

**Manchester City Council
Report for Information**

Report to: Health and Well-being Overview and Scrutiny Committee – 4
February 2010

Author: City Solicitor

Title: Information and Overview Report

1. Purpose of Report

To provide information about relevant issues affecting the Committee's remit to aid Members to manage their work programmes.

2. Recommendations

- 1 The Committee is requested to consider the topics highlighted in the report and either:
 - Note the information
 - Add the item to the Committee's Work Programme
- 2 The Committee is asked to agree the draft work programme attached at appendix 1.

3. Contact Officer:

Carolyn Whewell, Scrutiny Support Officer

Tel: 0161 234 3011

c.whewell@manchester.gov.uk

4. Suggestions for the Work Programme

There have been no suggestions for the work programme received.

5. Monitoring Previous Recommendations

Date	Item	Recommendation	Response	Contact Officer
21 January 2010	HWB/10/03 LINK Update Oral Report	To add an item to the work programme to look at access to GP services for homeless people.	This item has been added to the work programme and will be scheduled for a future meeting of the Committee.	Carolyn Whewell
21 January 2010	HWB/10/04 Transforming Community Services Strategy Implementation Plan	To request that the Committee is kept informed of progress with the proposals for the location of a single point of access to services for intermediate care via the NHS Update report.	The Committee will be kept informed of progress via the monthly NHS Update report	NHS Manchester
21 January 2010	HWB/10/05 Budget Setting and Business Planning	To request that the Committee is provided with an update on the implementation of the MiCare system.	This item has been added to the work programme and will be scheduled for a future meeting of the Committee.	Liz Bruce, Strategic Director, Adult Services
21 January 2010	HWB/10/05 Budget Setting and Business Planning	To request that the Strategic Director of Adult Services look ways of improving how the Business Plan is communicated to customers of the service during the business planning process in 2011.	A response to this recommendation will be submitted to a future meeting of the Committee.	Liz Bruce, Strategic Director, Adult Services
21 January 2010	HWB/10/05 Budget Setting and Business Planning	To request that the Strategic Director of Adult Services look at the recruitment, training and retention of carers with a view to improving the perception of care work as a long term career option.	A response to this recommendation will be submitted to a future meeting of the Committee.	Liz Bruce, Strategic Director, Adult Services
21 January 2010	HWB/10/07 Shop Online Website Development	To request that the Head of Business Development provide an update to the Committee in January 2011 on how the website has developed and how it is being used.	This item has been added to the work programme and will be scheduled for January 2010.	Carolyn Whewell

6 Forward Planning

The Executive Forward Plan lists key decisions to be taken by the City Council within the next four months.

A key decision, as defined in the Council's Constitution is an executive decision which is likely:-

To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or

To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

Relevant extracts from the Executive Forward Plan are attached to this report to enable members to incorporate scrutiny of key decisions into its work programme.

Subject Area for Decision	Key Decision Objective /Consultation arrangements /Point of Contact	Anticipated date of decision Documents to be considered	Decision Taker (Executive or Chief Officer)
ADULT SOCIAL CARE Provision of a care support service (mental health)	Key Decision Objective: Appointment of a provider to undertake a care support service for a service user with mental health needs. The contract will be for 3 years with the option to extend for up to an additional two years. Consultees: Stakeholders via meetings/discussions. Contact Officer: Mike Worsley 0161 234 3080	April/May 2010 Contract report and officer recommendations	Director of Adult Social Care
ADULT SOCIAL CARE Section 75 Agreements	Key Decision Objective: Approval and sign off of Section 75 agreement, which is a partnership agreement between the City council and the care trust. Consultees: Elected Members/Senior Officers.	March 2010 Report	Director of Adult Social Care

	Contact Officer: Harpreet Kaur – harpreet.kaur@mhsc.nhs.uk		
ADULT SOCIAL CARE Community Legal Advice Services	<p>Key Decision Objective: Award of up to six Contracts in partnership with the Legal Services Commission, to establish:</p> <ul style="list-style-type: none"> a) Community Legal Advice Services in six localities of the City. The contracts will include a requirement to provide b) “one stop shop” for residents of the City to access advice services c) Outreach (including home visits) to residents unable to travel/access community legal advice services d) Development of a comprehensive volunteer development programme of advice workers to enhance the recruitment, training and retention of volunteers to complement the objectives of Community Legal Advices Services and to provide a pathway to employment. <p>Consultees: The Legal Services Commission, Stakeholders involved in the development of the service specification and related tender documentation. Current contracted and non contracted Advice Service Providers.</p> <p>Contact Officer: Mike Gorman A.S.C. Lead commissioner, Advice Services</p>	July 2010 Report	Director of Adult Social Care
ADULT SOCIAL CARE The provision of a Support Service to Young Carers	<p>Key Decision Objective: The appointment of a provider/providers to provide support to Young Carers</p> <p>Consultees: Stakeholders, Tender process required.</p> <p>Contact Officer: Mike Worsley, Senior Procurement Officer, tel 0161 234 3080, Elaine Ridings, Carers Strategy Manager, tel 0161 234 3793</p>	December 2009 – January 2010 Recommendations following the tender process	Director of Adult Social Care

