

**Manchester City Council
Report for information**

Report to: Resources and Governance Overview and Scrutiny
Committee – 4 March 2010

Subject: Local Area Agreement - Quarter Three Performance
Report

Report of: Assistant Chief Executive (Performance)

Summary

This report is the quarter three performance report on Manchester's Local Area Agreement. The report documents performance of the Local Area Agreement basket of indicators for the period 1 April to the 31 December 2009.

Recommendations

It is recommended that Members note the report.

Wards Affected:

All

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to four years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

Manchester's Local Area Agreement
Manchester's Sustainable Community Strategy

1 Purpose

- 1.1 The purpose of this report is to provide Resources and Governance Overview and Scrutiny Committee with an update on quarter three performance for 2009/10 for the LAA indicators.

2 Introduction

- 2.1 This report is the quarter three performance report on the LAA indicators. The report documents performance of the LAA indicators for the period 1 April to 31 December 2009.
- 2.2 The performance data is listed in a series of tables found within Appendix one. The tables contain information on indicator description, baselines, performance against targets and an assessment of risk to future performance.
- 2.3 In addition, the quarter three report contains a data quality score attributed to each indicator, this reports on how the indicator scored against a data quality risk matrix, with a lower score indicating more reliable data. These scores are listed in Appendix one.
- 2.4 Appendix two contains target summary charts, which display how close an indicator is to the RAG thresholds, based on the percentage difference away from the target. Where data for quarter three is not available these charts refer to the most recent data available, these indicators are identified with an asterisk (*). Details of most recent results are catalogued in Appendix one. Indicators that have targets that are subject to review in the LAA Refresh are identified with a double asterisk (**). (NI 112, 114a and 114b have been excluded from these charts so as to ensure the scale of the charts is of value.)
- 2.5 This report contains information on:
- Overall performance (section five) and performance by spine (section six)
 - A summary of what is going well, including success stories, benchmarking against Pricewaterhouse Cooper's data-set and trend analysis (section seven).
 - Areas of underperformance, providing information about what is being done to address underperformance and what the prospects are for future improvement (section eight)
 - Issues for consideration regarding under-performing indicators (section nine)
 - Partnership risk update (section ten)
- 2.6 The report has been submitted to the LSP Performance and Resources Sub Group on 11 February 2010 and will be submitted to PSB on 9 March.
- 2.7 On 10 December 2009, the Resources and Governance Overview and Scrutiny Committee requested that for each underperforming indicator information is included for which the Committee has identified responsibility

for that particular indicator. This information is included in sections seven and eight of this report.

3 Update on previous recommendations

3.1 It has been previously agreed to undertake research into the key areas of underperformance for a number of indicators within Children's Services that focus on school absence; Looked After Children (LAC) and Safeguarding. Key actions so far are:

- Engaging positively with parents at all stages of their child's education,
- Embedding the improvement of school attendance in all work to further develop school effectiveness,
- Aligning the work of Children's Services with that of schools, services and other partners to improve school attendance,
- Improving the availability and the use of data, and
- Developing the skills of the workforce.

3.2 On 30 November 2009 the LSP Performance and Resources Sub Group discussed the LAA quarter two performance report and agreed to a timetable of performance presentations focusing on clusters of underperforming indicators. The timetable below details when Thematic Partnerships will be making their respective performance presentations to the Sub Group:

LSP Sub Group Meeting	Thematic Partnership
11 February 2010 2-4pm, CR 4	Employment, Skills and Enterprise Partnership
10 March 2010 2-4pm, CR 4	Sustainable Neighbourhoods Partnership Board – Housing
8 April 2010 2-4pm, CR 4	Sustainable Neighbourhoods Partnership Board – Recycling
13 May 2010 2-4pm, CR 3	Crime and Disorder Reduction Partnership
9 June 2010 2-4pm, CR 3	Children's Board
8 July 2010 2-4pm, CR 3	Adults Health and Wellbeing Partnership Board

4 Annual Indicators

4.1 Following on from quarter two, the quarter three performance report contains all available performance information including proxy and predicted performance data. At quarter three, we have identified additional data for 13 indicators, of which 10 are predicted results and three are proxy indicators.

4.2 A rolling telephone survey has been introduced and contains a series of set questions drawn from the perception indicators from Manchester's Local Area

Agreement. The survey is being conducted by an independent research company and will allow up-to-date perception data to be used for strategic leadership of the city. It is expected that the first results from this survey will be reported in the quarter four LAA Performance report and will continue to be reported on a quarterly basis as either actual results for Place Survey indicators or proxy measures to support the National indicators.




5 Overall performance

5.1 Performance is defined by Corporate Performance Group using the conventional Red, Amber or Green model by its position against its year-to-date target:

- 'Red' if it is greater than or equal to 10% away from target
- 'Amber' where it is between 10% and 0.1% from target
- 'Green' if target is achieved or exceeded.

5.2 Whilst every effort is made to maintain the RAG definition formula, as detailed in paragraph 5.1, there may be specific circumstances where an indicator may be RAG rated on a subjective basis, co-defined by Corporate Performance Group and the service.

5.3 The table on the adjacent page shows the number of red, amber and green indicators at quarter three 2009/10 compared to quarter three 2008/09, and includes a breakdown of the actual (A), predicted (PR) and proxy (PX) results available (applicable only to 2009-10 data).

Performance	Quarter 3 2008-09	2008-09 Proportion	Quarter 3 2009-10	2009-10 Proportion
	12	30%	13 A = 10 PR = 2 PX = 1	30%
	10	24%	11 A = 6 PR = 5 PX = 0	25%
	19	46%	20 A = 15 PR = 3 PX = 2	45%
TOTAL	41	100%	44 A = 31 PR = 10 PX = 3	100%

- 5.4 In Quarter three, data has been reported for a total of 44 indicators. Of the 44 results, 10 have reported predicted results, three have reported proxy results and 31 have reported confirmed actual quarterly results.
- 5.5 The number of green indicators in quarter three increased by one when comparing quarter three 2008-09 to quarter three 2009-10, with a total of 20 green indicators reported. The number of red indicators has increased by one, from 12 in quarter three 2008-09 to 13 in quarter three in 2009, which has meant that the proportion of red indicators has remained constant at 30%.
- 5.6 The number of indicators reported in quarter three has increased to 44, an increase of three indicators compared to the same period in 2008-09. The inclusion of proxy / predicted data in this performance report is the reason for the increase.
- 5.7 There are eight indicators that are subject to review as part of the 2009/10 LAA refresh, and have not been RAG rated for this report as it may be misleading to assess current performance against a target that is being reviewed. These indicators are listed below, along with a theoretical quarter three RAG rating, scored against the current target, for reference:
- NI 154 – Net additional homes provided (Red)
 - NI 155 – Net affordable homes provided (Red)
 - Local: percentage of Decent Homes (Green)
 - NI 116 – Proportion of children living in poverty (N/A)

- NI 151 – Overall Employment Rate (Red)
- NI 152 – Working age people on Out of Work Benefits (Red)
- NI 171 – VAT Registrations (Green)
- Local: Number of residents on Out of Work Benefits (Red)

6 Performance by spine

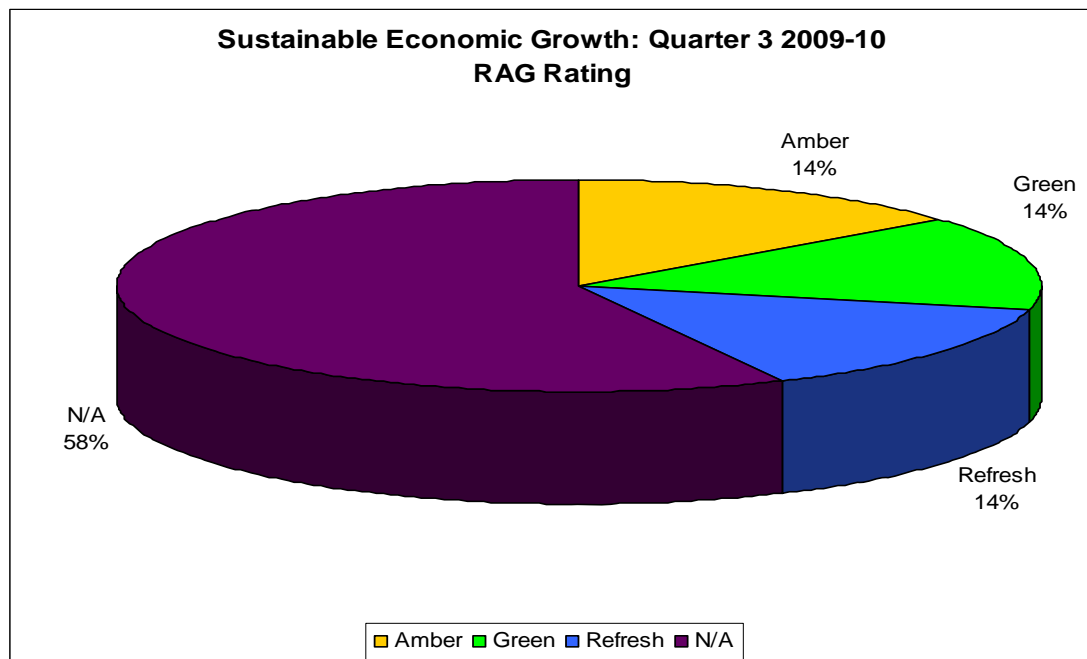
The following sections will concentrate on performance results on the individual spines of the Community Strategy.

6.1 LAA Level 1

- 6.1.1 There are ten indicators that are classified as Level One indicators. However data for these indicators is only collected annually. There are no proxy measures that would support these indicators being monitored on a more regular basis at this stage. Where there is potential for more regular reporting the services are investigating these with the support of Corporate Performance Group.
- 6.1.2 Since the production of the quarter two performance report, new results have been released for three of the LAA Level one indicators. These are the ONS overall population and the life expectancy results for men and women.
- 6.1.3 Previously reported annual results are available in Appendix one to this report.

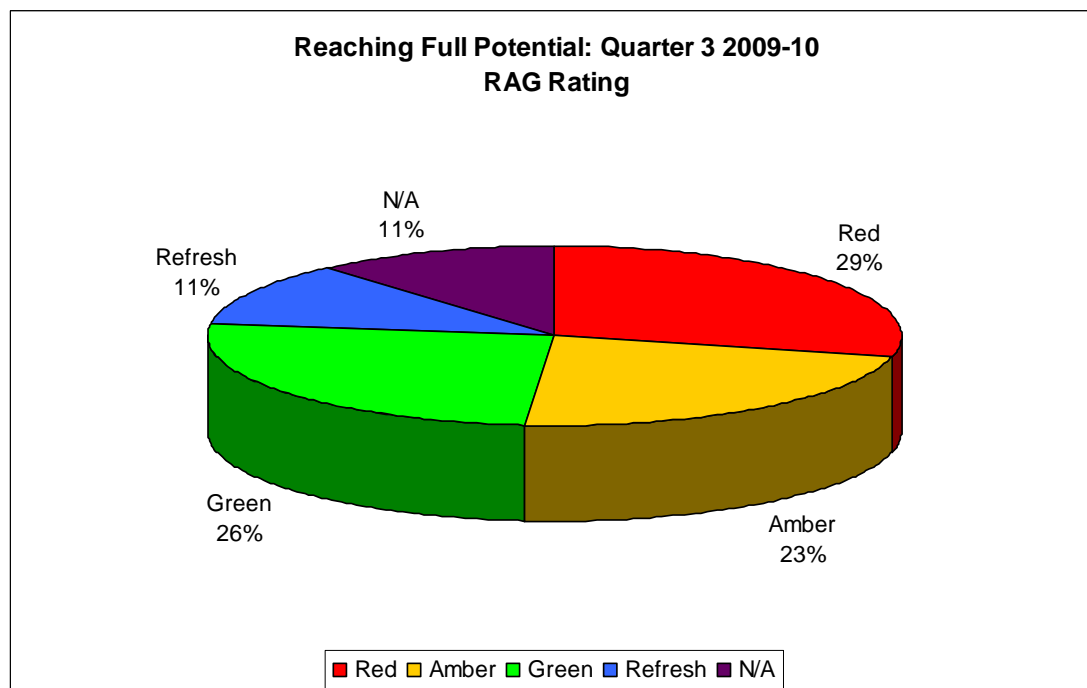
6.2 Sustainable Economic Growth

- 6.2.1 There are six indicators that support sustainable economic growth. These are annual indicators and in quarter three, new results have been released for three indicators, the chart at the top of the adjacent page highlights the RAG breakdown for these results.
- 6.2.2 Of these six indicators, one has been RAG rated as Green (14%) which was NI 167 (Congestion: Average journey time per passenger mile) and one indicator has been RAG rated as Amber (14%), which was NI 186 (CO2 emissions). Data was also reported for NI 171 (VAT registrations) but this has not been RAG rated as this is for inclusion in the LAA refresh (14%). The three remaining indicators could not be reported on this quarter.



6.3 Reaching Full Potential in Education, Skills and Reaching Full Potential in Education and Employment

6.3.1 There are 35 indicators that support this spine. Twenty-seven of these indicators have been reported in quarter three; the chart below highlights the RAG breakdown for these results.



