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**Manchester City Council  
Report for Resolution**

**Report to:** Health and Wellbeing Overview and Scrutiny Committee – 9  
September 2010

**Subject:** Information and Overview Report

**Report of:** Governance and Scrutiny Support Unit

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**Purpose of Report**

This report provides information about relevant issues affecting the Committee's remit to aid members to manage their work programmes.

**Recommendation**

1. The Committee is requested to consider the topics highlighted in the report and either:
    - Note the information
    - Request a briefing note to provide further details
    - Add the item to the Committee's Work Programme
  
  2. The Committee is asked to agree the work programme attached at Appendix 1.
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**Wards Affected:**

All wards

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**Contact Officers:**

Name: Carolyn Whewell  
Position: Scrutiny Support Officer  
Telephone: 0161 234 3011  
E-mail: c.whewell@manchester.gov.uk

**Background documents (available for public inspection):**

None

## 1. Suggestions for the Work Programme

There have been no suggestions for the work programme received. The work programme is attached as an appendix.

## 2. Forward Planning

The Executive Forward Plan lists key decisions to be taken by the City Council within the next four months.

A key decision, as defined in the Council's Constitution is an executive decision which is likely:-

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

Relevant extracts from the Executive Forward Plan are attached to this report to enable members to incorporate scrutiny of key decisions into its work programme.

Subject Area for Decision	Key Decision Objective /Consultation arrangements /Point of Contact	Anticipated date of decision Documents to be considered	Decision Taker (Executive or Chief Officer)
<b>DIRECTORATE FOR ADULTS</b> Provision of a care support service (mental health)	<b>Key Decision Objective:</b> Appointment of a provider to undertake a care support service for a service user with mental health needs. The contract will be for 3 years with the option to extend for up to an additional two years. Approximate annual value £600,000 per annum. <b>Consultees:</b> Stakeholders via meetings/discussions. <b>Contact Officer:</b> Mike Worsley 0161 234 3080	September 2010 Contract report and officer recommendation	Strategic Director Adults

<p><b>DIRECTORATE FOR ADULTS</b> <b>Community Legal Advice Services</b></p>	<p><b>Key Decision Objective:</b> Award of up to six Contracts in partnership with the Legal Services Commission, to establish:</p> <ul style="list-style-type: none"> <li>a. Community Legal Advice Services in six localities of the City. The contracts will include a requirement to provide</li> <li>b. “one stop shop” for residents of the City to access advice services</li> <li>c. Outreach (including home visits) to residents unable to travel/access community legal advice services</li> <li>d. Development of a comprehensive volunteer development programme of advice workers to enhance the recruitment, training and retention of volunteers to complement the objectives of Community Legal Advices Services and to provide a pathway to employment.</li> </ul> <p><b>Consultees:</b> The Legal Services Commission, Stakeholders involved in the development of the service specification and related tender documentation. Current contracted and non contracted Advice Service Providers.</p> <p><b>Contact Officer:</b> Mike Gorman A.S.C. Lead commissioner, Advice Services</p>	<p>August/September 2010 Report</p>	<p>Strategic Director Adults</p>
<p><b>DIRECTORATE FOR ADULTS</b> <b>The development of a Shop Online website allowing customers to access and purchase Adult Social Care products and services</b></p>	<p><b>Key Decision Objective:</b></p> <ul style="list-style-type: none"> <li>- Development of a secure online shopping facility, which features council, commercial, community &amp; voluntary products &amp; services. This will provide simple, quick and easy self-serve access to care related support, goods and services and gives greater choice and control to the customer. This online facility will include equipment, assistive technology and Telecare and will lead to increased independence of residents in the city.</li> <li>- Establish a facility to maintain Individual Budgets through tracking spend, view running balances and produce reports. Give all customers, including self-funders, the ability to manage their account and purchases in one place. This will lead to more robust financial and management reporting.</li> </ul>	<p>September 2010</p> <ul style="list-style-type: none"> <li>- Adult Social Care Blueprint</li> <li>- Adult Social Care Business Plan</li> <li>- Shop Online Business Requirements</li> </ul>	<p>Strategic Director Adults</p>

