3. **National Cycling Centre (Velodrome) to Piccadilly Train Station**

		Tick ONE box
A	Stuart Street - Gibbon Street - Alan Turing Way - Ashton Old Road – Fairfield Street	
B	Stuart Street - Gibbon Street - Alan Turing Way - Bradford Road – Old Mill Street - Great Ancoats Street - Fairfield Street	
C	Stuart Street - Gibbon Street - Alan Turing Way - Ashton New Road – Every Street - Great Ancoats Street - Fairfield Street	

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Section 2 – Part 2 – Districts in Greater Manchester

This part of Section 2 consists of 5 questions on which main / "A" road should be used from the City Centre to each location. You will need at least 4 questions correct to pass this section.

For practice, answer these questions - tick one answer for each location: ***(answers on page 25)***

City Centre to Denton		**Tick ONE box**
A	Stockport Road (A6)	☐
B	Hyde Road (A57)	☐
C	Cheetham Hill Road (A665)	☐

City Centre to Levenshulme		**Tick ONE box**
A	Stockport Road (A6)	☐
B	Oldham Road (A62)	☐
C	Princess Road (A5103)	☐

City Centre to Clayton		**Tick ONE box**
A	Ashton New Road (A662)	☐
B	Ashton Old Road (A635)	☐
C	Cheetham Hill Road (A665)	☐

Learn the streets you need to take to get from the City Centre to the districts below:

Alkrington	Davenport	Hulme	Romiley
Ashton under Lyne	Denton	Kersal	Royton
Baguley	Didsbury (W & E)	Levenshulme	Rusholme
Benchill	Droylsden	Longsight	Sale
Blackley	Dukinfield	Miles Platting	Salford
Bradford	Eccles	Moss Side	Sedgley Park
Bramhall	Failsworth	Moston	Sharston
Brooklands	Gorton	Northenden	Shaw
Burnage	Harpurhey	Old Trafford	Stockport
Bury	Haughton Green	Openshaw	Stretford
Chadderton	Heaton Chapel	Patricroft	Swinton
Charlestown	Heaton Norris	Pendlebury	Weaste
Cheetham Hill	Heywood	Poynton	Whalley Range
Chorlton-cum-Hardy	Higher Blackley	Prestwich	Withington
Clayton	Higher Crumpsall	Radcliffe	Woodhouse Park
Crumpsall	Hollingworth	Reddish	Worsley
Dane Bank	Hollinwood	Rhodes	Wythenshawe

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Section 2 – Part 3 – Area Locations

This part consists of 10 questions on whether locations are INSIDE, OUTSIDE or on the BORDER of the compellable area. You will need to get at least 8 questions correct to pass this section.

For practice, answer these questions - tick one answer for each question: ***(answers on page 25)***

	Area	**INSIDE**	**OUTSIDE**	**BORDER**
1	**Davenport**	☐	☐	☐
2	**Bucklow Hill**	☐	☐	☐
3	**Bury**	☐	☐	☐

Examples of where places are in relation to the compellable area:

INSIDE	OUTSIDE	BORDER
Altrincham	Ashley	Bury
Ashton under Lyne	Boothstown	Carrington
Bramhall	Bucklow Hill	Hazel Grove
Cheadle	Disley	Kearsley
Davenport	Greenfield	Offerton
Dukinfield	Little Hulton	Romiley
Eccles	Little Lever	Royton
Failsworth	Milnrow	Shaw
Gatley	Mobberley	Stalybridge
Haughton Green	New Mills	Swinton
Heywood	Ramsbottom	Urmston
Radcliffe	Tottington	
Woodford		

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Section 2 – Part 4 – Routes from Manchester Airport

This part consists of 5 questions about which motorway(s) and "A" roads are used to get from Manchester Airport to the following locations using the shortest and most direct route.

For practice, answer these questions - tick one answer for each question: ***(answers on page 26)***

1	**Blackpool**	A. M56, M6, M55	☐
		B. M56, A5103, M60, M61, M65, A6, A59, A583	☐
		C. M56, M60, M66, A56, M65, A6, M55	☐

2	**Crewe**	A. M56, A538, A34, A534	☐
		B. M56, A556, M6, A534	☐
		C. M56, A49, A54, A530	☐

3	**Wigan**	A. M56, M6, A49	☐
		B. M56, A5103, A57(M), A57, M602, M60, M61, A58, A577, A49	☐
		C. M56, A5103, M60, A580, A557, A49	☐

Learn the motorways and A-roads you need to take to get to destinations in the areas below. This list is not exhaustive and you are advised to learn as many as possible.