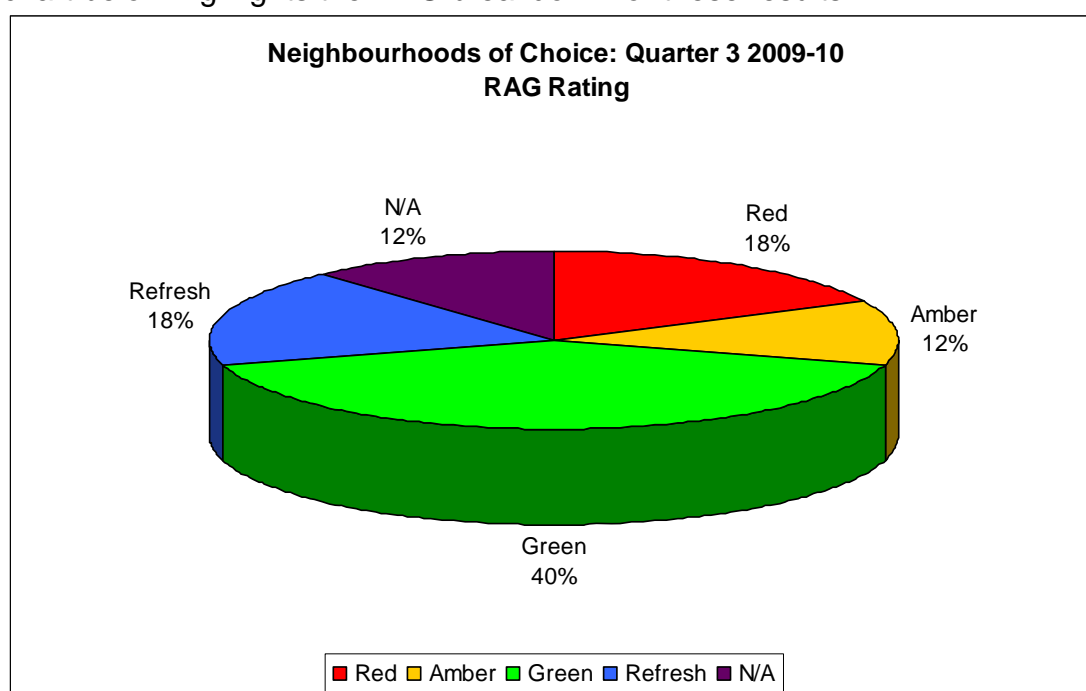
6.3.2 Of the 27 indicators, ten (29%) are Red RAG rated, eight (23%) are Amber RAG rated and nine (26%) are Green RAG rated. Four indicators' targets are subject for review, and therefore not RAG rated and data is not available for four indicators.

6.3.3 Nine of the 27 indicators have been RAG rated using predicted / proxy data. Therefore these RAG ratings may be subject to change once confirmed results have been released. Five indicators from the nine predicted have been RAG rated against 2009 Office National Statistics (ONS) forecasts. Eighteen indicators in this spine of the LAA reported actual quarterly results.

6.3.4 Quarterly results for these indicators are available in Appendix one of this report.

6.4 Neighbourhoods of Choice

6.4.1 There are seventeen indicators that support the Neighbourhoods of Choice spine. Twelve of these indicators have been reported in quarter three. The chart below highlights the RAG breakdown for these results.



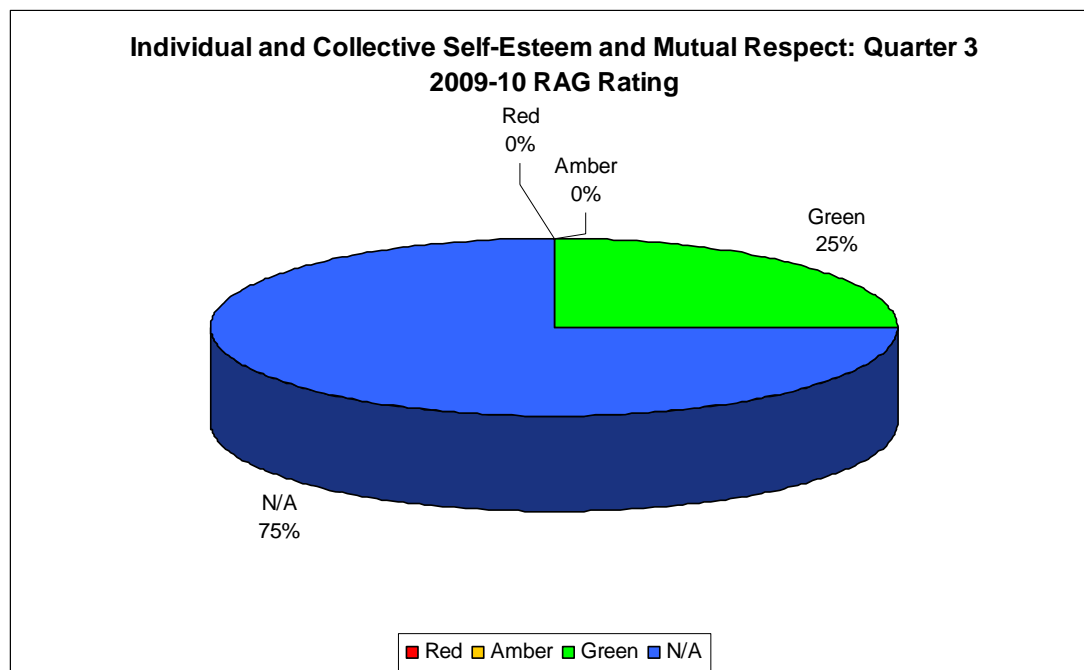
6.4.2 Three (18%) of these indicators are Red RAG rated, two (12%) are Amber RAG rated and seven (40%) are Green RAG rated. Three indicators' targets are subject to review and data is not available for two other indicators.

6.4.3 One indicator (NI 39 alcohol related admissions) in this spine has been RAG rated based on 2009 ONS forecasts, therefore may be subject to change once confirmed data is released. Four results are based on predictions and two are proxy measures, the remaining eleven results report actual quarterly data rather than proxy or predicted measures.

6.4.4 Quarterly results for these indicators are available in Appendix one to this report.

6.5 Individual and Collective Self-Esteem and Mutual Respect

6.5.1 There are twelve indicators that support this spine. Three of these indicators have been reported in quarter three. The chart below highlights the RAG breakdown for these indicators.



6.5.2 None of these indicators are Red or Amber RAG rated and three (25%) are Green RAG rated, nine indicators do not have data available for this quarter.

6.5.3 Nine indicators that cannot be reported quarterly include six indicators that are collected through the annual Place Survey, last completed in 2008, and one indicator that will not be made available from Housing Services until late February. The indicator, that is collected through the Third Sector survey, cannot be updated quarterly or annually, as no further national Third Sector survey has taken place.

6.5.4 All RAG ratings for this spine have been based on actual quarterly results.

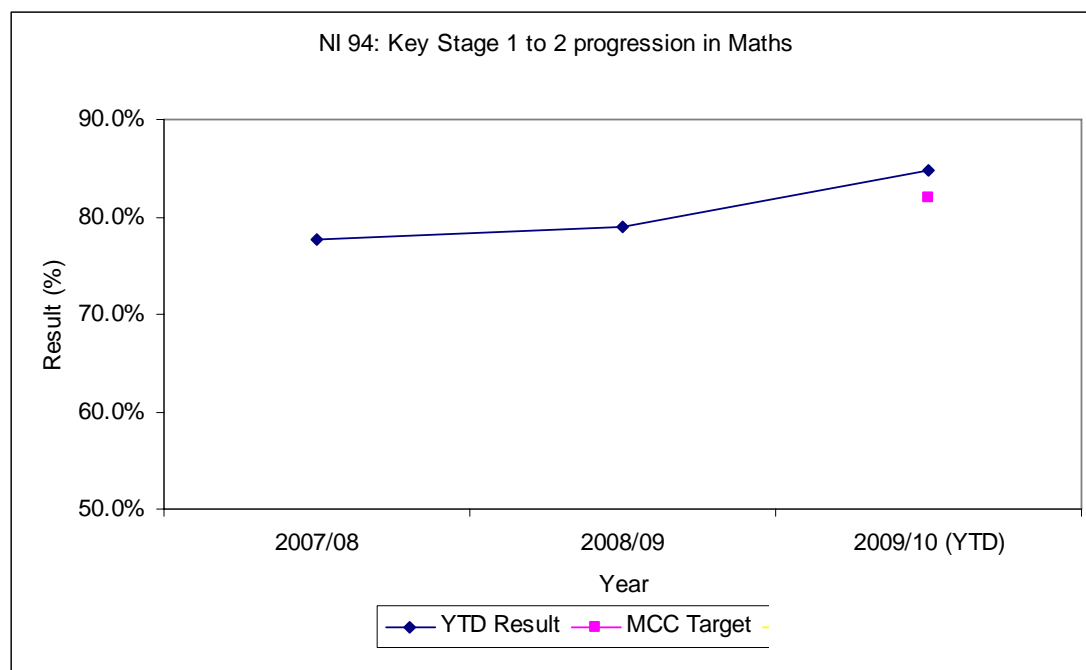
6.5.5 Quarterly results for these indicators are available in Appendix one of this report.

7 Success stories

7.1 The following sections highlight areas of good performance reported in quarter three. This may be because:

- Performance has either improved significantly from previous results, or
- The target has been achieved.

7.2 NI 94 Key Stage 1 to 2 progression in Maths



7.2.1 Quarter three performance for this indicator has achieved a result of 84.8%; this is 2.8% above the 2009-10 target of 82%. This demonstrates a sustained performance improvement since the 2007-08 result of 79%, an improvement of 5.8% over the 21-month period to December 2009.

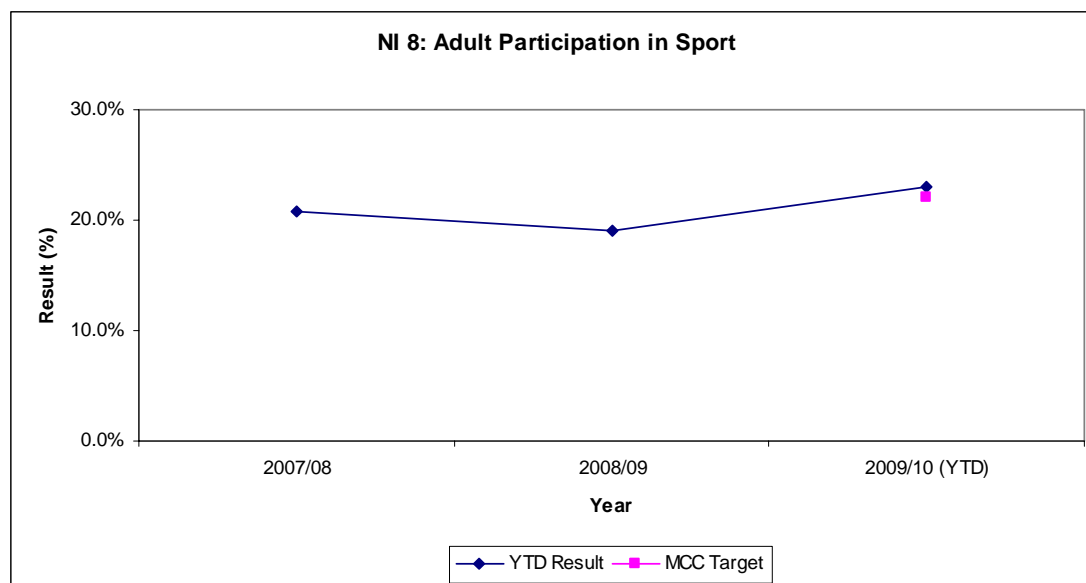
7.2.2 This sustained performance improvement will be maintained through the delivery of a number of actions which include:

- Strengthening whole school assessment and tracking,
- Raising attainment levels in numeracy through a layered approach to intervention at waves one, two and three, with a particular focus on maths for all pupils at both key stages,
- Building capacity with schools (especially schools causing concern) to support personalised learning to include progression and assessment,
- Focusing on narrowing the gaps in attainment via personalised learning for Looked After Children, pupils in receipt of free school meals, Education Maintenance Allowance (EMA) /English as an Additional Language (EAL) pupils and gifted and talented pupils.

7.2.3 Benchmarked against the most recent PwC data-set (quarter two) of contributing authorities, this result of 84.8% would improve Manchester's national rank by 16 positions, from 17th to 2nd, and would move up into the national top quartile.

7.2.4 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee, which looks at attendance and attainment performance on an annual basis. It last looked at this performance area in January 2010.

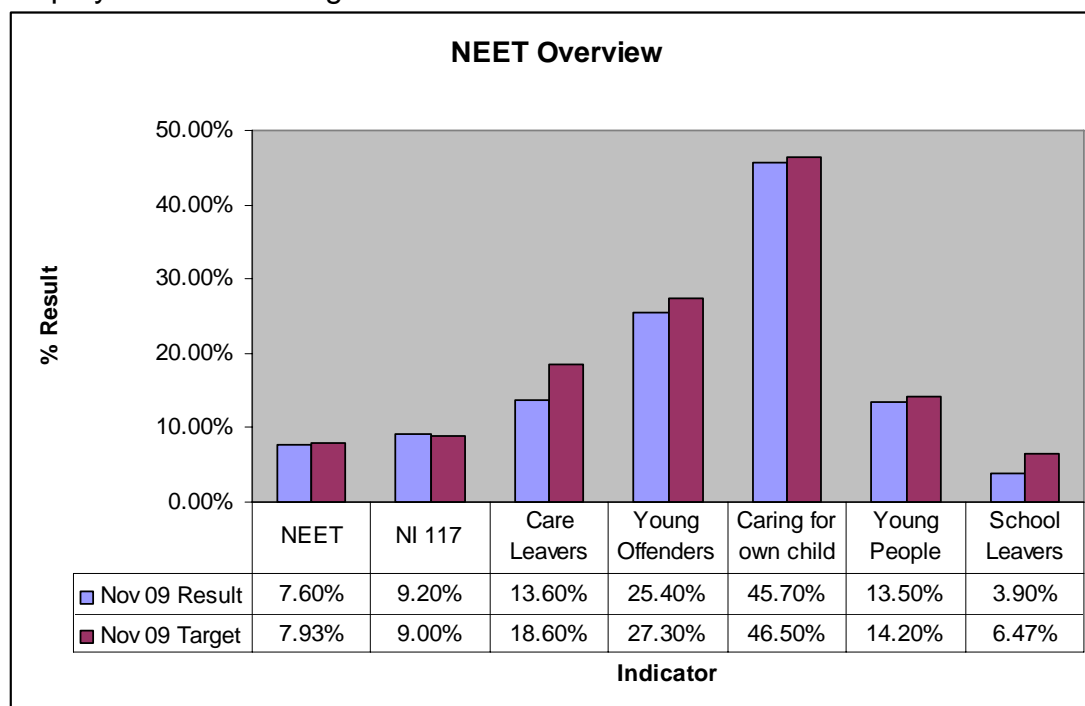
7.3 NI 8 – Adult participation in sport



- 7.3.1 Quarter three performance for NI 8 reflects the period October 2008 to October 2009, and is a proxy figure for April 2009 to March 2010, recently released by Sport England.
- 7.3.2 Data reported is for Sport England's KPI1 which is a proxy for NI 8. NI 8 actual data is produced on an annual basis and reported by the Department for Culture, Media and Sport (DCMS). The only key difference between NI 8 and KPI1 is that NI 8 includes the additional five light intensity activities for people aged over 65. NI8 therefore encompasses the widest definition of the indicators.
- 7.3.3 Quarter three performance for this indicator has exceeded the 2009-10 annual target of 22.1% by 0.9%, achieving a result of 23% for this period.
- 7.3.4 This reflects continued investment in the delivery of a Sports and Physical Activity strategy that gives everyone the opportunity to become involved in sport activity and healthy lifestyles, a portfolio of world class sporting events, and safer, high quality and attractive parks in which people can undertake informal physical activity such as walking and cycling.
- 7.3.5 Service improvement activity for this indicator focuses strongly on delivering programmes to get more people participating in sport more frequently, alongside significant health promotion interventions. Sports officers work in partnership with national governing bodies of sport to establish a sustainable structure for sport that supports residents to participate in sport and reach their full potential.
- 7.3.6 Benchmarked against the most recent PwC data-set (2008-09 year-end) of contributing authorities, this result of 23% would improve Manchester's national rank by 65 positions, from 112th to 47th, and would move up into the second national quartile.