	<ul style="list-style-type: none"> <li>- Development of a facility to approve, accredit and monitor performance of suppliers. This will incorporate a customer feedback facility.</li> <li>- Reduced demand on the Adult Social Care Contact Centre by improving and encouraging self-service.</li> </ul> <p><b>Consultees:</b> - Stakeholder meetings already held. - Product demonstrations held by potential suppliers. - Customer consultations in early stages</p> <p><b>Contact Officer:</b> Brendan Harvey – Project Manager. <b>Email:</b> <a href="mailto:b.harvey@manchester.gov.uk">b.harvey@manchester.gov.uk</a>, Tel: 0161 234 4360.</p>		
<p><b>DIRECTORATE FOR ADULTS</b> <b>The provision of Care and Support to Learning Disabled Adults at Willow Park Supported Living Scheme</b></p>	<p><b>Key Decision Objective:</b> The appointment of a provider to provide care to Learning Disabled Adults at Willow Park Supported Living Scheme.</p> <p><b>Consultees:</b> Stakeholders, tender process</p> <p><b>Contact Officer:</b> Mike Worsley, Senior Procurement Officer, tel 0161 234 3080 Denise Price, Principal Manager, JCT Learning Disabilities 0161 434 7316</p>	September 2010 or later Report and recommendation following tender process	Strategic Director Adults
<p><b>DIRECTORATE FOR ADULTS</b> <b>Supporting People Strategy</b></p>	<p><b>Key Decision Objective:</b> The approval of a Supporting People Strategy to inform the development and implementation of housing related support through the Supported People Programme.</p> <p><b>Consultees:</b> Stakeholders, Service Providers, funding partners, Service users.</p> <p><b>Contact Officer:</b> Lee Anderson, Lead Commissioner, Supporting People Tel 0161 234 3605</p>	September/October 2010 Draft Supporting People Strategy	Strategic Director Adults
<p><b>DIRECTORATE FOR ADULTS</b> <b>Appointment of care provider at Fairholme and</b></p>	<p><b>Key Decision Objective:</b> To ensure the continuity of provision of a critical service. The contract will be for three years with an option to extend for up to an additional two years.</p> <p><b>Consultees:</b> Stakeholders</p>	September 2010 Contract Report and recommendation	Strategic Director Adults

<b>Hibiscus Court Extra Care Schemes</b>	<b>Contact Officer:</b> Mike Worsley, Senior Procurement Officer, tel 0161 234 3080 Pip Cotterill, Lead Commissioner, Older Peoples Service, tel 0161 234 7120		
<b>DIRECTORATE FOR ADULTS</b> <b>Appointment of care provider at Whitebeck Court Extra Care Scheme</b>	<b>Key Decision Objective:</b> To ensure the flexible provision of a critical service encompassing the personalisation agenda. The contract will be for three years with an option to extend for up to an additional two years. <b>Consultees:</b> Stakeholders <b>Contact Officer:</b> Mike Worsley, Senior Procurement Officer, tel 0161 234 3080 Pip Cotterill, Lead Commissioner, Older Peoples Service, tel 0161 234 7120	September/November 2010 Contract Report and recommendation	Strategic Director Adults

### 3. Monitoring Previous Recommendations

<b>Date</b>	<b>Item</b>	<b>Recommendation</b>	<b>Response</b>	<b>Contact Officer</b>
24 June 2010	HWB/10/41 Mental Health Commissioning Implementation Plan	To ask the Associate Director of Specialised and Joint Commissioning to provide further information about the MO:DEL service to a future meeting of the Committee via the Information and Overview report.	A response to this recommendation will be reported back to a future meeting of the Committee.	Craig Harris, NHS Manchester
24 June 2010	HWB/10/46 NHS Update Report	To request a summary of the healthcare reform paper when it was available with a view to looking at the role of overview and scrutiny in changes to health services	Members will be provided with copies of the Democratic Legitimacy in Health consultation paper, and a summary of the proposed changes to health services and the role of health scrutiny. Members will be given the opportunity to comment on these changes at the Securing Our Shared Future Seminar on Thursday 9 September 2010.	David Regan, Director of Public Health and Partnerships