Blackpool	Burnley	Chesterfield
Crewe	Doncaster	Ellesmere Port
Harrogate	Leeds	Liverpool
Morecambe	Newcastle under Lyme	Nottingham
Preston	Runcorn	Sheffield
Southport	St Helens	Stoke on Trent
Wigan	Wrexham	York

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Do you know enough to pass the test?

- Do you know how to use an A-Z as per Part 1 of this guide?
- Do you know ALL of the main roads through and around the City Centre?
- Do you know ALL of the major routes from the City Centre to ALL districts located within Manchester?
- Do you know ALL of the major routes from the City Centre to ALL districts located within Greater Manchester, including Bolton, Bury, Oldham, Rochdale, Salford, Stockport, Tameside and Trafford?
- Do you know which districts you will reach by taking ALL major routes from the City Centre?

When you can answer YES to all these questions, then you will know enough to pass the test!

Revision Tips

- Ask a current driver for help and advice.
- Walk, cycle and drive around Manchester taking note of places, major landmarks and routes, etc.
- Learn the location of major landmarks, e.g. hotels, hospitals and places of interest.
- We recommend you obtain the following items:
    - Greater Manchester Street A-Z Atlas.
    - Manchester Premier Map.
    - 50 Miles Around Manchester A-Z Road Map.
- Listen to the advice given at the coaching session – this is designed to provide applicants with all the information needed to help pass the knowledge test and become a hackney carriage driver in Manchester.
- There is a 12 month BAN for anyone found cheating in the knowledge test.

***** If you have any questions during the coaching session, please ask! *****

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The following is a list of locations / premises, etc, in and around Manchester that you will find useful when revising for your knowledge test.

City Centre Pubs, Bars, Restaurants, Private Clubs, etc

42nd Street - Bootle Street

5th Avenue Nightclub - Princess Street

Albert's Shed Restaurant – Castle Street

Athenaeum Bar - Spring Gardens

Baa Bar – (1) Sackville Street (2) Deansgate Locks

Bacchanalia Bar & Restaurant – Chapel Walks

Bar 38 – Peter Street

Bar Eden – Canal Street

Bar Fringe – Swan Street

Bay Horse Pub – Thomas Street

Beluga Bar & Restaurant - Mount Street

Billie Rox – Portland Street / Dickinson Street

Bluu Bar – Thomas Street

Bouzouki By Night Restaurant - Princess Street

Brannigans Bar - Peter Street

Café Rouge – (1) Deansgate (2) Printworks

Cask Bar – Liverpool Road

Chicago Rock Café – Peter Street

Cloud 23 Bar – Deansgate (Hilton Hotel Manchester)

Circus Casino – Portland Street

Comedy Store – Deansgate Locks

Croma Restaurant – Clarence Street

Cruz 101 Nightclub – Major Street

Cornerhouse Cinema - Whitworth Street West

Dimitri's Restaurant – Tonman Street / Deansgate

Ducie Bridge Pub – Corporation Street

Dukes 92 Bar - Castle Street

English Lounge - High Street

Frog and Bucket Comedy Club - Oldham Street

Gastro's Café Bar – Sackville Street

Golden Rice Bowl Restaurant - Cross Street

Grosvenor Casino – (1) George Street

Grosvenor Casino – (2) Whitworth Street

Grado's Tapas Restaurant – New York Street

Hard Rock Café – Withy Grove (Printworks)

Hare and Hounds Pub – Shude Hill

Harry Ramsden's Restaurant – Chester Road

Kro 2 Bar – Oxford Road

Kro Piccadilly – Portland Street

La Tasca Restaurant – Deansgate

Label Bar – Deansgate

Lamars Bar – Hilton Street

Lime Bar – Booth Street

Little Yang Sing Restaurant - George Street

Livebait Restaurant – Southmill Street

Living Room Bar & Restaurant – Deansgate

Loaf Bar & Restaurant – Deansgate Locks

Matt & Phred's Jazz Club – Tib Street

Mr Thomas's Chop House - Cross Street

M-Two Nightclub - Peter Street

New Union Pub – Princess Street

Night & Day Cafe Bar - Oldham Street

The Northern – Oldham Street

Odd Bar – Thomas Street

Odder Bar – Oxford Road

O'Sheas Irish Pub - Whitworth Street / Princess St

Old Grapes Pub – Little Quay Street

Opus One Restaurant – Peter Street

Paddy's Goose Pub – Bloom Street

Panacea Bar & Restaurant – John Dalton Street

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City Centre Pubs, Bars, Restaurants, Private Clubs, etc