7.3.7 Democratic oversight of this target falls within the remit of the Communities and Neighbourhoods Overview and Scrutiny Committee, which looked at the business plan for Leisure Services in January 2010. This included measures to encourage good participation rates in sports amongst adults.

7.4 NEET (NI 117 & Local): Proportion of 16-18 year olds not in Education, Employment or Training



7.4.1 NEET Indicators are measured on an annual basis, from November to November, so these reported results are actual year-end results for all these indicators.

7.4.2 Quarter three performance across the suite of NEET indicators has witnessed sustained performance improvements as six local NEET indicators have achieved, or exceeded their annual targets achieving Green RAG ratings. However, NI 117 (NEET – National Method) has just missed the annual target by 0.2% attracting an Amber RAG rating.

7.4.3 Significant improvements were made in the Care Leavers Local indicator, which exceeded the annual target by 5%. The School Leavers Local indicator exceeded the annual target by 2.57% and has improved by 5.1% over four years, from 9% in 2006 to 3.9% in 2009. There has also been an increase in the number of Manchester schools recording 0% NEET.

7.4.4 This sustained performance improvement is attributable to the following factors:

- Alignment of the NEET strategy with other key strategies within the City, such as the Community Strategy and the City Strategy, and the adoption of the NEET indicator within the Local Area Agreement.
- Detailed research and data analysis conducted around the incidence and nature of the NEET group and those at risk of becoming NEET.
- Identifying and prioritising 17 wards with the highest NEET; the five secondary schools with the highest percentage of Year 11 leavers becoming NEET; and those vulnerable groups overrepresented in the NEET group.
- The development of a multi agency Performance Management Action Plan.
- A dedicated NEET Co-ordinator post, ensuring a consistent message to all partners and a single point of contact for the NEET agenda within the City.
- Clarification of what partners are best placed to contribute,
- Allocation of activity, and associated targets, within the performance management action plan of the Achieve Economic Well-Being Outcome Group. The implementation of a rigorous performance management framework within a multi agency approach avoids reliance on a single partner and thus reduces delivery risk.
- Pooled funding from a range of sources and aligned expenditure against the priorities identified and set out in the performance management plan. Funding has included allocations from the Neighbourhood Renewal Fund (NRF), the Deprived Area Fund (DAF), NEET Hotspot funding from the Learning and Skills Council (LSC) and the Neighbourhood Support Fund (NSF).
- Common outcomes for all funded activity aimed at engaging young people including the use of PEARL (Personal Employability – Achievement and Reflection for Learning) to assess beneficiaries; the development of an action plan for every beneficiary following a guidance interview with Connexions Manchester; and establishing a Manchester 14-19+ ‘Webfolio’ for every beneficiary.
- Changes to service delivery by partners, e.g. the adoption by Connexions Manchester of a “zero tolerance” of NEET, requiring changes in their approach to performance measurement.
- The inclusion of personal development activities as part of employment, education and training outcomes. This has reinforced the value of informal learning/positive activities for disengaged young people as a precursor to progression.

7.4.5 Benchmarked against the most recent PwC data-set (2008-09 year-end) of contributing authorities, the year-to-date result for NI 117 (National Method) of 9.2% would improve Manchester’s national rank by four positions, but would remain in the lowest national quartile.

7.4.6 Democratic oversight of this target falls within the remit of the Children and Young People and the Economy Employment and Skills Overview and Scrutiny Committees. The Children and Young People Overview and Scrutiny Committee, along with the Chair of the Economy, Employment and Skills

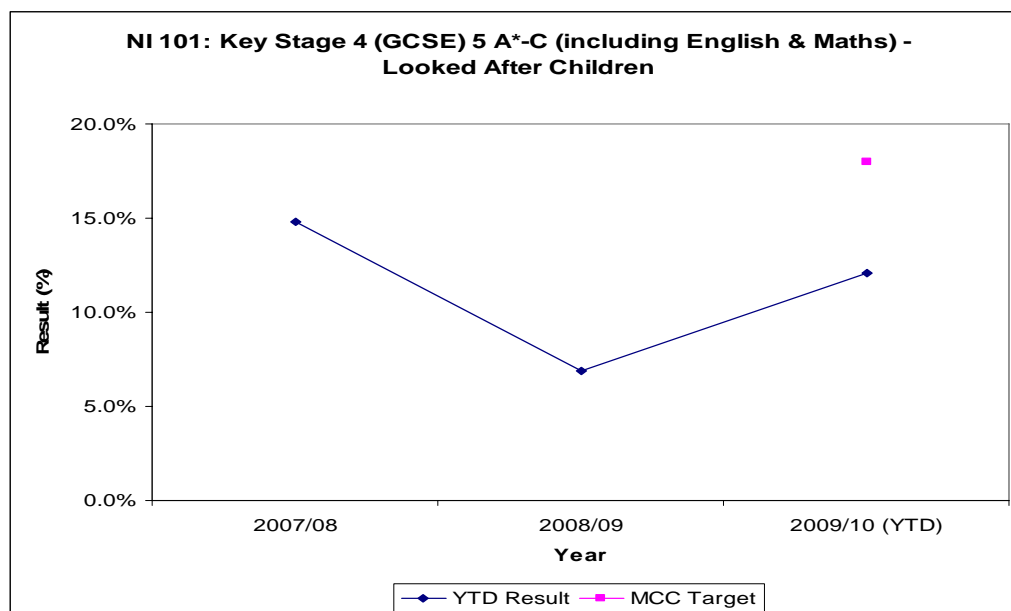
Overview and Scrutiny Committee, are looking at the 14-19 programme and its effect on young people who are NEET, at its meeting on 2 March 2010.

8 Areas of underperformance

8.1 The following sections highlight areas of underperformance reported in quarter three. This is when:

- Performance has been risk rated as 'High' by the service on completion of the collection template,
- performance has been Red RAG rated by Corporate Performance Group on receipt of templates, this includes indicators that may be risk rated as 'High' or 'Medium' by the service

8.2 NI 101 Key Stage 4 (GCSE) 5 A*-C (including English and Maths) - Looked after children



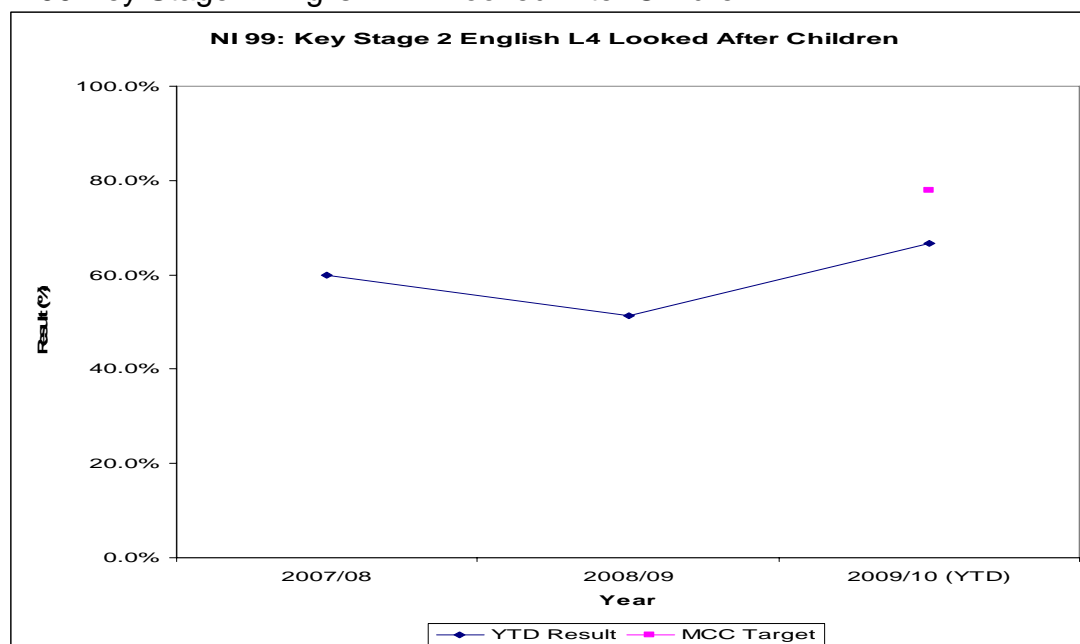
8.2.1 Performance in quarter three has achieved a result of 12.1%, an improvement of 5.2% from the 2008-09 result of 6.9%. However this indicator still has significant improvements to be made in order to reach the target of 18%.

8.2.2 Underperformance is partially attributable to the following challenges:

- The number of children entering the care system at key stage 3 with low levels of attainment and poor attendance records that are behind in their schooling,
- The number of LAC with emotional and behavioural difficulties that impact on their attitude to learning,
- The number of LAC young people experiencing school and placement moves at key stage four,
- 36 LAC young people not entered for GCSEs,
- Insufficient monitoring of performance and effective strategies to improve attendance, and promote positive behaviour at key stages three and four.

- 8.2.3 Underperformance is being addressed by:
- Improved monitoring of all LAC pupils at key stages two, three and four,
 - Provision of training for all designated teachers to develop effective individual learning plans,
 - Increasing the number of LAC targeted for literacy and numeracy interventions (Every Child a Reader, Volunteer Reading Scheme, Every Child Counts),
 - Increasing the number of LAC receiving one to one tuition in year six , with a specific focus on writing and numeracy
 - Improving the quality of Personal Education Plans
 - Strengthened partnership working between designated teachers and social care staff to maintain school and placement stability at key stage four
 - Improved attendance of LAC with a focus on those young people who fall into the persistent absence category and those educated out of authority
 - Re-launch the North West Protocol for the Education of LAC to ensure that Out Of Authority (OOA) LAC are being monitored by the local authority where they receive their education
 - Target additional resources at those young people in residential units in and OOA who are not attending any education provision to re-engage them in their education.
 - Improved data collection and analysis through the ONE system,
 - Improved tracking of individual pupil progress by designated teacher, School Effectiveness Officers, School Improvement Partners, and the LAC Education Team,
 - Increasing the number of foster carers supporting education and providing access to the internet.
- 8.2.4 Previous remedial actions have had a positive impact, as this indicator has improved by 5.2% from the previous result of 6.9% and there has been a 9.8% improvement in the numbers of children achieving five GCSE's including English and Maths.
- 8.2.5 Benchmarked against the 2008-09 year-end PwC data-set of contributing authorities the year-to-date result of 12.1% would improve Manchester's national rank by 30 positions, and would move into the second national quartile.
- 8.2.6 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee, which looks at attendance and attainment performance on an annual basis. The Committee last did this in January 2010 and the report it received included information on attainment of looked after children at each of the Key Stage levels.

8.3 NI 99 Key Stage 2 English L4 - Looked After Children



8.3.1 Performance in quarter three has achieved a result of 66.7% which is 11.3% below the 2009-10 target of 78%. However it should be noted that this is still a significant improvement from the 2008-09 annual result of 51.4%.

8.3.2 Benchmarked against the most recent PwC data-set (quarter two) of contributing authorities, this result of 66.7% would improve Manchester's national rank by nine positions, from 13th to 4th, and would move into the national top quartile.