22 July 2010	HWB/10/50 Individual Budgets and Safeguarding	To request that the Head of Safeguarding bring the Adult Safeguarding Annual Report for 2010/11 to the Committee in the next municipal year.	This item has been added to the work programme and will be timetabled in the next municipal year.	Deborah Russell, Head of Safeguarding, Adult Services
22 July 2010	HWB/10/51 Ardwick City Region Delivery Pilot and the NHS Offer	To request a further report on the Ardwick Pilot in the New Year with details of lessons learned from the evaluation of the Pilot and including examples of real case studies, demonstrating the contribution of the NHS and how this approach improved the outcome for the resident.	This item has been added to the work programme for March 2011.	Ged Devereux, Senior Strategy Manager, Joint Health Unit.
22 July 2010	HWB/10/51 Ardwick City Region Delivery Pilot and the NHS Offer	To ask the Chair of the Committee to write to local GP's in Ardwick, with a copy of the report and NHS Action Plan to express the views of the Committee and to urge them to get involved with the Pilot	Since the meeting of the Committee on 22 July, the Council has briefed local GP's in Ardwick about the Pilot Project. GP's will be represented on the NHS Ardwick Project Group from the meeting on 27 September 2010.	David Regan, Director of Public Health and Partnerships
22 July 2010	HWB/10/52 Young Carers	To review, in collaboration with the Children and Young People Overview and Scrutiny Committee, the support offered to young carers and the lessons learned from the Young Carers Pathfinder pilot project following its evaluation next year.	This item has been added to the work programme and will be scheduled for a future meeting of the Committee.	Elaine Ridings, Carer Strategy Manager
22 July	HWB/10/53 NHS Update	To request that the Assistant Director for Engagement, NHS Manchester	The full schedule of 'Non Commissioned Procedures' was circulated to all	Nick Gomm, Assistant Director

2010	Report	circulate more detailed information to Committee members on the procedures that would no longer be funded by NHS Manchester via the Committee's support officer.	members of the Committee on 3 August 2010.	– Engagement, NHS Manchester
29 July 2010	HWB/10/56 Transforming Community Services	To request that NHS Manchester extend the scope of the NHS monthly update report to include an update on the wider Securing Our Shared Future programme, incorporating progress with the TCS programme.	Future NHS monthly update reports will contain updates on Securing Our Shared Future, Transforming Community Services and the Adults Health and Wellbeing Thematic Partnership Board.	Nick Gomm, Assistant Director – Engagement, NHS Manchester

#### 4. Items for Information

There are no items for information.

**Health and Wellbeing Overview and Scrutiny Committee  
Work Programme 2010/11 – September 2010**

<b>9 September 2010 (Report deadline – 27 August 2010)</b>				
<b>Item</b>	<b>Purpose of Report/Rationale</b>	<b>Lead Officer</b>	<b>Executive Member</b>	<b>Comments</b>
<b>Scrutiny Items</b>				
Manchester Learning Disabilities Partnership	To look at the role of the Manchester Learning Disabilities Partnership, Health and Wellbeing Adults Thematic partnership and Manchester People in supporting people with learning disabilities from primary care and acute hospitals. To include information on the support for transition from children’s services to adults services.	Liz Bruce / Mark Burton / NHS Manchester	Councillor Evans / Councillor S. Newman	
Dementia Strategy – Update	To review progress on the implementation of the action plan of the dementia strategy.	Fionnuala Stringer/Pip Cotterill	Councillor Evans	
Dignity in Care	To look at measures in place to ensure that dignity and respect are central to the care provided to patients. To look at the appointment and role of Dignity Champions across Manchester services	Fionnuala Stringer / Paul Cassidy	Councillor Evans	LINK to be invited to contribute information on their Dignity in Care Project
Manchester mental Health Trust – Inpatient Service Provision	To look at the case for relocating the inpatient service provision and to ask the Committee to make recommendations as to whether a formal public consultation is required (in line with S242 of NHS Act 2006).	Manchester Mental Health and Social Care Trust	Councillor Evans	
<b>Overview Items</b>				
NHS Update Report	Monthly update report to include updates from NHS Manchester, Securing Our Shared Future, Adult Services and the Adults Health and Wellbeing	NHS Manchester	Councillor Evans	