Paparazzi Nightclub – Withy Grove (Printworks)
Pearl City Restaurant – George Street
Pitcher & Piano Bar – Lower Mosley Street
Press Club – Queen Street
Pure Nightclub – Withy Grove (Printworks)
Pure Space Bar – New Wakefield Street
Rajdoot Restaurant – Albert Square
Rising Sun Pub – Queen Street
Ritz Nightclub – Whitworth Street West
Sankey's Soap Nightclub – Jersey Street
Seven Oaks Pub – Nicholas Street
Shamrock Pub – Bengal Street
Shimla Pinks Restaurant – Dolefield
Siam Orchid Restaurant - Portland Street
Slug & Lettuce Bar – (1) Albert Square (2) Deansgate
South Nightclub – South King Street
Sports Café - Quay Street
Square Bar - Peter Street
Sugar Lounge Bar – Deansgate Locks
Tai Wu Restaurant – Oxford Street
The Birdcage Nightclub – Withy Grove
The Ox Pub – Liverpool Road
The Shakespeare Pub – Fountain Street
Thompson Arms – Sackville Street
TV21 Bar - Thomas Street
Varsity Bar – Oxford Road
Walkabout Bar – Quay Street
Walrus Bar – High Street
The Waterhouse - Princess Street
Wagamama (1) Spinningfields (2) Printworks
Yang Sing Restaurant – Princess Street
Zinc Bar and Grill – The Triangle, Hanging Ditch

Hospitals

Alexandra Hospital - Mill Lane (Cheadle)
Ancoats NHS Walk In Centre – Old Mill Street
Bolton General Hospital - Minerva Road
Booth Hall Children's Hospital - Charlestown Road
BUPA Hospital - Russell Road (Whalley Range)
Christie Hospital - Wilmslow Road
Cornerstone Centre – Graham Street (Bradford)
Dental School & Hospital – Higher Cambridge Street
Fairfield General Hospital - Rochdale Old Road
Forum Health Centre – Fleming Road (Wythenshawe)
Francis House Childrens Hospice - Parrs Wood Road
Hope Hospital - Stott Lane (Salford)
Manchester Royal Eye Hospital – Nelson Street
Manchester Royal Infirmary – Grafton Street
North Manchester General Hospital - Delaunays Rd
Prestwich Hospital – Valley Park Road
Royal Manchester Children's Hospital - Hospital Road
Royal Oldham Hospital - Rochdale Road
St Mary's Hospital - Hathersage Road
Stepping Hill Hospital - Poplar Grove
Trafford General Hospital – Moorside Road
Tameside General Hospital - Fountain Street (A-u-L)
Withington Hospital - Nell Lane
Wythenshawe Hospital – Southmoor Road