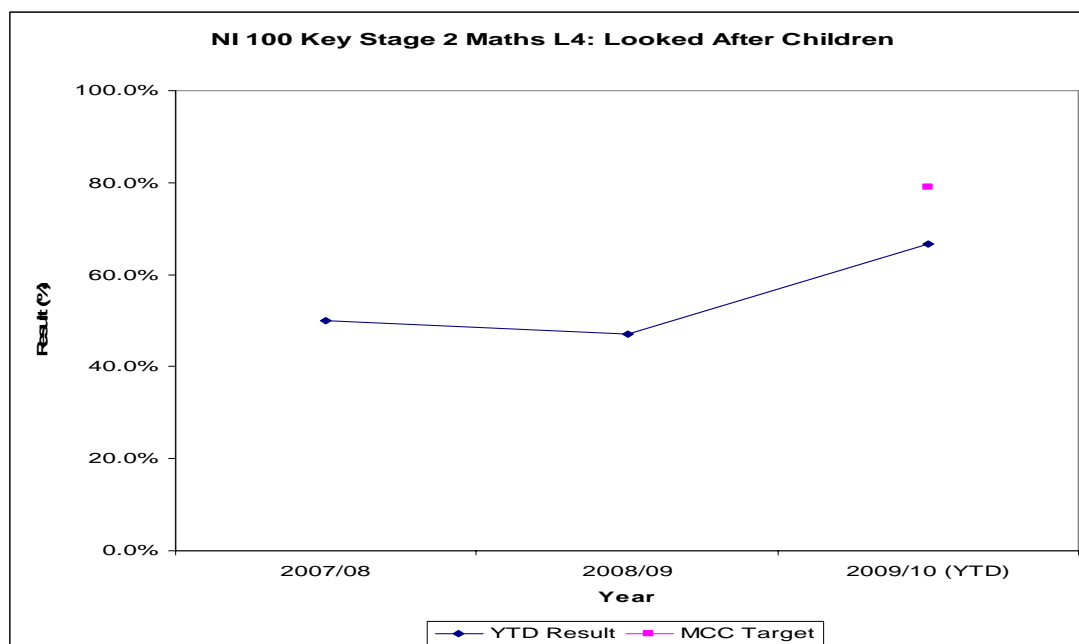
8.3.3 Underperformance for this indicator is attributable to the narrowing gap between LAC (in and out of authority) and all children in achievement at key stage two.

8.3.4 Underperformance is being addressed through the actions that are detailed in section 8.2.3

8.3.5 Previous remedial actions have had a positive impact as there has been an improvement in English for all LAC children which is greater than all key stage two children, so the gap is narrowing. In addition teachers have improved monitoring of individual children, LAC attendance has improved so that it is now higher than attendance figures for all children and young people and there has been an increase in activity in promoting literacy with teachers and foster carers at key stage two.

8.3.6 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee, which looks at attendance and attainment performance on an annual basis. The Committee last did this in January 2010 and the report it received included information on attainment of looked after children at each of the Key Stage levels.

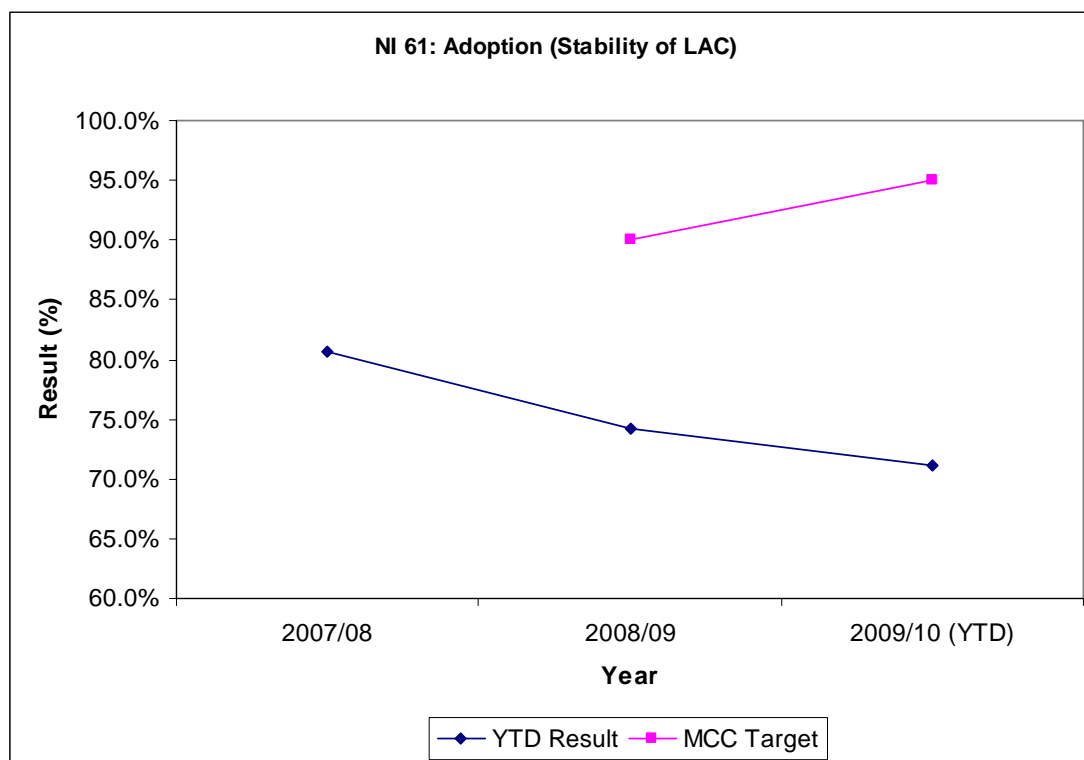
8.4 NI 100 Key Stage 2 Maths L4 - Looked After Children



- 8.4.1 Performance in quarter three has achieved a result of 66.7% which is 12.3% below the 2009-10 target of 79%. However it should be noted that this is a significant improvement from the 2008-09 annual result of 47.1%.
- 8.4.2 Benchmarked against the most recent PwC data-set (quarter two) of contributing authorities, this result of 66.7% would improve Manchester's national rank by 16 positions, from 19th to 3rd and would move into the national top quartile.
- 8.4.3 Underperformance for this indicator is attributable to the narrowing gap between LAC (in and out of authority) and all children in achievement at key stage two.
- 8.4.4 Underperformance is being addressed through the actions that are detailed in section 8.2.3
- 8.4.5 Previous remedial actions have had a positive impact as there has been an improvement in Maths for all LAC children which is greater than for all key stage two children, so the gap is narrowing. In addition, teachers have improved monitoring of individual children, LAC attendance has improved so that it is now higher than attendance figures for all children and young people and there has been an increase in activity in promoting numeracy with teachers and foster carers at key stage two.
- 8.4.6 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee, which looks at attendance and attainment performance on an annual basis. The Committee last did this

in January 2010 and the report it received included information on attainment of looked after children at each of the Key Stage levels.

8.5 NI 61 Adoption – Stability of Looked After Children following placement



8.5.1 Quarter three performance has dropped to 71.1%, a reduction of 7.5% from the quarter two result of 78.6%, and nearly 24% below the 2009-10 annual target of 95%.

8.5.2 This reduction is due to a number of adopted hard to place children, who were not placed within the 12-month target timescale. In quarter three, 18 children were placed for adoption, of which 13 had one or more of the following issues which impacted on the ability to find a family. These are their age, heritage, medical health conditions, a sibling group, issues of development delay or uncertainty regarding their further development as a result of parental drug misuse.

8.5.3 Underperformance is being addressed through the following actions:

- The Family Placement Service improvement work has identified additional resources to increase capacity for approval of adopters and matching of children,
- The Adoption team has integrated performance improvement initiatives into day-to-day work which includes a designated family finder for children who wait the longest for placement and an improved process for family finding for hard to place children,
- An adoption recruitment event was hosted aimed at attracting adopters for older children and sibling groups,

- Assessments of applicants who have indicated an interest in adopting older children, sibling groups or children from a BME group are being fast-tracked,
- Members of the adoption team have attended events throughout the year to profile children in order to try and achieve suitable matches. The next event will take place in March 2010.

8.5.4 Prospects for future performance improvement are positive, as improvements have been made to the approach in assessing adopters, the panel process and to support services for families and people affected by adoption. However it is unlikely the target of 95% will be achieved.

8.5.5 First and second quarter results this year have exceeded both last year's statistical neighbour results (72.3%) and the England average (74.8%). When benchmarked against the most recent PwC data-set (quarter two) of contributing authorities the result of 71.1% would reduce Manchester's national rank by six positions, from 25th to 31st, and would drop into the third national quartile.

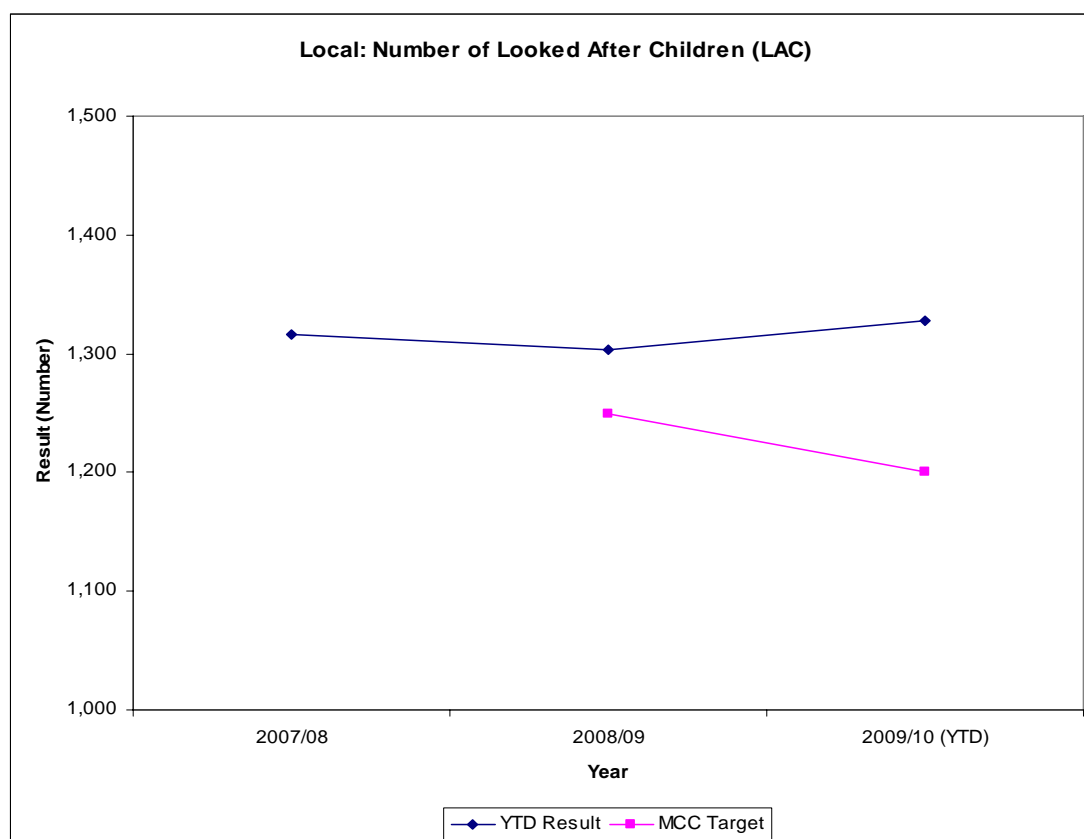
8.5.6 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee. The Committee has looked at the Family Placement Service Improvement Programme roughly every three meetings and is due to receive an update at its next meeting on 2 March 2010. This will cover developments in the Adoption service.

8.6 Local – Number of Looked After Children (LAC)

8.6.1 The number of Looked After Children (LAC) in quarter three has reduced by 14 from the quarter two result of 1,342, achieving a result of 1,328. This is still 128 children above the 2009-10 annual target of 1,200, and attracts a High Risk rating and Red RAG rating.

8.6.2 Underperformance is being addressed through the following actions:

- Analysis is underway to profile LAC cases to determine the story behind the curve.
- Double district panels are operational across the city ensuring robust and consistent decision-making in relation to LAC admissions and early discharges where appropriate.
- Districts are focusing on progressing permanence including adoptions, Special Guardianship Orders and discharge of care orders where appropriate, and each district now produces a monthly performance report card detailing activity and reasons.
- An audit of Police Protection Orders (PPOs) is taking place following the high number of PPOs being taken.
- A Safeguarding protocol for PPOs will be commissioned through the Manchester Safeguarding Children Board Policy and Procedures Subgroup.

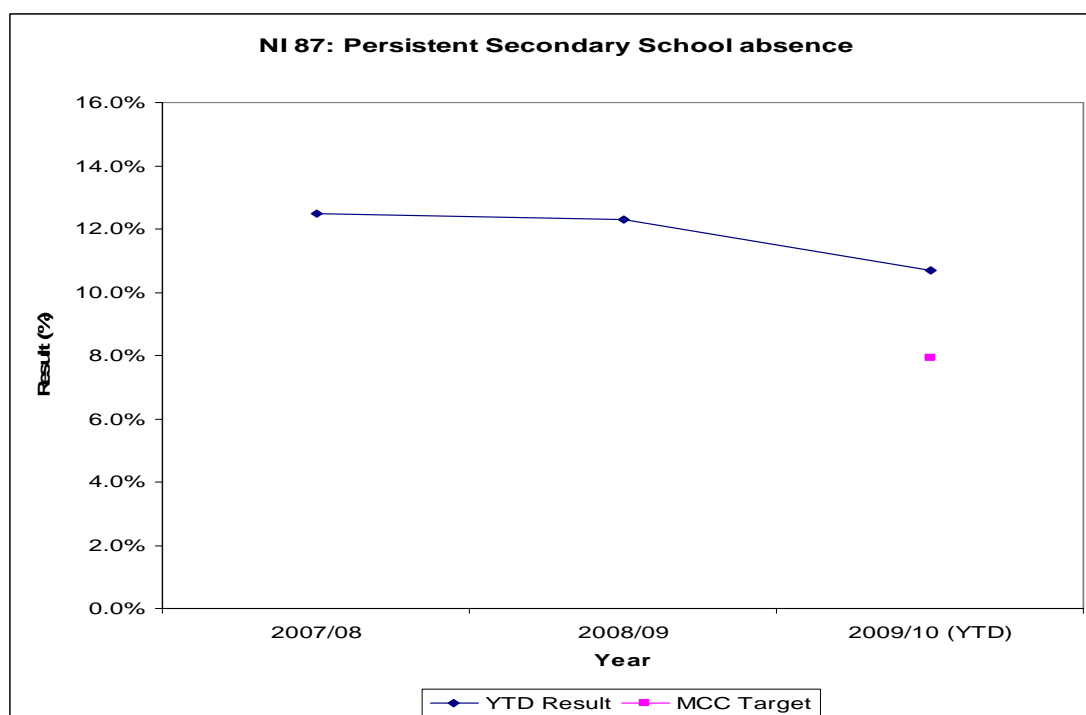


8.6.3 It is anticipated that performance will improve by embedding the activity detailed above so LAC numbers can be safely reduced. The Family Strategy and Family Support work is anticipated to support the expected LAC reduction. However, the G v Southwark judgement could potentially impact on the number of LAC, which would increase the number of homeless 16 and 17-year-old young people becoming looked after.