	Board.			
MiCARE Update	To receive an update on the implementation of the MiCARE system	Liz Bruce	Councillor Evans	

<b>21 October 2010 (Report deadline – 11 October 2010)</b>				
<b>Item</b>	<b>Purpose of Report/Rationale</b>	<b>Lead Officer</b>	<b>Executive Member</b>	<b>Comments</b>
<b>Scrutiny Items</b>				
Quality in the NHS – Patient Safety	To look at how the Commissioners assure that NHS providers are delivering quality services with a focus on patient safety. To inform members of what NHS organisations in Manchester are doing to ensure they are improving the quality and safety of patient services based on 2 strands of work: 1. What are the commissioners doing to drive and raise the profile of the patient safety agenda 2. What are the providers of health care services doing within their own systems to reduce the number of incidents.	NHS Manchester	Councillor Evans	Invite to representatives from CMFT, UHSM, MMHSCT
Mental Health Commissioning - Implementation Plan	Quarterly Report To include information about suicide prevention work and more detail about the impact of the AXA ICAS programme to be included. To look at whether the recession has had an impact on suicide and prescription of anti depressants.	Craig Harris, NHS Manchester  David Regan	Councillor Evans	
Health Checks for Older People	To look at the how the Committee can encourage regular health checks and outreach services in the community.	Jane Morris / Julie Jerram	Councillor Evans	

<b>Overview Items</b>				
NHS Update Report	Monthly update report to include updates from NHS Manchester, Securing Our Shared Future, Adult Services and the Adults Health and Wellbeing Board.	NHS Manchester	Councillor Evans	
Long Term Conditions	To look at how community based treatment and support (integrated care) for long term conditions will be managed in the context of the NHS reform agenda, using Diabetes and Chronic Obstructive Pulmonary Disease (COPD) as case studies.	NHS Manchester / Liz Bruce	Councillor Evans	

<b>18 November 2010 (Report Deadline – 8 November 2010)</b>				
<b>Item</b>	<b>Purpose of Report/Rationale</b>	<b>Lead Officer</b>	<b>Executive Member</b>	<b>Comments</b>
<b>Scrutiny Items</b>				
Stroke Services and Aftercare	To look at the 'patient journey' of stroke victims in Manchester from the perspective of the providers and the commissioner. To include information about how the NHS and partners have raised awareness about the symptoms of stroke. To include information about how NWAS manage stroke patients.	NHS Manchester	Councillor Evans	Invite to NHS Provider Trusts and NWAS
Young Adults – Sexual Health and Wellbeing	To look at the national approach to ensuring sexual health of young adults and to provide members with information about new government targets. To include under 18 conception rates and information about the reasons for the time lag in reporting data on target NI 112.	John Dunn	Councillor Evans / Councillor S. Newman	Referred by Resources and Governance OSC. Invite to CYPOS Chair.
<b>Overview Items</b>				

NHS Update Report	Monthly update report to include updates from NHS Manchester, Securing Our Shared Future, Adult Services and the Adults Health and Wellbeing Board.	NHS Manchester	Councillor Evans	
NHS Reform Policy Paper	To provide members with an overview of the Government response to the NHS White Paper including the role of overview and scrutiny, proposals for practice based commissioning arrangements.	NHS Manchester	Councillor Evans	

**16 December 2010 (Report Deadline – 6 December 2010)**

Item	Purpose of Report/Rationale	Lead Officer	Executive Member	Comments
<b>Scrutiny Items</b>				
Mental Health Commissioning Implementation Plan	Quarterly Report To include an update on progress with the implementation of the integrated Primary Care Mental Health Service to be included in a future update report, once the information is available.	Craig Harris, NHS Manchester	Glyn Evans	
<b>Overview Items</b>				
NHS Update Report	Monthly update report to include updates from NHS Manchester, Securing Our Shared Future, Adult Services and the Adults Health and Wellbeing Board.	NHS Manchester	Councillor Evans	
Business Plans	To select the business plans for scrutiny in January 2011		All	