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Hotels

Arora International Hotel – Princess Street
Atrium Apartment Hotel – Princess Street
Best Western Princess Hotel – Portland / Princess St
Best Western Hotel Smokies Park – Ashton Road
Bewleys Hotel – Outwood Lane
Britannia Country House Hotel - Palatine Road
Britannia Hotel Manchester - Portland Street
Campanile Hotel – Ordsall Lane
Castlefield Hotel – Liverpool Road
City Inn – Auburn Street
Copthorne Hotel – Clippers Quay
Cresta Court Hotel - Church Street (Altrincham)
Days Hotel – Sackville Street
Diamond Lodge Hotel - Kirkmanshulme Lane
Etrop Grange Hotel – Thorley Lane
Express By Holiday Inn Salford – Waterfront Quay
Express By Holiday Inn East – Wall Way (Gorton)
Fairways Lodge – George Street
Gardens Hotel – Piccadilly
Great John Street Hotel – Great John Street
Hilton Manchester Airport – Outwood Lane
Hilton Manchester Deansgate – Deansgate
Holiday Inn Manchester Central Park – Fletcher Street
Ibis Hotel – Portland Street
Jury's Inn Hotel - Great Bridgewater Street
Lowry Hotel – Dearmans Place / Chapel Street
MacDonald Manchester Hotel – London Road
Malmaison Hotel – London Road / Piccadilly
Manchester Marriott Victoria & Albert Hotel - Water St
Marriott Hotel – Hale Road (Hale Barns)
Marriott Worsley Park Hotel – Walkden Rd (Worsley)
Menzies Avant Hotel – Windsor Road (Oldham)
Novotel Hotel (City Centre) - Dickinson Street
Novotel Hotel (Worsley) - Worsley Brow
Old Trafford Lodge – Talbot Road
Palace Hotel - Oxford Road
Premier Inn – (1) Lower Mosley Street
Premier Inn – (2) Portland Street
Premier Inn – (3) Victoria Bridge Street
Premier Inn – (4) Bucklow Hill (Knutsford)
Radisson Edwardian Hotel – Peter Street
Ramada Manchester Piccadilly – Portland Street
Renaissance Manchester Hotel - Blackfriars Street
Sacha's Hotel - Tib Street
Stay Inn Hotel – Blackfriars Road / Trinity Way
The Grafton Hotel – Grafton Street
The Midland Hotel - Peter Street
Thistle Manchester Hotel – Portland Street
Trafford Hall Hotel – Talbot Road
Travelodge Ancoats –Great Ancoats Street
Travelodge Manchester Central – Blackfriars Street
Tulip Inn Hotel - Old Park Lane (nr Trafford Centre)

Transport Interchanges

Bury Interchange - Market Street
Deansgate Train Station – Whitworth Street West
Manchester Central Coach Station – Chorlton Street
Manchester International Airport – Outwood Lane
Oxford Road Rail Station – Whitworth Street West
Piccadilly Rail Station – Fairfield Street
Victoria Rail Station – Victoria Station Approach

Further information on transport links can be found on the following website: http://www.gmpte.com/

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Theatres, Libraries, Cinemas and Museums

Cineworld Cinema – Lord Sheldon Way (Ashton Moss)
Contact Theatre - Devas Street / Oxford Road
Dancehouse Theatre - Oxford Road
Garrick Theatre - Wellington Road South (Stockport)
Gallery of Costume – Platt Hall (Platt Fields Park)
GMP Museum - Newton Street
Green Room Theatre - Whitworth Street West
Heaton Hall - Middleton Road (Heaton Park)
Imax Odeon Cinema – Printworks / Withy Grove
Imperial War Museum North – Trafford Wharf Way
John Rylands Library – Deansgate
Library Theatre - St Peters Square
Lowry Theatre - Salford Quays (Pier 8)
Manchester Air & Space Museum - Lower Byrom St
Manchester Central Library - St Peters Square
Manchester Jewish Museum - Cheetham Hill Road
Manchester Museum - Oxford Road
Manchester United Museum - Sir Matt Busby Way
Museum of Science & Industry - Lower Byrom Street
Museum of Transport - Boyle Street
Oldham Coliseum Theatre - Fairbottom Street
Opera House Theatre - Quay Street
Palace Theatre - Oxford Street
Peoples History Museum – Left Bank, Bridge Street
Queen Elizabeth Hall - West Street (Oldham)
Royal Exchange Theatre - Cross St / St Ann's Square
Showcase Cinema - Hyde Road
Stockport Hat Works Museum – Wellington Road Sth
Stockport Plaza Theatre - Mersey Square
Tameside Hippodrome Theatre - Oldham Road
UGC Cinema Parrs Wood – Wilmslow Rd (Didsbury)
Warner Village Cinema - Pilsworth Road (Bury)

Exhibition Centres, Conference Centres, Art Galleries, etc

Bury Art Gallery & Museum – Moss Street
Castlefield Gallery – Hewitt Street
Chinese Art Centre – Thomas Street
Irish World Heritage Centre - Queens Road
Manchester Art Gallery - Mosley Street
Manchester Central & Exhibition Centre - Windmill St.
Manchester Conference Centre - Sackville Street
Manchester Craft and Design Centre - Oak Street
Stockport Art Gallery - Wellington Road South
Urbis Centre – Cathedral Gardens
Whitworth Art Gallery - Oxford Road

