

Health and Well-being Overview and Scrutiny Committee

Minutes of the meeting held on 5 February 2009

Present:

Councillor Cooley – In the Chair

Councillors Cowan, Fisher, Lyons, E Newman, O'Callaghan, O' Connor, and Swannick.

Local Involvement Network (LINK): Mr. M Kelly,

Present by invitation:

Councillor Curley – Executive Member for Adult Services

Debbie Nixon – Director of Commissioning, NHS Manchester

Zoe Cohen – Director of Corporate Affairs, NHS Manchester

Nick Gomm – Assistant Director of Engagement, NHS Manchester

Apologies:

Councillors Boyes, O'Neill

Local Involvement Network (LINK): Angela Young

HWB/09/22 Urgent Business

Items 7 – 'The Evaluation of Measures to Tackle Obesity and 8 'Standards for Better Health Declaration' were submitted as urgent business.

HWB/09/23 Minutes

The minutes of the Committee meeting on 5 February were submitted for consideration.

Decision

To approve the minutes of the meeting held on 5 February 2009.

HWB/09/24 Information and Overview Report

A report of the City Solicitor was submitted providing information about relevant issues affecting the Committee's remit and including the work programme for comment.

A member of the Committee requested that the Local Area Agreement item in the 'to be scheduled' section of the work programme should be included as a regular item. It was agreed that this would be added to the work programme for May 2009.

Decision

1. To note the report
2. To agree the work programme for the Committee

3. To add a report on the Local Area Agreement Performance Targets to the work programme for May 2009

HWB/09/25 LINK Update

An oral update report was received from a LINK representative outlining some of the key activities of the LINK including:

- The launch of the Never Events Policy for the NHS in England by the National Patient Safety Agency. Never Events were defined as serious patient safety incidents that should not occur if preventative measures have been put in place. A number of Trusts had already signed up to the policy.
- The LINK had collected information of patient's experiences of NHS Trusts to be included within the LINKs response to the Standards for Better Health Declarations.

It was noted that the LINK board was now in the process of planning their work programme. Members acknowledged that the formal relationship between the LINK and the Committee needed to be clarified and requested that the Governance and Scrutiny Support Team review practice elsewhere.

Decision

1. To note the report
2. To request that the Governance and Scrutiny Support Team review the relationship between LINKs and Health Scrutiny Committees and report this back to a future meeting.

HWB/09/26 The Evaluation of Measures to Tackle Obesity

The Director of the Joint Health Unit (H) presented a report providing an update on the implementation of a number of initiatives to improve the health of Manchester City Council and NHS employees in Manchester.

It was reported that the Committee received an overview report in January 2008 focusing on the promotion of physical activity and food/healthy diet in the workplace. A number of schemes were piloted at the Council and the NHS including:

- Stepping into Workplace Activity (SWA) Pilot
- Fruit on Desks scheme
- Fitbug
- Njoy healthier menu
- Vascular Checks Pilot
- Manchester + Staff Benefits scheme

It was noted that some of the schemes had been successful such as the Vascular Checks Pilot and the introduction of a staff benefits scheme. Some of the schemes had limited success or experienced difficulties getting started.

There was some discussion around the Fitbug scheme. In particular some users had experienced problems uploading the information on the website and this had deterred them from continuing. Officers reported that a full evaluation of the lessons learned was being undertaken by 31 March 2009.

In consideration of which Health at Work schemes should be prioritised in 2009/10, members of the Committee emphasised the importance of following up incentives and rewards to encourage participation in these schemes. Good examples such as the discount on annual passes for public transport provided by Manchester City Council were noted.

Decision

To note the report

HWB/09/27 Standards for Better Health Declaration

The Chair presented a brief report outlining the Standards for Better Health Declarations from each of the NHS Trusts operating within Manchester. The Standards for Better Health Declarations must be submitted by 1 May 2009. The Health and Well-being Overview and Scrutiny Committee was invited to make comments to each of the Trusts on their compliance with core standards.

A summary of recorded views of three out of the seven Health Trusts outlining their forecast for their Standards for Better Health Declaration was included within the appendices to the report.

Decision

1. To note the contents of the report
2. To delegate responsibility for commenting on the Core Standards to the Chair of the Committee

HWB/09/28 Commission for Social Care Inspection (CSCI) – Implementation of Action Plan

The Director of Adult Social Care presented a report detailing the progress made on the implementation of the CSCI Action Plan. In July 2008, the Committee received a report on the CSCI Inspection of Independence, Well-being and Choice, together with an action plan to demonstrate how performance against the recommendations of the inspection would be progressed.