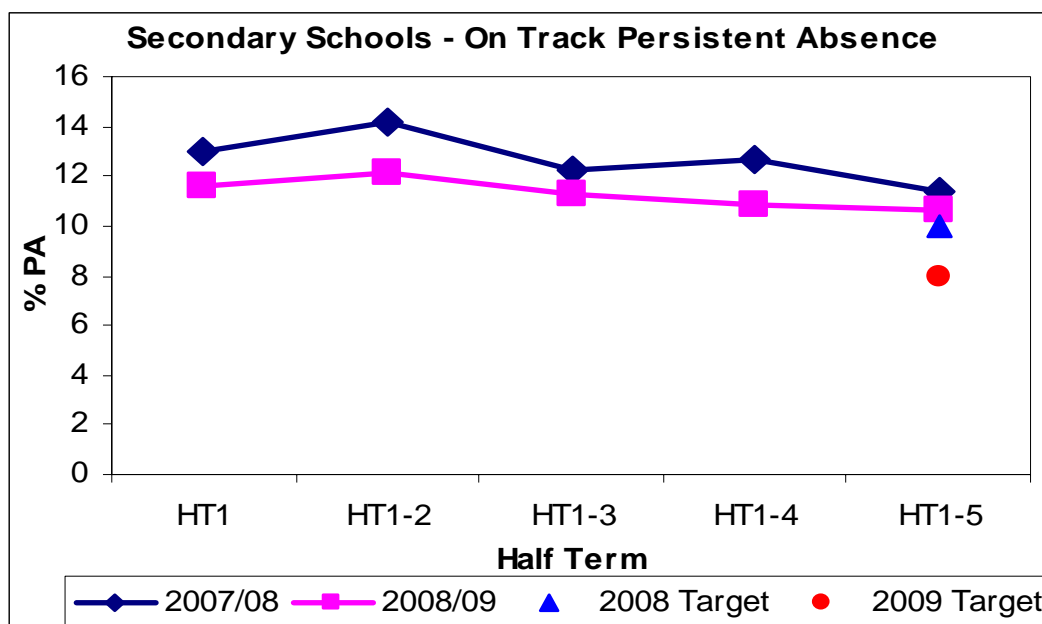
8.6.4 The previous year's downward trend is evidence of a sustained and risk-managed decline, this is evident as the number of LAC in December has decreased by 17. There is an improving culture of analysing and striving for continuous improvement, and interrogation of what is being measured has now resulted in stabilising LAC numbers where other LA's are increasing their numbers.

8.6.5 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee. The Committee has recently looked at the Children's Services Business Plan and discussed the Department's objective of seeking to reduce the numbers of looked after children wherever possible, whilst ensuring that the young person's safety and well-being remain the absolute priority. In addition to this, the Committee routinely looks at reports it receives from the perspective of looked after children and tests what the implications of changes in services are for it.

8.7 NI 87 - Secondary School persistent absence rate



- 8.7.1 Whilst performance remains outside acceptable standards, it should be noted that the gap in performance continues to narrow towards target achievement. However, other Local Authorities with a similar profile to Manchester are improving at a faster rate.
- 8.7.2 Performance in quarter three has witnessed an improvement from the 2008-09 year end result, with a reduction of 1.6%, from 12.3% at year end to 10.68% at the close of quarter three. This is a provisional result and the finalised result will be published in February 2010.
- 8.7.3 City-wide persistent absence has been reduced in secondary schools and schools that are now Academies have also reduced their persistent absence, however special schools absence figures have increased.
- 8.7.4 There are 13 priority Persistent Absence (PA) high schools for 2009-10 (a reduction from 18 in 2008-09) and 52 priority PA primary schools (a reduction from 112 last year). The following graph illustrates the patterns of PA on a half-termly basis for the years 2007-08 and 2008-09 as set against national targets.



8.7.5 Underperformance is being addressed through the following actions and initiatives:

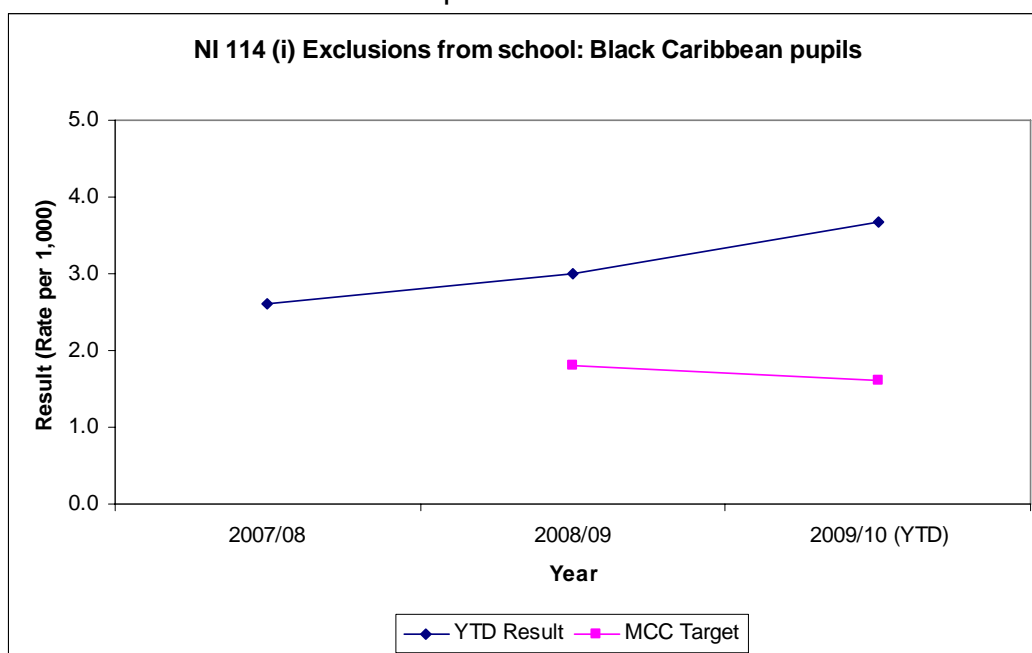
- SEO's ensuring schools use a range of strategies including the Behaviour and Attendance networks which commenced in November 2009,
- School Improvement Partner (SIP) was delivered in October, stressing the importance of challenging self-evaluation with relation to attendance,
- Each school is producing a half-termly attendance report to inform the monitoring and challenge of individual schools' performance,
- Increased use of parental responsibility strategies,
- Development and implementation of guidance regarding removing pupils from the register, leave of absence and religious observance, along with regular register audits to ensure compliance,
- A high visibility attendance campaign to be launched in early 2010 which will include local radio broadcasts, leaflets, posters and online promotion,
- Core Attendance Team to accelerate systemic changes in target schools during spring term.

8.7.6 Prospects for future performance improvement are promising as steady progress has been made, but the indicator is not on target yet. Much will depend on schools meeting their own individual targets, which will be a priority for school effectiveness officers in their work with schools.

8.7.7 Benchmarked against the most recent PwC data-set (quarter two) of contributing authorities, the result of 10.68% would maintain Manchester's national rank of 32nd and would remain in the lowest national quartile.

8.7.8 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee, which looks at attendance and attainment performance on an annual basis. The Committee last did this in January 2010.

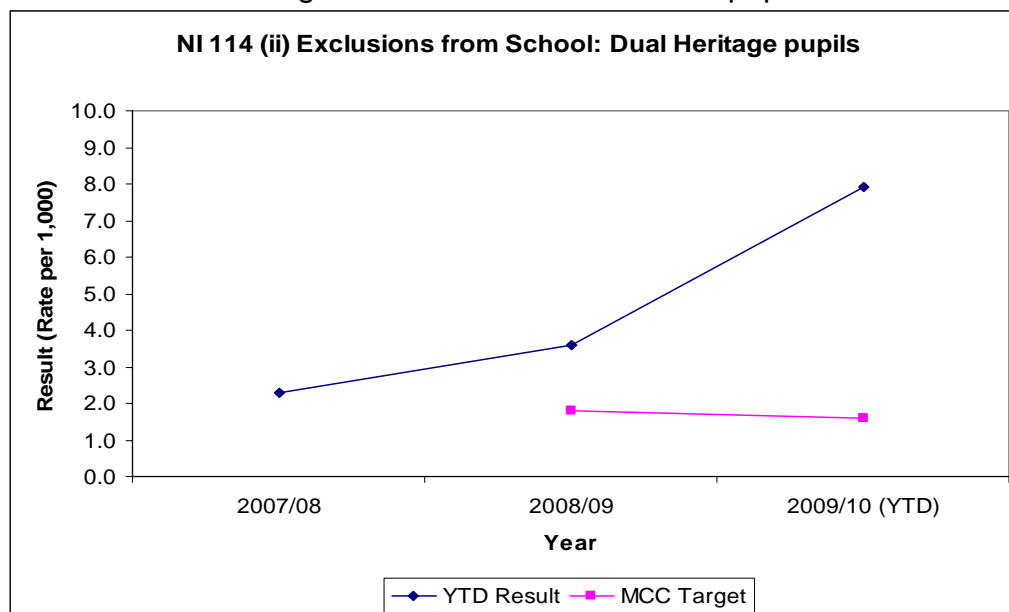
8.8 NI114a – Black Caribbean Pupils



- 8.8.1 Performance is showing as 3.67 at the close of quarter three. Exclusion rates are affected by the relatively small numbers involved; a small number of exclusions can have a significant impact on the overall rate. There were 6 black Caribbean pupils excluded out of 1,636 in 2008-09. A total of 98 pupils were excluded in 2008-09 out of 63,885. The LA target is set against the academic year and is not reported by financial year quarters.
- 8.8.2 Underperformance is being addressed by Behaviour and Attendance partnerships working towards agreeing shared targets for attendance and exclusion. School effectiveness officers notified of emerging school exclusion patterns where there may be cause for concern to enable such concerns with schools to be addressed. Regular governor training courses are now offered on exclusions and governors are now required to attend exclusion panel meetings. This will allow governors to monitor and check school exclusion data and practice.
- 8.8.3 The following additional activity should improve performance for this indicator:
- The data collection and reporting systems for exclusions will be reviewed and refined (particularly for fixed term exclusion recording and reporting) to ensure that reliable data is available at school, district and city wide level.
 - The DCSF exclusion toolkit can be introduced to identify vulnerable groups at school and city wide level at behaviour and attendance meetings. National strategies can also provide a “train the trainers” guide to complement this to aid Children's Services staff in supporting schools using the toolkit.
 - Primary Headteacher focus groups are meeting to discuss the possibility of sharing primary attendance and exclusion data and the development of the primary PRU operating in a more preventative role as part of trial work this year.

8.8.4 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee. The Committee has not recently received a report on performance in this target area.

8.9 NI 114b - Dual heritage white and black Caribbean pupils



8.9.1 Performance is showing at 7.9 at the close of quarter three. There were 13 dual heritage pupils excluded out of 1,645 in 2008-09. A total of 98 pupils were excluded out of 63,885 in 2008-09. The LA target is set against the academic year and is not reported by financial year quarters.

8.9.2 There is a continued focus on overall positive achievement of specific ethnic minority groups, with emphasis on the reduction of the over exclusion of a number of under-achieving groups.

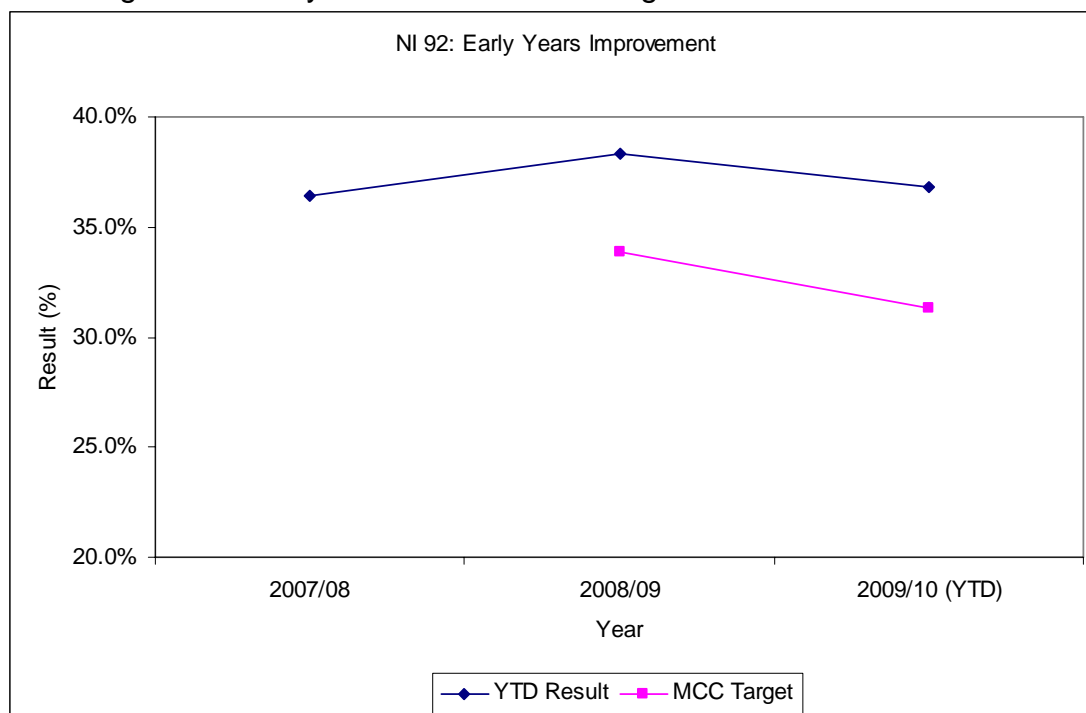
8.9.3 Previous remedial actions have demonstrated that future performance improvement for both parts of NI 114 can be achieved as there has been a shift from reaction to prevention by means of schools working collectively in statutory Behaviour and Attendance Partnerships which set targets and report to the Children's Board. The National Strategies Preventing Black Exclusions toolkit has also been implemented in 2009-10 academic year.