Parks and Open Spaces

Chorlton Water Park - Maitland Avenue
Clayton Vale - Bank Street
Debdale Park - Hyde Road
Heaton Park - Middleton Road
Platt Fields Park – Wilmslow Road / Platt Lane
Wythenshawe Park - Wythenshawe Road

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Shopping Centres and Department Stores, etc

Affleck's Store – Church Street
Central Retail Park – Great Ancoats Street
Crown Point Shopping Centre – Ashton Road
Debenhams Department Store – High St / Market St
Harvey Nichols Store – New Cathedral Street
House of Fraser Department Store – Deansgate
John Lewis Store - Wilmslow Road (Cheadle)
Lowry Outlet Mall – The Quays (Salford)
Manchester Arndale Centre - High Street / Market St
Manchester Fort Retail Park – Cheetham Hill Road
Marks & Spencer (City Centre) – St Mary's Gate
Middleton Arndale Centre - Middleton Road
Next Store (Arndale Centre) –Corporation Street
Primark Store – Mosley Street / Market Street
Selfridges Store – Exchange Square
Snipe Retail Park - Manchester Road (Ashton-u-Lyne)
Triangle Shopping Centre – Exchange Square
Trafford Centre - Barton Dock Road
White City Retail Park – Chester Road
Wythenshawe Civic Centre / Forum - Simonsway

Entertainment, Leisure & Sporting Venues

Abraham Moss Leisure Centre - Crescent Road
AMC Cinema – Deansgate (Great Northern Complex)
Ardwick Sports Hall - Stockport Road
Belle Vue Greyhound Stadium – Kirkmanshulme Lne
Belle Vue Speedway - Kirkmanshulme Lane
Bolton Wanderers Football Club - Burnden Way
Bridgewater Hall – Lower Mosley Street
Bury Football Club – Gigg Lane
Carling Apollo - Stockport Road
Chill FactorE (Snow Sports Centre) Trafford Way
Daytona Indoor Karting – Wharfside Way
Hollywood Bowl – Lord Sheldon Way (Ashton Moss)
Great Northern Complex - Deansgate
Hough End Centre - Mauldeth Road
JJB Soccer Dome - Trafford Way
Lancashire County Cricket Club - Warwick Road
M.E.N Arena - Hunts Bank / Victoria Station
Manchester 235 Casino – Watson Street
Manchester Academy – Oxford Road
Manchester City Football Club – Ashton New Road
Manchester United Football Club - Sir Matt Busby Way
National Cycling Centre / Velodrome – Stuart Street
Megabowl – Pilsworth Road (Bury)
National Squash Centre – Rowsley Street
Northern Lawn Tennis Club – Palatine Road
Oldham Athletic Football Club – Furtherwood Road
Parrs Wood Entertainment Complex - Kingsway
Printworks Entertainment Complex - Withy Grove
Salford Rugby Club - Weaste Lane
Indoor Tennis Centre - Alan Turing Way/Sportcity Way
Stockport County Football Club - Hardcastle Road
TenPin Bowling – Wilmslow Rd (Parrs Wood Complex)
Withington Golf Course - Palatine Road

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Schools, Colleges and University Buildings, and Halls of Residence

Cavendish Hall – Cavendish Street
Chandos Hall – Granby Row
Chetham's School for Music – Long Millgate
City College (Arden Campus) - Sale Road
City College (City Campus) – Whitworth Street
Elizabeth Gaskell House - Hathersage Road
Faculty of Economics - Dover Street
Fielden Park College - Barlow Moor Road
Greenheys Adult Education Centre - Monton Street
Islamic High School For Girls – High Lane
John Dalton Building – Chester Street
Kath Locke Centre - Moss Lane East
Lambert Hall – Granby Row
Loreto College - Chichester Road
MANCAT College (Moston) - Princedom Street
MANCAT College (Openshaw) – Whitworth Street
Manchester Business School – Booth Street West
Manchester Grammar School - Old Hall Lane
Manchester High School for Girls - Grangethorpe Rd
Manchester Metropolitan University - Oxford Road
Manchester Science Park – Burlington Street
Manchester University - Oxford Road
Materials Science Building - Grosvenor Street
Nicholls Sixth Form Centre - Hyde Road
Nth Manchester High School for Boys – Charlestown Rd
Oddfellows Hall – Grosvenor Street
Open University - Altrincham Road
Ormond Buildings – Lower Ormond Street
Owens Park - Wilmslow Road
Royal Northern College of Music - Booth Street West
Salford University - The Crescent
The Kilburn Building - Oxford Road
The Roscoe Building - Brunswick Street
UMIST - Sackville Street
Umist School of Management - Booth Street West
Whitworth Hall Complex – Oxford Road
Wright Robinson Sports College - Abbey Hey Lane
Xaverian College - Lower Park Road