**13 January 2011 (Report Deadline – 3 January 2011)**

Item	Purpose of Report/Rationale	Lead Officer	Executive Member	Comments
<b>Scrutiny Items</b>				
Business Plans	To scrutinise the business plans selected by the	TBC	TBC	

	Committee in December. To include an executive summary / high level overview of each department.			
<b>Overview Items</b>				
NHS Manchester Update	Update report	NHS Manchester	Councillor Evans	
Information and Overview Report		Carolyn Whewell		
Shop Online Development	To receive an update on the Shop Online website for Adult Social Care Services	Diane Eaton	Councillor Evans	
Public Health Update	To provide members with an overview of the Government proposals for public health following the white paper. An update on both the integrated public health and partnerships team and the proposals for the Manchester Healthy Living Service (provision). To incorporate the Public Health Annual Report	David Regan	Councillor Evans	

<b>10 February 2011 (Report Deadline – 31 January 2011)</b>				
<b>Item</b>	<b>Purpose of Report/Rationale</b>	<b>Lead Officer</b>	<b>Executive Member</b>	<b>Comments</b>
<b>Scrutiny Items</b>				
<b>Overview Items</b>				
Securing Our Shared Future Update	Update report	NHS Manchester	Councillor Evans	
Information and Overview Report		Carolyn Whewell		

<b>10 March 2011 (Report Deadline – 28 February 2011)</b>				
<b>Item</b>	<b>Purpose of Report/Rationale</b>	<b>Lead Officer</b>	<b>Executive Member</b>	<b>Comments</b>
<b>Scrutiny Items</b>				
Mental Health Commissioning - Implementation Plan	Quarterly Report	Craig Harris, NHS Manchester	Councillor Evans	
Ardwick City Region Pilot and the NHS Offer	To provide members with details of lessons learned from the evaluation of the Pilot and including examples of real case studies, demonstrating the contribution of the NHS and how this approach improved the outcome for the resident.	Jessica Bowles / Ged Devereux	Councillor Priest / Councillor S Newman / Councillor Evans	
<b>Overview Items</b>				
Securing Our Shared Future Update	Update report	NHS Manchester	Councillor Evans	
Information and Overview Report		Carolyn Whewell		

Item to be scheduled:

Item	Purpose of Report	Lead Officer	Executive Member	Comments
Public Health Annual Report	Annual report for Public Health – focus on health and wellbeing of children. Invite to the Central Manchester Foundation Trust to provide members with details of their future plans on the transfer of community services for children incorporating an update from officers on partnership plans to establish a Children's Trust.	David Regan and Pauline Newman	Councillor Evans / Councillor S. Newman	Invite to CYPOS members and Director of Children's Services
Local Voice in NHS Services	How does the NHS involve local people in decisions about NHS services and commissioning.	Nick Gomm, NHS Manchester	Councillor Evans	
Maternity Services	To look at the impact of the review into planned changes to maternity services. Specifically where maternity units outside the city (Fairfield Hospital Bury) are now to remain open and whether this will have an impact on the numbers and level of service provided by midwives.	TBC	Councillor S Newman / Councillor Evans	
To look at the impact of budget cuts on care and carers	Impact of budget cuts on the financial support offered to carers and the additional support such as breaks for carers schemes.	Elaine Ridings	Councillor Evans	Invite Manchester Carers Forum
Young Carers	To look at the support for young carers with particular reference lessons learned from the Young Carer Pathfinder Project evaluation and the support for the transition from children to adults services.	Elaine Ridings	Councillor S Newman / Councillor Evans	Follow on work from July 2010
Adult Safeguarding Annual Report	Annual report for 2010/11 to be scheduled for municipal year 2011 onward.	Deborah Russell	Councillor Evans	See minutes from 22 July 2010