

**Report to:** Health and Well Being Overview and Scrutiny Committee

**Date:** Thursday 5 February 2009

**Author:** City Solicitor

**Title:** Quarterly Update of the Mental Health Services Sub Group.

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**1. Purpose of Report**

- 1.1 To provide a brief overview of the work of the Mental Health Services Sub Group.

**2. Recommendation**

- 2.1 The Committee is asked to note the report

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**4. Mental Health Services Sub Group Quarterly Update**

- 4.1 The Health and Well-being Overview and Scrutiny Committee has examined aspects of mental health services since its inception in 2003, most recently evidenced through regular scrutiny of the implementation of Change in Mind between 2006 and 2008.
- 4.2 At its meeting of 10 January 2008, the Committee resolved to establish a sub group to enable Members to conduct a more detailed scrutiny review of the state of mental health services in Manchester. The Mental Health Services Sub Group is chaired by Councillor Cooley and membership comprises Councillors Lyons, Cowan, Newman, O'Connor, O'Callaghan, and Angela Young, Representative of the LINK. The group is supported by the Executive Member for Adult Services, Councillor Basil Curley and the Director of Adult Social Care.

## **5. Terms of Reference**

- 5.1 The sub group has established key lines of enquiry within the terms of reference covering the group including:
- Accessibility and quality of care
  - Operation of the Commissioning Strategy for Mental Health
  - What needs to be done to ensure first class mental health services for Manchester and how responsible agencies are planning to achieve this standard
  - How key agencies, in particular Manchester Mental Health and Social Care Trust, are seeking to better meet service users needs in the short, medium and long term

## **6. Summary of Findings**

- 6.1 The sub group has so far received evidence from a range of sources including Manchester Mental Health and Social Care Trust (MMHSCT), Council Officers, NHS Manchester and service users.
- 6.2 The first meeting of the group took place in February 2008 where evidence was received from the former Chief Executive and the Chair of MMHSCT on the short and medium term priorities of the Trust. A number of areas were agreed for further scrutiny including a breakdown of need for service users and to incorporate the views of service users into the sub group investigation. It was agreed for the sub group to visit a mental health facility within the city.
- 6.3 Following this meeting, the work of the sub group was placed on hold to await the outcomes and recommendations of the Boyington Review of Mental Health Services in Manchester and pending the appointment of a new Chief Executive of MMHSCT.

## **7. Visit to Hall Lane Day Centre**

- 7.1 On the 27 March 2008, the sub group visited the Hall Lane Day Treatment Centre to assess service user views on the quality and accessibility of services, how service users views were heard and acted upon and the effect of the move to a different location on services and service users. Members agreed to include service-user engagement into the remit of the sub group.

## **8. Mental Health Improvement Plan**

- 8.1 The Mental Health Improvement Plan arose as a result of the recommendations from the Boyington review of Mental Health Services

in Manchester. The sub group has monitored the implementation of the Improvement Plan since October 2008. The Plan proposed a number on changes to develop mental health services including:

- The need for a robust strategic commissioning framework for mental health services Manchester
- The development of a performance management framework to monitor improvements
- Strengthening governance arrangements between partner organisations
- Increased and more effective stakeholder and service user engagement

## **9. Governance Structure of Action Plan**

- 9.1 Evidence was received from the Director of Commissioning at NHS Manchester outlining the improvements to the Governance structure. A Leadership Group had been established consisting of the Director of Adult Social Care (Manchester City Council), the Chief Executive of MMHSCT and the Director of Commissioning at Manchester PCT, with reporting arrangements for all workstreams occurring on a monthly basis. MMHSCT have recently appointed a permanent Chief Executive and were in the process of recruiting to the Director posts to implement the Action Plan.
- 9.2 The group also received evidence outlining the reporting and commissioning arrangements between the organisations for current and future projects to improve consistency in governance and accountability.

## **10. Service User Involvement**

- 10.1 The sub group has received evidence from the Primary Care Trust the highlighting the progress on the work being carried out to improve service user and carer involvement across the service. A Consultant was commissioned by MMHSCT to scope existing involvement activity and gather people's ideas for improving a consistent and more comprehensive system of involvement. Service user and carer involvement in the action plan implementation is being secured both through the Joint Commissioning Executive, which had now properly constituted user and carer representatives through the Strategic Engagement Forum.

## **11. Next Steps**

- 11.1 The group is due to meet again on the 23<sup>rd</sup> February to review the draft Stakeholder Engagement Strategy resulting from the improvements already been made in service-user engagement. It is anticipated that

the terms of reference of the review will be revisited to provide more focus for future work.

- 11.2 The LINK is organising a mental health consultation event to take place at the end of March 2009. It is anticipated that the sub group will be involved in the discussions to enable service users to identify issues with mental health services to support the work of the sub group.