Further info on University of Manchester buildings is available at: www.manchester.ac.uk/visitors/travel/maps

City Centre Banks and Building Societies

Alliance and Leicester - Deansgate
HSBC Bank – Cross Street
Lloyds TSB – King Street
NatWest Bank – Portland Street
Nationwide Building Society – Cross Street
Royal Bank Of Scotland – St Ann Street

Council / Local Authority Buildings and Offices

Bury Town Hall – Knowsley Street
Dukinfield Town Hall – King Street
Hyde Town Hall – Market Street
Manchester Registry Office – Lloyd Street
Manchester Town Hall – Albert Square
Manchester Town Hall Extension – Mount Street
Manchester Visitor Information Centre – Lloyd Street
Trafford Town Hall – Talbot Road

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Residential Buildings / Complexes

Albion Mill – Pollard Street
Asia House – Princess Street
Beetham Tower - Deansgate
Bridgewater House – Slate Wharf
Castle Quay – Chester Road
China House – Harter Street
Design House – High Street
Great Northern Tower – Watson Street
Hudson Building – Great Ancoats Street
Junction Works – Ducie Street
Jutland House – Ducie Street
Lancaster House – Whitworth Street
Mackintosh Village – Cambridge Street
Mercury Building – Aytoun Street
Navigation House – Ducie Street
No 1 Deansgate – Deansgate
Rossetti Place – Lower Byrom Street
Royal Mills – Cotton Street
St Georges Church – Chester Road
The Box Works – Worsley Street
The Hacienda Apartments - Whitworth Street West
The Lock Building – Whitworth Street West
The Ropeworks – Little Peter Street
Timber Wharf – Worsley Street

Main Roads

Abbey Hey Lane (Gorton)
Aytoun Street (City Centre)
Birchfields Road (Longsight / Fallowfield)
Blackley New Road (Crumpsall)
Bradford Road (Miles Platting)
Briscoe Lane (Newton Heath)
Cheadle Road (Cheadle)
Chester Road (Hulme / Old Trafford)
Church Street (City Centre)
Crossley Road (Levenshulme / Burnage)
Culcheth Lane (Newton Heath)
Fog Lane (Burnage / Didsbury)
Grand Central Square (Stockport)
Heywood Old Road (Middleton / Heywood)
Hyde Road (Ardwick / Gorton)
Lapwing Lane (Withington)
Mainway (Alkrington)
Morningside Drive (Didsbury)
Mount Road (Gorton)
North Road (Clayton)
Parrs Wood Lane (Didsbury)
Scholes Lane (Prestwich)
Sheepfoot Lane (Prestwich)
Stevenson Square (City Centre)
Ten Acres Lane (Newton Heath)
Two Trees Lane (Denton)

Consulates / Embassies

China – Denison Road (Rusholme)
France – Deansgate (City Centre)
Germany – King Street (Ship Canal House)
Italy – 111 Piccadilly (City Centre)
Netherlands – Moseley Road (Levenshulme)
Norway – Oxford Street (City Centre)
Pakistan – Dickenson Road (Rusholme)
Portugal – Portland Street (Portland Tower)
Spain – Spring Gardens (City Centre)
Switzerland – Portland Street (Portland Street)