<p>ADULT SOCIAL CARE The provision of intervention services for people with HIV and AIDS in Manchester</p>	<p>Key Decision Objective: The appointment of five providers both internal and external to undertake support services to people who are living with or affected by HIV and AIDS. The contracts will be set for one year with an option to extend for a further year. Consultees: Stakeholders via meetings/discussion. Contact Officer: Mike Worsley, Senior Procurement Officer, tel 0161 234 3080</p>	<p>February 2010 Contract report and recommendation</p>	<p>Director of Adult Social Care</p>
<p>ADULT SOCIAL CARE The development of a Shop Online website allowing customers to access and purchase Adult Social Care products and services</p>	<p>Key Decision Objective:</p> <ul style="list-style-type: none"> - Development of a secure online shopping facility, which features council, commercial, community & voluntary products & services. This will provide simple, quick and easy self-serve access to care related support, goods and services and gives greater choice and control to the customer. This online facility will include equipment, assistive technology and Telecare and will lead to increased independence of residents in the city. - Establish a facility to maintain Individual Budgets through tracking spend, view running balances and produce reports. Give all customers, including self-funders, the ability to manage their account and purchases in one place. This will lead to more robust financial and management reporting. - Development of a facility to approve, accredit and monitor performance of suppliers. This will incorporate a customer feedback facility. - Reduced demand on the Adult Social Care Contact Centre by improving and encouraging self-service. <p>Consultees: - Stakeholder meetings already held. - Product demonstrations held by potential suppliers. - Customer consultations in early stages Contact Officer: Brendan Harvey – Project Manager. Email: b.harvey@manchester.gov.uk</p>	<p>January 2010 - Adult Social Care Blueprint - Adult Social Care Business Plan - Shop Online Business Requirements</p>	<p>Director of Adult Social Care</p>

	Tel: 0161 234 4360.		
ADULT SOCIAL CARE Tender for a replacement housing related support service for people with substance misuse problems in Manchester	<p>Key Decision Objective:</p> <p>Award of contracts for 3 services, one accommodation based service and two floating support, one for single people and one for families.</p> <p>Consultees: Stakeholder event on 11 November 2009.</p> <p>Contact Officer: Jim Green (Supporting People contracts officer) Tel 0161 234 4318, Email j.green5@manchester.gov.uk</p>	February 2010 Report and recommendations following tender process.	Director of Adult Social Care
ADULT SOCIAL CARE The provision of Care and Support to Learning Disabled Adults at Willow Park Supported Living Scheme	<p>Key Decision Objective:</p> <p>The appointment of a provider to provide care to Learning Disabled Adults at Willow Park Supported Living Scheme.</p> <p>Consultees: Stakeholders, tender process</p> <p>Contact Officer: Mike Worsley, Senior Procurement Officer, tel 0161 234 3080 Denise Price, Principal Manager, JCT Learning Disabilities 0161 434 7316</p>	April/May 2010 Report and recommendations following tender process	Director of Adult Social Care

7. Items for Information

There are no items for information

8. Work Programme

To seek members' views in relation to timing and scope of reports on the draft work programme attached (see Appendix 1) or to suggest areas the Committee might wish to consider at a future meeting.

Health and Well-Being Overview and Scrutiny Committee Work Programme 2009/10 – February 2010

Thursday 4 February 2010 (Report Deadline Monday 25 January 2010)				
Item	Purpose of Report/Rationale	Lead Officer	Executive Member	Comments
Scrutiny Items				
Healthy Weight Strategy	To look at the work of the Health and Well-being Partnership Board to encourage healthy weight management in adults and children. Members will be invited to the launch of the strategy in February 2010 To link into the Healthy Workplace Strategy.	Barry Gillespie, NHS Manchester	Councillor Glyn Evans / Councillor Sheila Newman	To invite members of Children and Young People Overview and Scrutiny Committee
Overview Items				
NHS Manchester Commissioning Strategic Plan/Securing Our Shared Future	To receive an update on the PCT Commissioning Strategic Plan refresh how this links with NHS finance and the Securing Our Shared Future programme	NHS Manchester	Councillor Glyn Evans	
Substantial Variations Protocol	To receive an update on the progress with the protocol for substantial variations of service	Nick Gomm Carolyn Whewell	Councillor Glyn Evans	
NHS Manchester Update	Update report To include an update on the provision of secondary care dermatology services at CMFT	NHS Manchester	Councillor Glyn Evans	
Information and Overview Report		Carolyn Whewell		