8.9.4 Prospects for future improvement also remain positive as school effectiveness officers are notified of emerging school exclusion patterns where there may be cause for concern and regular governor training courses are now offered on exclusions.

8.9.5 Overall permanent exclusions from high schools in half term one (2009-10 academic year) are reduced with no dual heritage white/black Caribbean pupils being excluded and only two black Caribbean pupils excluded.

8.9.6 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee. The Committee has not recently received a report on performance in this target area.

8.10 NI 92 - Early year's improvement – Narrowing the gap between the lowest achieving 20% in early Years Foundation Stage Profile and the rest.



8.10.1 NI 92 is defined as improving the gap between the lowest 20% in the Early Year Foundation Stage (EYFS); therefore this indicator is directly linked to NI 72, which measures the overall achievement of the EYFS. Underperformance in NI 92 is partially attributable to improved performance in NI 72. As performance in NI 72 improves, the gap between the highest performing pupils and the lowest 20% widens therefore targets for NI 92 become harder to achieve. Ideal performance would see a sustained trend increase in NI 72, with a matched or increased trend increase in NI 92.

8.10.2 Performance in quarter three has remained constant, maintaining the result of 36.8%, and therefore continues to be 5.5% below the 2009-10 annual target of 31.3%

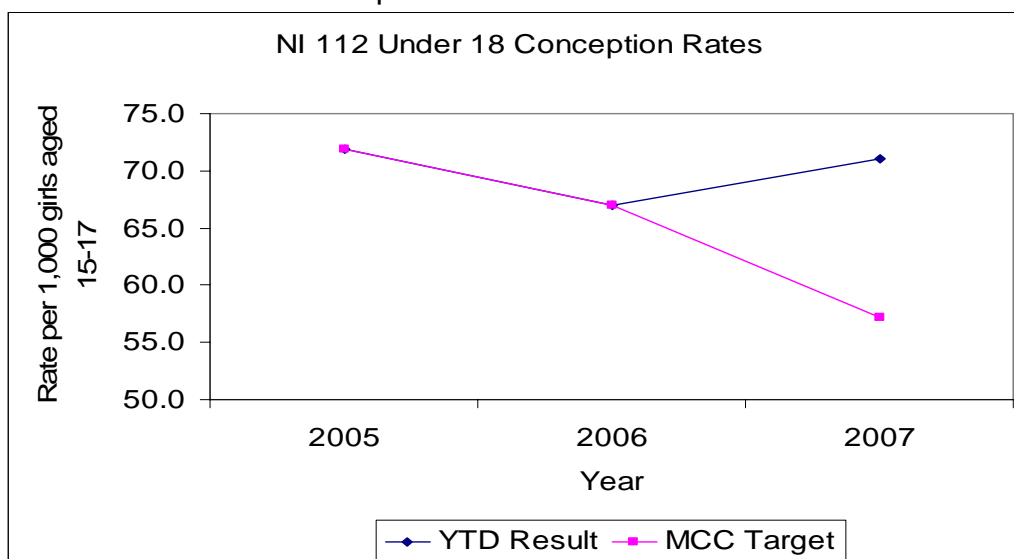
8.10.3 Manchester has not met the Narrowing the Gap target (31.3%) for 2009, though the gap of 37.8% does show a decrease of 0.5 percentage points. Within the context of ever rising threshold (NI 72) achievement, this shows that the gap is narrowing in conditions where the upward trend of the threshold could have prompted a further gap increase.

8.10.4 Benchmarked against the most recent PwC data-set (quarter two) of contributing authorities, the year-to-date result of 36.8% would maintain Manchester's national ranking of 50th out of 56th, and would remain in the lowest national quartile.

8.10.5 Democratic oversight of this target falls within the remit of the Children and Young People Overview and Scrutiny Committee, which looks at attendance and attainment performance on an annual basis. The Committee received

performance information on early years improvement in its last annual update, in January 2010.

8.11 NI 112 – Under 18 Conception Rates



8.11.1 There is a two-year reporting lag on NI 112 as this is the most recent available Health data from the Office of National Statistics.

8.11.2 In 2007, the under 18 conception rate increased to a rate of 71.1 per 1,000 girls aged 15-17 years old, an increase of 4.1 per 1,000 from the 2006 result of 67 per 1,000. This result is also 13.9 per 1,000 below the 2007 target of 57.2.

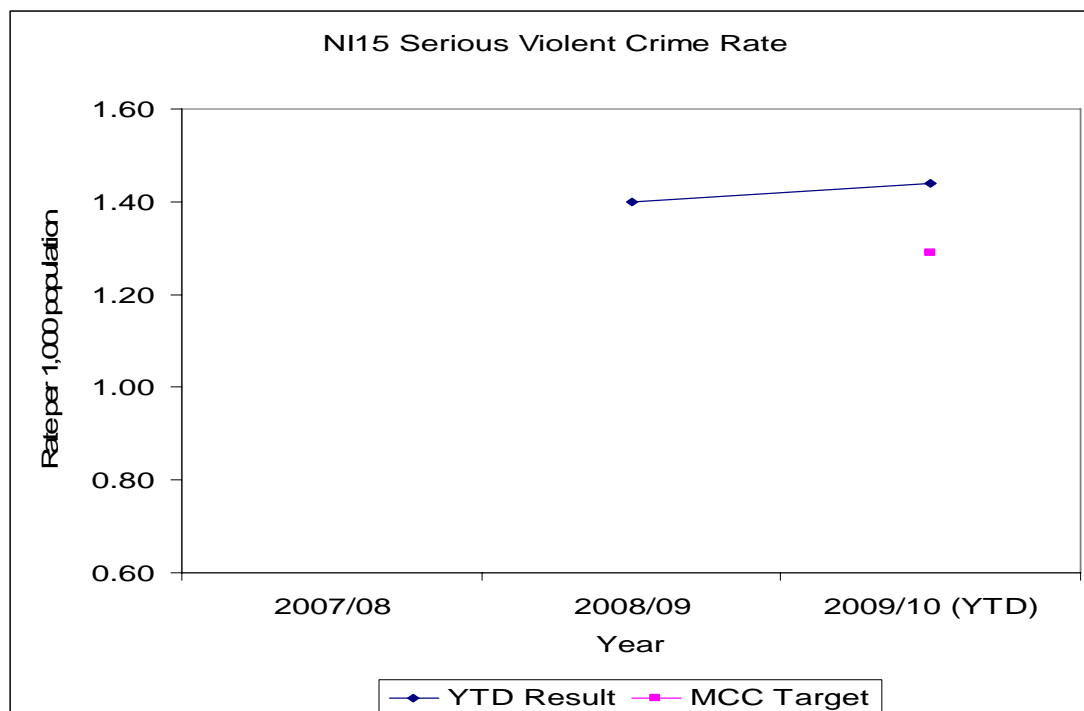
8.11.3 Rates have fluctuated year on year but the trend over the past decade has been static and interventions have not been of sufficient scale to initiate a downward trend.

8.11.4 The National Support Team visit in September 2007 made a series of recommendations to address underperformance which are now being implemented. There is some evidence from local data sources that the 2008 conception rate may be slightly lower than 2007. However it is expected that interventions put in place should have a real impact on the 2009 result.

8.11.5 Prospects for future improvement are reasonably good; NHS Manchester has invested considerable additional resources in clinical outreach services and service hubs in teenage pregnancy hotspots in 2009/10.

8.11.6 Democratic oversight of this target falls within the remit of the Children and Young People and the Health and Wellbeing Overview and Scrutiny Committees. The Health and Wellbeing Overview and Scrutiny Committee last looked at performance in under 18 conception rates at its meeting in September 2009.

8.12 NI 15 – Serious Violent Crime



8.12.1 Although the serious violent crime rate has decreased in quarter three by 0.03 crimes per 1,000 population, from 0.5 in quarter 2 to 0.47 in quarter three, the year-to-date reported rate is consistently above target and attracts a Red RAG rating. The year-to-date rate of violent crime is 1.44 per 1,000 of the population which is 0.15 crimes per 1,000 population above the year-to-date target of 1.29 crimes per 1,000 population.

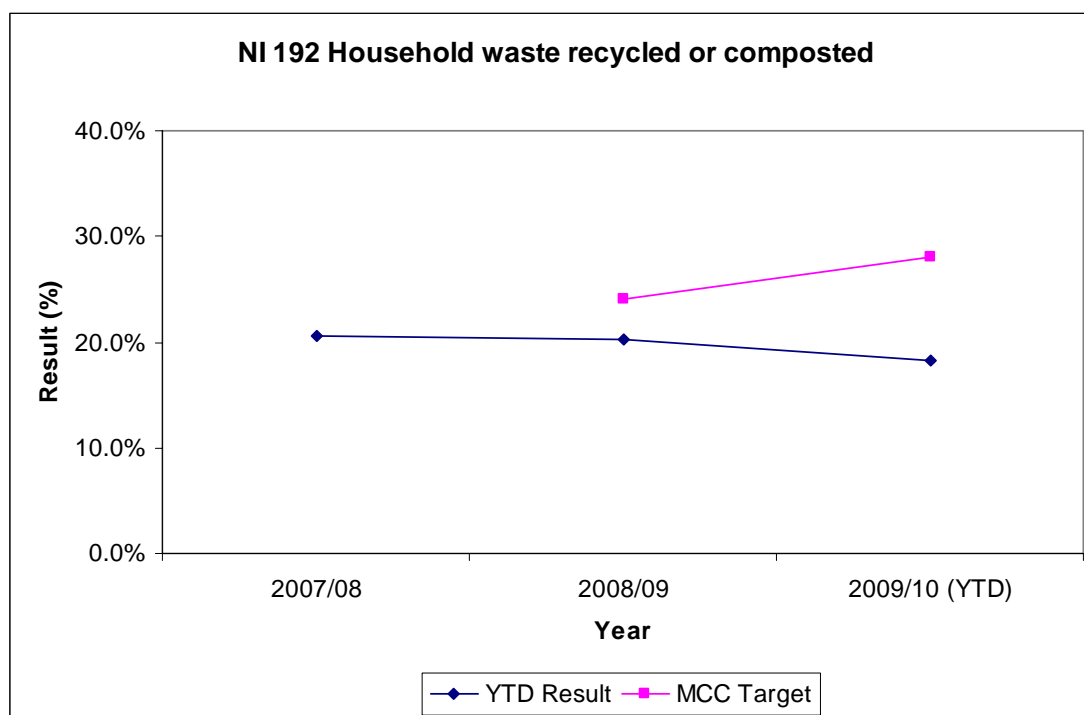
8.12.2 To address underperformance, work is underway to establish a Board to oversee and ensure the delivery of Crime and Disorder Reduction Partnership (CDRP) targets for serious violent crime. In addition, a meeting has taken place in order to re-organise activity at a local level to focus on the main issues. The result was that structures are to be reviewed to determine the best way forward in the coordination of work around violent crime, this will include the night-time economy, domestic abuse, hate crime and alcohol related crime.

8.12.3 A MARAC (Multi Agency risk Assessment Conference) Coordinator is in now in post to coordinate activity aimed at reducing repeat incidents/escalation of domestic violence. The domestic abuse strategy is currently being reviewed and will be presented to the next Performance Board in March.

8.12.4 Benchmarked against the most recent PwC data-set (quarter two) of contributing authorities the year-to-date result of 1.44 serious violent crimes per 1,000 of the population would improve Manchester's national ranking by nine positions, from 46th to 37th, and would move up into the third quartile.

8.12.5 Democratic oversight of this target falls within the remit of the Citizenship and Inclusion Overview and Scrutiny Committee, which receives performance information on targets within its remit on a quarterly basis. The Committee explored the reasons for underperformance in NI15 during its last quarterly report in December 2009, and will receive a further quarterly report at its next meeting on 1 March.

8.13 NI 192 – Household waste recycled or composted



8.13.1 The percentage of household waste recycled or composted in quarter three was 18.18%; this is 5.82% below the 2009-10 annual target of 24%. This has decreased by 1.28% from the quarter two result of 19.46%.

8.13.2 The recycling percentage this quarter has reduced as a result of the reclassification of waste generated through the Street Scene and Bulky Waste Services. Further work is underway to regain this reduction by treating the materials in alternative ways. Historically, this quarter's performance for green waste is impacted upon as the growing season finishes.

8.13.3 The Waste Programme is to introduce new and improved recycling services to all the residents of Manchester and this has mitigated reduction in the recycling indicator. This is due to the level of dry recycling that is collected, which has continued to increase. In November the roll out of the combined food and green recycling service started further mitigating the reduction.

8.13.4 Benchmarked against the most recent PwC data-set (quarter two) of contributing authorities, this result of 18.18% would reduce Manchester's national rank by one position, from 57th to 58th and would remain in the lowest national quartile.

8.13.5 Democratic oversight of this target falls within the remit of the Communities and Neighbourhoods Overview and Scrutiny Committee, which last looked at recycling performance in October 2009.

9 Issues

9.1 Indicators that are detailed in Section 9 are still classified as underperforming, but are not reported in Section eight for the reasons listed under each indicator. Resources and Governance Overview and Scrutiny Committee is advised to be aware of these indicators, and in the next quarterly report these will be included in Section eight, should under-performance continue.

9.2 NI 17 (Perceptions of Anti-Social behaviour)

9.2.1 Reported performance is a proxy measure for direction of travel and is taken from the GMP quarterly neighbourhood surveys. The methodology of the GMP surveys changed in quarter three from postal surveys to face-to-face interviews. This means that we are unable to compare quarter three with any previous quarter due to the difference in methodology. The result for quarter three, was that 14.5% of respondents perceived there to be high levels of ASB in their local area; this will be set as the new baseline for tracking direction of travel. It should be noted that the GMP surveys no longer match the methodology used for the Place survey.