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Miscellaneous

Alexandra House (City Centre) – Parsonage
BBC Building – Oxford Road
Bootle Street Police Station - Bootle Street
Boulton House - Chorlton Street
British Gas (Main Office) - Gould Street
Byrom House – Quay Street
Carlton House - Albert Square
Centrica (British Gas) - Talbot Road
Chinese Arch – Faulkner Street
Clarendon House - Lower Mosley Street
Collyhurst Police Station - Rochdale Road
Daisy Works - Stockport Road
Deansgate Locks - Whitworth Street West
Disabled Living Centre – St Chad's Street
DVLA - Chester Road
Friday's Nightclub – Palatine Road (Didsbury)
Friends Meeting House - Mount Street
GMC Fire Service Headquarters - Bolton Road
Gorton Vehicle Testing Centre – Hammerstone Road
Granada TV - Quay Street
Greater Manchester Police HQ – Boyer Street
Henshaws School for the Blind – Talbot Road
HM Prison Manchester (Strangeways) - Southall St
HM Prison Styal - Styal Road
Homeless Offenders Unit - Minshull Street
Lancashire House – Peter Street
Lexicon House – Mount Street
Longsight Police Station – Grindlow Street
Manchester Cathedral – Victoria Street / Cateaton St
Manchester Crown Court - Minshull Street
Manchester Dogs Home - Mossbrook Road
Mecca Bingo – Hyde Road
Mens Homeless Hostel - Downing Street
Methodist International House - Daisy Bank Road
Moss Side Social Services - Bold Street
Nawaab Restaurant – Stockport Road (Levenshulme)
New Century Hall / CIS Building - Corporation Street
New Smithfield Market - Whitworth Street
Overseas House - Quay Street
Parkway Business Centre - Princess Road
Pearl Assurance House - Princess Street
Pilsworth Industrial Estate - Pilsworth Road
Police Training Centre - Sedgley Park Road
Portland Chambers - Portland Street
Portland Tower - Sackville Street
Rail House - Store Street
Royal Mail Sorting Office - Oldham Road
RSPCA Headquarters - Eccles New Road
Ship Canal House - King Street
Sri GuruNanck DeeJi Gurdwara Temple – Monton St
St Mary's Church (The Hidden Gem) – Mulberry Street
Tanzaro House - Ardwick Green North
Wing Yip Cash & Carry - Oldham Road
Zeneca Chemicals - Delauneys Road

There are various learning aids that you may find useful. These include websites that assist with route finders. These can be found on websites such as:

www.theaa.co.uk www.rac.co.uk www.multimap.co.uk

You can contact the Licensing Unit on:

Telephone No.	0161 234 4917
Email:	licensing@manchester.gov.uk
Website:	www.manchester.gov.uk/licensing

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ANSWERS TO SAMPLE QUESTIONS

Page 4 – Understanding an A-Z

St John's Road *(Heaton Mersey)*	**6K 107**
The Crescent *(Droylsden)*	**9D 80**

Page 5 – Using an A-Z

REFERENCE SECTION

1	**What does ✝ represent in the Greater Manchester Street A-Z Atlas?**	**A.**	**Church or Chapel**	☑
		B.	**Hospital**	☐
		C.	**Police Station**	☐

AREA (blue text)

			Grid Ref	Page	
2	**Crumpsall**	**A.**	**9E**	**60**	☑
		B.	**9F**	**60**	☐
		C.	**1F**	**78**	☐

BUILDING / LANDMARK (red or black text)

			Grid Ref	Page	
3	**Contact Theatre**	**A.**	**3J**	**73**	☐
		B.	**4G**	**94**	☑
		C.	**8B**	**118**	☐

STREET / ROAD / AVENUE, (black text)

			Grid Ref	Page	Alternative	
4	**Concert Lane, City Centre**	**A.**	**2D**	**94**	**(8E 4)**	☐
		B.	**3F**	**94**	**(9H 5)**	☐
		C.	**9F**	**78**	**(5H 5)**	☑

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ANSWERS TO SAMPLE QUESTIONS

Page 6 - Places

1	**Manchester Town Hall**	**A. Deansgate**	☐
		B. Albert Square	☑
		C. Oxford Road	☐
2	**Paparazzi Nightclub**	**A. Printworks**	☑
		B. Peter Street	☐
		C. Deansgate Locks	☐
3	**Radisson Edwardian Hotel**	**A. London Road**	☐
		B. Piccadilly	☐
		C. Peter Street	☑
4	**Oxford Road Train Station**	**A. Fairfield Street**	☐
		B. Whitworth Street West	☑
		C. Shude Hill	☐
5	**Living Room Bar & Restaurant**	**A. Princess Street**	☐
		B. Cross Street	☐
		C. Deansgate	☑

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ANSWERS TO SAMPLE QUESTIONS

Page 7 – Byelaws and Customer Care

1. What should you do if your customer asks you to allow 6 passengers in your hackney carriage vehicle, when the maximum number permitted is 5 passengers?