It was reported that the majority of the actions had been completed and signed off. Any outstanding actions were due to be completed within the next two months.

Decision

1. To note the report

HWB/09/29 NHS Manchester Update Report

A report of the Director of Corporate Affairs at NHS Manchester detailed the monthly update on a range of topics relating to the Committees work including:

- World Class Commissioning update
- Changes to regulation of health and social care in 2009-10
- Manchester pilots vascular checks campaign
- Transfer of services from Booth Hall Children's Hospital
- Demand on urgent care services
- NHS Manchester co-hosts national launch on patient safety

Members noted the report and sought further information on the demands on the urgent care services during the cold winter. Members were advised that the cold weather had contributed to unusually high demand on NHS services, both in Manchester and elsewhere across the country. There had been increased attendance across the healthcare system, from GP practices to Accident and Emergency departments, since the first cold spell in November. Members requested a further report to the Committee to outline more detailed information on how the cold weather had impacted on urgent care services and how the lessons learned from this would be implemented during cases of extreme hot or cold weather.

Members sought further information on how members of the public were being informed about the transfer of services from Booth Hall. It was reported that NHS Manchester would be working with partners to inform residents via the media and door-to-door leaflet drops.

Decision:

1. To note the report
2. To request a further report to outline more detailed information on how the cold weather had impacted on urgent care services and how the lessons learned from this would be implemented during future episodes of extreme hot or cold weather.

HWB/09/30 NHS Manchester Operational Plan 2009-10

The Director of Corporate Affairs, NHS Manchester presented a report outlining the draft operational plan of NHS Manchester, which had been prepared in line with the Department of Health guidance *Operating Framework for the NHS in England 2009/10*.

Decision:

To note the report

HWB/09/31 World Class Commissioning Assurance Review – Final Panel Report

The Director of Corporate Affairs, NHS Manchester presented a report detailing the final formal feedback from the national World Class Commissioning (WCC) Assurance process, based on the panel day on 11th November 2008 and associated preparations.

It was reported that every PCT's progress on WCC was assessed through an 'assurance' process. The panel awarded NHS Manchester 'baseline' level 2 for eight out of the ten WCC Competencies. It was noted that no PCT was expected to score very highly in the first year, as this was a highly ambitious programme. The bar for each of the ten competencies was purposefully set high with a mark for each awarded on a scale of 1 to 4 where 1 was 'below baseline' and 4 was 'world class'.

Members of the Committee requested that future updates on the WCC process should be provided as a summary document as this was too detailed. It was noted that future reports would be based on outcomes and as such would be of more value to members.

Decision:

To note the report

HWB/09/31 Draft Commissioning Strategy for Mental Health/Stakeholder Engagement

The Director of Commissioning, NHS Manchester made a presentation detailing an overview of the draft Commissioning Strategy for Mental Health. The Strategy was aimed to take the recommendations of the Boyington Review of Mental Health Services in Manchester forward. The Strategy would be ready for approval in July 2009. The presentation also outlined the approaches taken to include Stakeholders in the development of the Strategy.

Members sought reassurance that sufficient safeguarding measures were in place to protect patients, particularly with the emphasis on community based care services. Officers responded that all patients would be provided with increased access to primary and urgent care services and safeguarding would be considered as part of their reform. It was noted however that a key element of safeguarding was to enable the patient to choose the type of treatment they received whether it be at home or to enter into residential care.

The Committee welcomed that the Strategy would identify people with short-term mental health needs as one of the priorities for treatment. This would be achieved through improved access to psychological therapies.

There was some discussion around how the NHS would engage with stakeholders in the development of the Commissioning Strategy following a second presentation. Members noted that it was important that stakeholders considered that engagement was meaningful and influential.

Members of the Committee emphasised the importance of targeting the hard to reach groups to ensure that they were involved in the development of the Commissioning Strategy.

Members also noted that it was important to target to hard to reach groups in the engagement process. The Assistant Director of Engagement, NHS Manchester reported that the methods for engaging different groups varied according to the audience.

Decision:

1. To note the progress on the Commissioning Strategy for Mental Health
2. To request that the Commissioning Strategy for mental Health is presented to a future meeting of the Committee.