9.2.2 Anti social behaviour (ASB) is tackled through the local tasking process that takes place in each Neighbourhood. Local concerns about ASB are identified through community engagement such as Neighbourhood Partnership Meetings, Respect Activity (door knocking), local surgeries etc and from reports to GMP and partner agencies.

9.2.3 Youth Services, ASB Action Team, Registered Social Landlords and Greater Manchester Police undertake appropriate action to address problems identified in the locality. Activity and its results are fed back to local residents through further engagements to improve perception and establish if actions have been effective.

9.2.4 Current developments in respect of the Neighbourhood Crime and Justice agenda include the development of the role of Victims Champion for victims and witnesses of anti social behaviour to ensure victims and witnesses of ASB receive support and act as a referral point for ASB teams for cases that need extra help. The Anti Social Behaviour Team is also working in collaboration with the Neighbourhood Crime and Justice Coordinator to develop a delivery plan, the overarching aim of which will be to improve the perceptions ratings.

10 Partnership Risk

10.1 The Public Service Board has previously identified seven strategic risks to the delivery of the Community Strategy. The Manchester Partnership's

Management Group on 21 January 2010, initiated a review of these risks, to evaluate what was being done to manage them, and what action could be taken at a Thematic Partnership level to help take this forward.

- 10.2 Further to the meeting, all Thematic Partnerships are now reviewing their own risks and considering how these relate to the strategic risks. This work will begin to identify the extent to which the current strategic risks remain relevant and whether any emerging issues need to be reflected in an updated register. In view of these actions, details of the updated strategic risk register, together with a full report on mitigating actions identified, will be included in the risk section of the quarter four performance monitoring report.

INTRODUCTION

This report is the quarter three performance report on Manchester's Local Area Agreement (LAA), which is the delivery plan for the Community Strategy. This report documents performance of the LAA basket of indicators for the period 1 April 2009 to 31 December 2009 (Quarter three in the reporting year 2009-10) and provides a comparison to the previous performance information.

The LAA includes indicators from the State of the City framework, which has four Levels:

- Level one: High-level overview linked to the vision of the Community Strategy.
- Level two: Key outcome indicators delivering the spines of the Community Strategy.
- Level three: High-level thematic indicators key to delivering the spines.
- Level four: Activity based indicators linked to the outcomes at Levels two and three.

This performance report includes performance for LAA Level one, two and three indicators. The new framework of performance reporting splits the reporting tiers into three distinct sections, this Appendix is classified as the Level three performance report as it contains just the performance data.

GLOSSARY OF TERMS

Term	Description
Priority Area	This is a priority area for the delivery of the Community Strategy.
NI Number	Where the indicator forms part of the National Indicator data set, the National Indicator (NI) reference number is shown here. 'Local' means the indicator is specific to Manchester and is not part of the NI data set.
Description	A brief description of the indicator.
Baseline Year	The most recent final out-turn figure.
2008-09 Result	The confirmed year-end result from 2008-09. (If a result was only available from an earlier year the cell in the Appendix will reflect this.)
RAG Rating	How this indicator performs against target; Red is greater than 10% from target, Amber is less than 10% from target, Green is achieving or exceeding target. Defined by Corporate Performance Group.
YTD Result	Year-to-date result for current reporting period. In this instance, this is quarter three, and only this field would be populated.
2009-10 Target	The target that has been set for the current year.
Risk Rating	How this indicator performs against future improvement, defined by the Service by answering five questions on the collection template.
DQ Score	How this indicator scored against a Data Quality Risk Matrix, the lower the score the more reliable the data

LAA Indicators: Ordered by Spine											
LEVEL 1 INDICATORS											
Priority Area	NI Number	Description			RAG RATING	2009/10 Timescale				Risk Rating	DQ Score
			Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4		
LAA Level 1	Local	ONS Overall Population	452,000 (2006 ONS MYE)	464,000 (2008 ONS MYE)	YTD Result (2007 ONS MYE)	N/A	464,000 (2008 ONS MYE)	464,000 (2008 ONS MYE)		N/A	N/A
					2009/10 Target	480,000 (2015)					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	Gross Value Added (GVA) - To move beyond the UK GVA per capital average	£20,422 per head (2005)	£21,245 per head (2006)	YTD Result (2006)	Annual	Annual	Annual		N/A	N/A
					2009/10 Target	N/A					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	Median Incomes (resident based)	£333 pw (2006)	£343 pw (2008 ONS)	YTD Result (2008 ONS)	Annual	Annual	Annual		N/A	N/A
					2009/10 Target	N/A					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	Reduce gap between the average resident wage and average workplace wage compared to core cities	£69 gap (2006)	£70 gap (2008 ONS)	YTD Result (2008 ONS)	Annual	Annual	Annual		N/A	N/A
					2009/10 Target	N/A					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	Life expectancy male - narrow gap in life expectancy for men in Manchester and the England average	4.3 years (2004-06)	4.1 years (2006-08)	YTD Result (2006-2008)	N/A	4.1 (2006-08)	4.1 (2006-08)		N/A	N/A
					2009/10 Target	N/A					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	Life expectancy female - narrow gap in life expectancy for women in Manchester and the England average	3.0 years (2004-06)	3.1 years (2006-08)	YTD Result (2006-2008)	N/A	3.1 (2006-08)	3.1 (2006-08)		N/A	N/A
					2009/10 Target	N/A					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	Universal measure of well being - Life Satisfaction - All things considered, how satisfied are you with your life as a whole nowadays?	69% (2004)	77% (2008 Place Survey)	YTD Result (2008 Place Survey)	Annual	Annual	Annual		N/A	N/A
					2009/10 Target	77.50%					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	Increase proportion of owner-occupiers	41% (2001 Census)	47% (2007 ONS)	YTD Result (2007 ONS)	Annual	Annual	Annual		N/A	N/A
					2009/10 Target	60% by 2015					
					RAG RATING	2009/10 Timescale					
LAA Level 1	NI 1	% of people who feel that their local area is a place where people from different backgrounds can get on well together	72%	73.8% (2008 Place Survey)	YTD Result (2008 Place Survey)	Annual	Annual	Annual		N/A	20
					2009/10 Target	77%					
					RAG RATING	2009/10 Timescale					
LAA Level 1	Local	% change in Council Tax payers and % Housing Benefit recipients as a measure of sustainability	N/A	N/A	YTD Result	N/A	N/A	N/A		N/A	N/A
					2009/10 Target	N/A					

Sustainable Economic Growth											
Priority Area	NI Number	Description	Baseline Year	2008-09 Result	RAG RATING	2009/10 Timescale				Risk Rating	DQ Score
Access to jobs via transport connectivity	NI 167	Congestion: Average journey time per passenger mile D M	5.05 (min:sec)/mile (2004/6)	4.56 (min:sec)/mile (2007-08 Result)	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	N/A	30
			YTD Result (2004-2006)	Annual	Annual	4.56 (min:sec)/mile (2007-08 Result)					
			2009/10 Target	5.07 (min:sec)/mile							
					RAG RATING	2009/10 Timescale					
Access to jobs via transport connectivity	Local	Modal shift: % of journeys made into the City Centre by mode other than private car	64% (May 06)	67.60%		Quarter 1	Quarter 2	Quarter 3	Quarter 4	N/A	N/A
			YTD Result (08-09)	Annual	Annual	Annual					
			2009/10 Target	N/A							
					RAG RATING	2009/10 Timescale					
Business Growth	Local	Total number of companies in Manchester	17,250(2006)	17,344 (2007)		Quarter 1	Quarter 2	Quarter 3	Quarter 4	N/A	34
			YTD Result (2007)	Annual	Annual	Annual					
			2009/10 Target	17,317							
					RAG RATING	2009/10 Timescale					
Business Growth	Local	Total employment base M	306,100 (2006)	309,442 (2007)		Quarter 1	Quarter 2	Quarter 3	Quarter 4	N/A	36
			YTD Result (2007)	Annual	Annual	Annual					
			2009/10 Target	326,700							
					RAG RATING	2009/10 Timescale					
Business Growth	NI 171	VAT registrations Rate per 10,000 people aged 16 and above D R	52.1 (2005-7 average)	57.2 (2008)		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Refresh	31
			YTD Result	Annual	Annual	Annual					
			2009/10 Target	54							
					RAG RATING	2009/10 Timescale					
A Green City	NI 186	CO2 emissions: Per Capita emissions on LA area D	6.7 tonnes (2005)	6.5 tonnes (2007)	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	N/A	33
			YTD Result (2006)	Annual	Annual	6.5 tonnes (2007)					
			2009/10 Target	6.21 tonnes (7.4% reduction)							
					RAG RATING	2009/10 Timescale					
Reaching Full Potential in Education, Skills and Reaching Full Potential in Education and Employment											
Routes into work for young people	NI 80	Level 3 qualifications by age 19 D	38.6% (2006/7)	N/A		Quarter 1	Quarter 2	Quarter 3	Quarter 4	N/A	31
			YTD Result	Annual	Annual	Annual					
			2009/10 Target	44%							
					RAG RATING	2009/10 Timescale					
Routes into work for young people	Local	NEET: Proportion 16-18 Not in Education, Employment or Training	8.4% (Nov 07)	8%(Nov 08)	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Low	28
			YTD Result (Nov 09 - Final)	10.30%	9.60%	7.60%					
			Quarterly Targets	10.00%	9.00%	7.93%	9.50%				
					RAG RATING	2009/10 Timescale					
Routes into work for young people	NI 117	NEET: Proportion 16-18 Not in Education, Employment or Training (National Method) D	9.3% (Nov 07)	9.7%(Nov 08)	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Medium	28
			YTD Result (Nov 09 - Final)	12.00%	N/A	9.20%					
			Quarterly Targets	12.00%		9.00%					
					RAG RATING	2009/10 Timescale					
Routes into work for young people	Local	Care Leavers: Proportion who are NEET	20.9% (Nov 07)	20.4%(Nov 08)	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Low	28
			YTD Result (Nov 09 - Final)	20.60%	18.40%	13.60%					
			Quarterly Targets	19.90%	18.90%	18.60%	19.60%				
					RAG RATING	2009/10 Timescale					

					RAG RATING	2009/10 Timescale					
Routes into work for young people	Local	Young Offenders: Proportion who are NEET	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			31% (Nov 07)	30.6% (Nov 08)	YTD Result (Nov 09 - Final)	38.40%	31.40%	25.40%		Low	28
					Quarterly Targets	35.90%	30.60%	27.30%	33.50%		
					RAG RATING	2009/10 Timescale					
Routes into work for young people	Local	Caring for own child: Proportion who are NEET	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			49.8% (Nov 07)	50.5% (Nov 08)	YTD Result (Nov 09 - Final)	51.50%	50.00%	45.70%		Low	28
					Quarterly Targets	56.00%	52.50%	46.50%	50.00%		
					RAG RATING	2009/10 Timescale					
Routes into work for young people	Local	LDD Young People: Proportion who are NEET	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			15.3%(Nov 07)	12.9% (Nov 08)	YTD Result (Nov 09 - Final)	13.70%	14.30%	13.50%		Low	28
					Quarterly Targets	15.80%	14.00%	14.20%	17.00%		
					RAG RATING	2009/10 Timescale					
Routes into work for young people	Local	School Leavers: Proportion who are NEET (Q1 Targets & Result is seasonal proxy.)	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			7.2%(Nov 07)	6.7% (Nov 08)	YTD Result (Nov 09 - Final)	Annual	Annual	3.90%		Low	28
					2009/10 Target	6.47%					
					RAG RATING	2009/10 Timescale					
Residents wages, skills and employment	NI 163	19 to 59/64 population qualified to at least Level 2 D M	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			65.7% (+/- 2.7% Dec 06)	N/A	YTD Result	Annual	Annual	Annual		N/A	31
					2008/09 Target	69.4%(+/- 2.7%)					
					RAG RATING	2009/10 Timescale					
Residents wages, skills and employment	NI 164	19 to 59/64 population qualified to at least Level 3	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			51.7% (+/- 2.9% Dec 06)	N/A	YTD Result	Annual	Annual	Annual		N/A	28
					2008/09 Target	54.5% (+/- 2.9%)					
					RAG RATING	2009/10 Timescale					
Residents wages, skills and employment	NI 165	19 to 59/64 population qualified to at least Level 4 M	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			34%(+/- 2.7% Dec 06)	N/A	YTD Result	Annual	Annual	Annual		N/A	32
					2008/09 Target	35.6% (+/- 2.7%)					
					RAG RATING	2009/10 Timescale					
Residents wages, skills and employment	NI 151	Overall employment rate D M	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			66.2% (Jun 07)	61.9% (Sept 08)	YTD Result (Dec 08)	60.10%	60.00%	61.40%		Refresh	31
					2009/10 Target	69.20%					
					RAG RATING	2009/10 Timescale					
Residents wages, skills and employment	Local	Number of residents claiming out of work benefits	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			57,850 (May 07)	56,710 (Aug 08)	YTD Result	57,660 (Nov 08)	61,090 (Feb 09)	61,220 (May 09)		Refresh	32
					2009/10 Target	51,603					
					RAG RATING	2009/10 Timescale					
Residents wages, skills and employment	NI 152	Working age people on out of work benefits (National Method) D M	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			18.7% (May 07)	17.9% (Aug 08)	YTD Result	18.00%	18.30%	18.50%		Refresh	26
					2009/10 Target	16.70%					