A Take all 6 passengers but only if it's a short journey ☐

B Explain the vehicle is only licensed to carry 5 passengers and politely refuse ☑

C Take all 6 passengers but add extra to the fare ☐

2. Who must hackney carriage drivers notify if they are convicted of any offence?

A DVLA ☐

B The Police ☐

C The Licensing Unit ☑

3. If a passenger asks you to let him out at the traffic lights, what would you do?

A Do as the passenger asks and let him out ☐

B Find a safe place to stop near the traffic lights ☑

C Only let the passenger out if the traffic lights are on red so you can stop ☐

4. What type of dog must not be refused from a hackney carriage vehicle?

A Assistance dogs ☑

B Small dogs ☐

C Injured dogs ☐

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ANSWERS TO SAMPLE QUESTIONS

Page 8 – Routes from one location to another

1. North Manchester High School for Boys to Wythenshawe Hospital

		Tick ONE box
A	Charlestown Road - Moston Lane - Lightbowne Road - Thorp Road – Oldham Road – Great Ancoats Street – Miller Street – Trinity Way – Dawson Street – Egerton Street - Mancunian Way - Princess Road – Princess Parkway - Altrincham Road - Southmoor Road	
B	Charlestown Road - Rochdale Road - Queens Road - Hulme Hall Lane – Alan Turing Way - Ashton Old Road - Mancunian Way - Princess Road – Princess Parkway - Altrincham Road - Southmoor Road	
C	Charlestown Road - Rochdale Road - Addington Street - Oldham Road – Great Ancoats Street - Mancunian Way - Princess Road – Princess Parkway - Altrincham Road - Southmoor Road	✓

2. Manchester Town Hall to Manchester Airport

		Tick ONE box
A	Albert Square - John Dalton Street – Deansgate - Bridgewater Viaduct – Chester Road – M60 (on J7, off J5) - - Princess Parkway – M56 (on J3a, off J5) - Outwood Lane	
B	Albert Square - Princess Street - Mosley Street - Lower Mosley Street – Albion Street - Medlock Street - Princess Road - Princess Parkway – M56 (on J3a, off J5) - Outwood Lane	✓
C	Albert Square - Princess Street – Upper Brook Street - Anson Road – Birchfields Road – Moseley Road – Wilbraham Road - Princess Road – Princess Parkway – M56 (on J3a, off J5) - Outwood Lane	

3. National Cycling Centre (Velodrome) to Piccadilly Train Station

		Tick ONE box
A	Stuart Street - Gibbon Street - Alan Turing Way - Ashton Old Road – Fairfield Street	
B	Stuart Street - Gibbon Street - Alan Turing Way - Bradford Road – Old Mill Street - Great Ancoats Street - Fairfield Street	
C	Stuart Street - Gibbon Street - Alan Turing Way - Ashton New Road – Every Street - Great Ancoats Street - Fairfield Street	✓

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ANSWERS TO SAMPLE QUESTIONS

Page 9 – Districts in Greater Manchester

City Centre to Denton		Tick ONE box
A	Stockport Road (A6)	☐
B	Hyde Road (A57)	☑
C	Cheetham Hill Road (A665)	☐

City Centre to Levenshulme		Tick ONE box
A	Stockport Road (A6)	☑
B	Oldham Road (A62)	☐
C	Princess Road (A5103)	☐

City Centre to Clayton		Tick ONE box
A	Ashton New Road (A662)	☑
B	Ashton Old Road (A635)	☐
C	Cheetham Hill Road (A665)	☐

Page 10 – Area Locations

	Area	INSIDE	OUTSIDE	BORDER
1	**Davenport**	☑	☐	☐
2	**Bucklow Hill**	☐	☑	☐
3	**Bury**	☐	☐	☑

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ANSWERS TO SAMPLE QUESTIONS

Page 11 – Routes from Manchester Airport

1	**Blackpool**	A. M56, M6, M55	☐
		B. M56, A5103, M60, M61, M65, A6, A59, A583	☑
		C. M56, M60, M66, A56, M65, A6, M55	☐

2	**Crewe**	A. M56, A538, A34, A534	☐
		B. M56, A556, M6, A534	☑
		C. M56, A49, A54, A530	☐

3	**Wigan**	A. M56, M6, A49	☑
		B. M56, A5103, A57(M), A57, M602, M60, M61, A58, A577, A49	☐
		C. M56, A5103, M60, A580, A557, A49	☐

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