Thursday 4 March 2009 (Report Deadline Monday 22 February 2010)				
Item	Purpose of Report/Rationale	Lead Officer	Executive Member	Comments
Scrutiny Items				
Joint Health Unit/Public Health Integrated Business Plan.	To look at the integrated business plan of the Joint Health Unit and Public Health (NHS) To focus on prevention	David Regan (JHU)	Councillor Glyn Evans	Deferred from January
Dignity in Care	To look at how the Dementia Strategy and Adult Safeguarding Policies take account of the Dignity in Care Agenda. To look at the policies and procedures are in place to ensure that dignity and respect are central to the care provided to Dementia patients.	Fionnuala Stringer / Paul Cassidy	Councillor Glyn Evans	Site visit to Northward Housing Project Assisted Care (TBC)
NHS Manchester Commissioning Strategic Plan/Securing Our Shared Future	To look at the PCT Commissioning Strategic Plan refresh, the links with NHS finance and the Securing Our Shared Future programme. To look at: <ul style="list-style-type: none"> • how services will be developed over the next five years • The effect of the current economic climate on health services • and the long term health and well-being implications for residents in Manchester. 	NHS Manchester	Councillor Glyn Evans	
Mental Health Section 75 agreement	To inform members of the revised Section 75 partnership agreement between the City Council and the Manchester Mental Health and Social Care Trust.	Paul Cassidy, Assistant Director for Customer Support, Adult Social Care	Councillor Glyn Evans	To be considered by the Executive in March 2010

Primary Care Mental Health Redesign – Procurement	To receive information on the procurement options for new primary care mental health service.	Craig Harris, NHS Manchester	Councillor Glyn Evans	
Overview Items				
NHS Manchester Update	Update report	NHS Manchester	Councillor Glyn Evans	
Information and Overview Report		Carolyn Whewell		
Substantial Variations Protocol	To agree the draft local protocol between NHS organisations, the LINK and the Health and Well-being Overview and Scrutiny Committee for how substantial variations to services are managed.	Nick Gomm Carolyn Whewell	Councillor Glyn Evans	

Health and Well-Being Overview and Scrutiny Committee Work Programme 2010/11

Thursday 27 May 2010 (Report deadline – Monday 17 May 2010)				
Item	Purpose of Report/Rationale	Lead Officer	Executive Member	Comments
Scrutiny Items				
Work Programming Report	To agree the work programme for 2010 - 2011	Carolyn Whewell	N/A	
Overview Items				
NHS Manchester Update	Update report	NHS Manchester	Councillor Glyn Evans	
Information and Overview Report		Carolyn Whewell		
Work Programming Report	To agree the work programme for 2010 - 2011	Carolyn Whewell	N/A	

Thursday 24 June 2010 (Report Deadline – Monday 14 June 2010)				
Item	Purpose of Report/Rationale	Lead Officer	Executive Member	Comments
Scrutiny Items				
Overview Items				
NHS Manchester Update	Update report	NHS Manchester	Councillor Glyn Evans	
Information and Overview Report		Carolyn Whewell		

Thursday 22 July 2010 (Report Deadline: Monday 12 July 2010)				
Item	Purpose of Report/Rationale	Lead Officer	Executive Member	Comments
Scrutiny Items				
Overview Items				
NHS Manchester Update	Update report	NHS Manchester	Councillor Glyn Evans	
Information and Overview Report		Carolyn Whewell		

Items to be scheduled:

Item	Purpose of Report	Evidence Required	Lead Officer	Executive Member	Comments
Stroke Services and After Care	To be scoped	Report	David Regan	Councillor Glyn Evans	To be carried forward to 2010/11
Water Fluoridation	To look at how Manchester is taking forward the fluoridation of water supplies consultation.	Overview Report	NHS Manchester	Councillor Glyn Evans	Awaiting outcome of Southampton Judicial Review.
Young Carers	To look at the support offered to young carers. Full report to be scoped.	Report		Councillor Glyn Evans / Councillor Sheila Newman	Invite to members of CYPOS
Patient Safety	<p>To inform members of what NHS organisations in Manchester are doing to ensure they are improving the quality and safety of patient services based on 2 strands of work:</p> <ol style="list-style-type: none"> 1. What are the commissioners doing to drive and raise the profile of the patient safety agenda 2. What are the providers of health care services doing within their own systems to reduce the number of incidents. <p>This item will consider the Commissioners perspective</p>	NHS Manchester (TBC)	Councillor Glyn Evans	Members to identify aspects for scrutiny at a later date.	

Mental Health Commissioning - Implementation Plan	Quarterly Report	Report	Joint Commissioning Executive	Councillor Glyn Evans	To be scheduled into the work programme from May 2010
New Horizons – a shared vision for mental health	Briefing note on the new Strategic Framework for Mental Health	Overview Report		Councillor Glyn Evans	
MiCARE Update	To receive an update on the implementation of the MiCARE system	Overview Report	Liz Bruce	Councillor Glyn Evans	
Access to GP services for homeless people	To receive an overview report on the work the Manchester LINK is doing to improve access to GP services for homeless people	Overview Report	Manchester LINK	Councillor Glyn Evans	
Shop Online Development	To receive an update on the Shop Online website for Adult Social Care Services	Overview Report	Diane Eaton	Councillor Glyn Evans	To be scheduled for January 2010