					RAG RATING	2009/10 Timescale						
Residents wages, skills and employment	Local	Self Employment Self employed as a % of employed population PROXY	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			9.2% (Mar 07)	10% (Sept 08)	YTD Result	10.20%	10.80%	10.00%		Low	32	
					2009 Target	9.6%(+/- 1.9%)						
					RAG RATING	2009/10 Timescale						
Residents wages, skills and employment	NI 116	Proportion of children living in poverty D	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			38.8% (2006/7)		YTD Result	Annual	Annual	Annual		Refresh	33	
					2009/10 Target	35.60%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 75	Key Stage 4 (GCSE) 5 A*-C (including English and Maths) D S	Baseline Year	2008-09 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			31.8% (2006/7)	36.9% (2007/8)	YTD Result	42.00%	38.00%	38.60%		Medium	33	
					2009/10 Target	41.80%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 73	Key stage 2 English and Maths L4 or above D S	Baseline Year	2008-09 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			66% (2006/7)	68% (2007/8)	YTD Result	66.80%	68.00%	68.00%		High	33	
					2009/10 Target	73.3% (09/10)						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 93	Key Stage 1 to 2 progression in English D S PREDICTED	Baseline Year	2008-09 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			84.2% (2006/7)	85%(2007/8)	YTD Result	81.70%	81.70%	85.80%		Medium	33	
					2009/10 Target	87.9%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 94	Key Stage 1 to 2 progression in Maths D S PREDICTED	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			77.6% (2006/7)	79%(2007/8)	YTD Result	81.20%	81.20%	84.80%		Medium	33	
					2009/10 Target	82%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 101	Key Stage 4 (GCSE) 5 A*-C (including English and Maths) - Looked after children D S	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			14.8% (2006/7)	6.90%	YTD Result	Annual	Annual	12.10%		Medium	N/A	
					2009/10 Target	18%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 99	Key Stage 2 English L4 - Looked After Children D S	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			60% (2006/7)	51.40%	YTD Result	54.00%	54.00%	66.70%		High	N/A	
					2009/10 Target	78%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 100	Key Stage 2 Maths L4 - Looked After Children D S	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			50% (2006/7)	47.10%	YTD Result	47.60%	47.60%	66.70%		Medium	N/A	
					2009/10 Target	79%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	NI 61	Adoption – Stability of Looked After Children following placement D	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			80.7% (2006/7)	74.20%	YTD Result	75.00%	78.60%	71.10%		Medium	N/A	
					2009/10 Target	95%						
					RAG RATING	2009/10 Timescale						
Educational attainment and attendance	Local	Number of Looked After Children	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score	
			1,346 (2006/7)	1303	YTD Result	1297	1342	1328		High	N/A	
					2009/10 Target	1200						
					RAG RATING	2009/10 Timescale						

					RAG RATING	2009/10 Timescale					
Educational attainment and attendance	NI 87	Secondary School persistent absence rate D S PREDICTED	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			12.5% (2006/7)	12.30%	YTD Result	10.68%	10.68%	10.68%		Medium	33
					2009/10 Target	7.92% (09/10)					
					RAG RATING	2009/10 Timescale					
Educational attainment and attendance	NI 114a	Black Caribbean pupils	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			2.6	3	YTD Result	3.1	3.1	3.67		Medium	33
					2009/10 Target	1.6					
					RAG RATING	2009/10 Timescale					
Educational attainment and attendance	NI 114b	Dual heritage white & black Caribbean pupils	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			2.3	3.6	YTD Result	7.3	7.3	7.9		Medium	33
					2009/10 Target	1.6					
					RAG RATING	2009/10 Timescale					
Positive Parenting	NI 72	Early years development D S	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			41% (2006/7)	48%(2007/8)	YTD Result	54.20%	54.20%	54.00%		Low	40
					2009/10 Target	47%					
					RAG RATING	2009/10 Timescale					
Positive Parenting	NI 92	Early years improvement – Narrowing the gap between the lowest achieving 20% in early Years Foundation Stage Profile and the rest. D S	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			36.4% (2006/7)	38% (2007/8)	YTD Result	37.80%	36.80%	36.80%		High	40
					2009/10 Target	31.30%					
					RAG RATING	2009/10 Timescale					
Healthy Lifestyle	NI 120	Mortality – All age all cause mortality (AAACM). Directly standardised rate per 100,000. D PREDICTED	Baseline Year - 2005	2007 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			M: 988.1F: 652.7 (2006)	M:921.4,F:642.03(2007)	YTD Result	Annual	Annual	Annual		Medium	28
					2009/10 Target	M: 918.4, F: 665 (2008 ONS Results)					
					RAG RATING	2009/10 Timescale					
Healthy Lifestyle	NI 122	Mortality rate – All cancers. Directly standardised rate per 100,000 (Persons aged 0-74)	Baseline Year - 2005	2008-09 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			167.3 (2006)	123	YTD Result	Annual	Annual	Annual		Medium	28
					2009/10 Target	119.56					
					RAG RATING	2009/10 Timescale					
Healthy Lifestyle	NI 121	Mortality rate – Circulatory diseases. Directly standardised rate per 100,000 (Persons aged 0-74 years) PREDICTED	Baseline Year - 2005	2007 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			138.1 (2006)	113.3(2007)	YTD Result	Annual	Annual	Annual		Medium	28
					2009/10 Target	123.0 (2008 ONS Results)					
					RAG RATING	2009/10 Timescale					
Healthy Lifestyle	NI 112	Under 18 conception rates D PREDICTED	Baseline Year - 2005	2007 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			67.0 (2006)	71.1(2007)	YTD Result	Annual	Annual	Annual		High	26
					2009/10 Target	37.5					
					RAG RATING	2009/10 Timescale					
Healthy Lifestyle	NI 56	Childhood obesity in Year 6 D PREDICTED	Baseline Year	2008-09 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			22.8% (2006/7)	22.6% (2008/09)	YTD Result	Annual	Annual	Annual		Medium	26
					2009/10 Target	25.66%					

Neighbourhoods of Choice					RAG RATING	2009/10 Timescale				Risk Rating	DQ Score
Quality sustainable Physical Environment	NI 5	Satisfaction with Neighbourhood as a place to live D	Baseline Year	2008-09 Result	YTD Result (2008 Place Survey)	Quarter 1	Quarter 2	Quarter 3	Quarter 4		
			70.2% (2008)	70.2% (2008 Place Survey)	2009/10 Target	Annual	Annual	Annual		N/A	20
						71.10%					
						RAG RATING					
						2009/10 Timescale					
Quality sustainable Physical Environment	NI 192	Household waste recycled or composted D	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			20.6% (2006/7)	20.24%	YTD Result	18.41%	19.46%	18.18%		High	37
					2009/10 Target	24%					
						RAG RATING					
						2009/10 Timescale					
Quality sustainable Physical Environment	NI 191	Residual household waste per head D	Baseline Year	2008-09 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			758kg (2006/7)	695.35kg(57.95kg per month)	YTD Result	174.33kg (58.11kg per month)	185.86kg (61.95kg per month)	176.46kg (58.82kg per month)		Medium	47
					2009/10 Target	636kg					
						RAG RATING					
						2009/10 Timescale					
Quality sustainable Physical Environment	Local	Ward Environment Scores	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			7.3 (2007)	7.69	YTD Result	7.78	7.74	8.08		Medium	N/A
					2009/10 Target	7.8					
						RAG RATING					
						2009/10 Timescale					
Making Communities Safer	NI 15	Serious violent crime rate D	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			1.79 (2008/9)	1.79 (2008/9)	YTD Result	0.48	0.5	0.47		High	24
					2009/10 Target	1.68					
						RAG RATING					
						2009/10 Timescale					
Making Communities Safer	NI 16	Serious acquisitive crime rate D	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			49.2 (2007/8)	46.82	YTD Result	10.07	8.5	10.1		Low	25
					Quarterly Targets	10.33	10.84	11.46			
						RAG RATING					
						2009/10 Timescale					
Making Communities Safer	NI 21	Level of public confidence that Police and other local service are tackling ASB and crime of the greatest importance to local communities. PROXY	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			24.9% (2008)	24.9% (2008 Place Survey)	YTD Result	31.00%	31.00%	35.00%		Medium	20
					2009/10 Target	26.40%					
						RAG RATING					
						2009/10 Timescale					
Making Communities Safer	NI 17	Perceptions of Anti-Social behaviour PROXY	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			33.6% (2008)	33.6% (2008 Place Survey)	YTD Result	40.00%	40.00%	38.90%		Medium	20
					2009/10 Target	30%					
						RAG RATING					
						2009/10 Timescale					
Making Communities Safer	NI 45	Young Offenders in education, training and employment (EET) D	Baseline Year	2008-09 Result	AMBER	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			63% (2006/7)	66.50%	YTD Result	64.10%	67.80%	67.50%		Medium	32
					2009/10 Target	71.40%					

					RAG RATING	2009/10 Timescale					
Making Communities Safer	NI 30	Re-offending by Priority and Prolific Offenders (PPO) D	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			19% (01/04/08)		YTD Result	N/A	315 convictions (Q2 result)	315 convictions (Q2 result)		N/A	N/A
					2009/10 Target	914 (convictions)					
					RAG RATING	2009/10 Timescale					
Making Communities Safer	NI 39	Alcohol related hospital admissions (per 100,000 population) D PREDICTED	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			2200 (2006/7)	2569	YTD Result	Annual	Annual	Annual		Medium	27
					2009/10 Target	2976					
					RAG RATING	2009/10 Timescale					
Quality and Choice of Housing	Local	Home ownership	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			45% (2006)	46%(2007 ONS)	YTD Result	Annual	Annual	Annual		N/A	66
					2009/10 Target	48%					
					RAG RATING	2009/10 Timescale					
Quality and Choice of Housing	NI 154	Net additional homes provided D M PREDICTED	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			3,422 (average 2004/07)	1891	YTD Result	204	570	1192		Refresh	63
					2009/10 Target	3,500					
					RAG RATING	2009/10 Timescale					
Quality and Choice of Housing	NI 155	Net affordable homes delivered	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			290 (2006/7)	149 (Total for the year is 271)	YTD Result	29	86	179		Refresh	55
					2009/10 Target	700					
					RAG RATING	2009/10 Timescale					
Quality and Choice of Housing	Local	% Decent Homes PREDICTED	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			290 (2006/7)	N/A	YTD Result	73.30%	75.60%	78.00%		Refresh	60
					2009/10 Target	75%					
					RAG RATING	2009/10 Timescale					
Quality and Choice of Housing	NI 156	Number of households living in temporary accommodation	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			802 (2007)	404	YTD Result	338	270	256		Low	39
					2009/10 Target	373					
					RAG RATING	2009/10 Timescale					
Quality and Choice of Housing	Local	Number of properties improved following notices on nuisance properties R PREDICTED	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			1,850 (2007/8)	2287	YTD Result	1211	1244	1921		Low	55
					2009/10 Target	2500					

Individual and Collective Self-Esteem and Mutual Respect

					RAG RATING	2009/10 Timescale					
Aspiration, well-being and happiness	Local	Overall satisfaction with life as a whole nowadays	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			77% (2008)	77% (2008 Place Survey)	YTD Result (2008 Place Survey)	Annual	Annual	Annual		N/A	20
					2009/10 Target	77.50%					
					RAG RATING	2009/10 Timescale					
Aspiration, well-being and happiness	NI 119	Overall self reported measure of health and well being	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			73.4% (2008)	73.4% (2008 Place Survey)	YTD Result	Annual	Annual	Annual		N/A	20
					YTD Result (2008 Place Survey)	74%					
					RAG RATING	2009/10 Timescale					
Aspiration, well-being and happiness	NI 2	% of people who feel they belong to their neighbourhood	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			47.1% (2008)	47.1% (2008 Place Survey)	YTD Result (2008 Place Survey)	Annual	Annual	Annual		N/A	20
					2009/10 Target	47.60%					

					RAG RATING	2009/10 Timescale					
Aspiration, well-being and happiness	NI 8	Adult participation in sport	Baseline Year	2008-09 Result	RED	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			21.09% (2005/6)	19.10%	YTD Result	18.18%	18.18%	23.00%		Medium	21
					2009/10 Target	22.09%					
					RAG RATING	2009/10 Timescale					
Social Capital	NI 6	Participation in regular volunteering	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			19.7% (2008)	19.7% (2008 Place Survey)	YTD Result (2008 Place Survey)	Annual	Annual	Annual		N/A	20
					2009/10 Target	14%					
					RAG RATING	2009/10 Timescale					
Social Capital	Local	Electoral turnout	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			28.35% (2007-local)	27% (2008 local)	YTD Result (European Elections)	27.00%	N/A	N/A		N/A	N/A
					2009/10 Target	28.40%					
					RAG RATING	2009/10 Timescale					
Social Capital	NI 4	People who believe they can influence decision making	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			33.9% (2008)	33.9% (2008 Place Survey)	YTD Result (2008 Place Survey)	Annual	Annual	Annual		N/A	20
					2009/10 Target	34.90%					
					RAG RATING	2009/10 Timescale					
Social Capital	NI 7	A thriving Third Sector D R	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			22.6% (2008)	22.6% (2008)	YTD Result	Annual	Annual	Annual		N/A	N/A
					2009/10 Target	25.40%					
					RAG RATING	2009/10 Timescale					
Supporting Vulnerable Residents	NI 141	Percentage of vulnerable people achieving independent living D	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			56.6% (2006/7)	65.44%	YTD Result	65.44%	64.48%			0	39
					2009/10 Target	60%					
					RAG RATING	2009/10 Timescale					
Supporting Vulnerable Residents	NI 135	Carers receiving needs assessment or review and a specific carers service or advice and information D	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			15% (2006/7)	23.5%(2,292 people)	YTD Result	25.20%	28.75%	27.16%		Low	29
					2009/10 Target	25.5%					
					RAG RATING	2009/10 Timescale					
Community Cohesion	NI 1	People from different backgrounds who get on well together in their area D	Baseline Year	2008-09 Result		Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			73.8% (2008)	73.8% (2008 Place Survey)	YTD Result (2008 Place Survey)	Annual	Annual	Annual		N/A	20
					2009/10 Target	74.90%					
					RAG RATING	2009/10 Timescale					
Localised/Personalised services in partnership with residents and organisations	NI 130	Social Care clients receiving Self Directed Support (Direct Payments & Individual Budgets) D	Baseline Year	2008-09 Result	GREEN	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Risk Rating	DQ Score
			3.4% (2006/7)	497.4(1,693 people)	YTD Result	64.37%	59.19%	57.81%		Low	38
					2009/10 Target	56.60%					

