

Emergencies in Manchester City Centre: What to do

Some things in life we can plan, such as birthdays and weddings, but life isn't always that predictable. There are lots of emergencies that affect the UK every year, but fortunately in Manchester they don't happen often. While we can't prevent emergencies happening, we can plan ahead to minimise the impact.



Please note: during an emergency unless instructed otherwise, you should:



Go in – Wait inside until the all-clear is given by the emergency services.

Stay in – Close and stay away from all windows and doors. Remain calm and wait for further advice.

Tune in to your local radio station or internet/social media for further information or instructions, including updates on schools.



Know how to respond

Grab bag

In an emergency situation you may need to move quickly, so it's important to have all your basic requirements to hand. Ideally, prepare a small, easy-to-carry bag with essentials and store it in an accessible but secured place ready to go. At the very least have an up-to-date checklist for your grab bag.

Think about including things such as:

- Key documents (such as ID, your emergency contact list and insurance details)
- First aid kit, including any medication, glasses/contact lenses and solution
- Radio and torch (both wind-up if possible) Mobile phone/charger
- Toiletries (including nappies/sanitary supplies)
- Spare set of keys (home/car/office)
- Bottled water/energy bars.
- Coins/cash (small denominations) and credit cards
- Change of clothes, blankets, sensible footwear, waterproofs)
- Notebook and pen/pencil
- Whistle for attracting attention.



What should I do if an evacuation of my zone is required?

- Follow the advice of the emergency services
- Evacuate the building via the usual pre-designated routes
- Secure your property (if possible)
- The Emergency Services will inform you of when it's safe to return to the affected areas of the city centre.



If it does become necessary to evacuate all or parts of the City Centre, depending on the nature of the emergency, you will be notified by the following:

- Emergency Services
- Fire alarms
- Media sources, including social media (see links below)
- Public address systems, eg. those in shopping centres, bus, rail and tram stations
- Electronic display boards in use across the city centre.

Police officers and other emergency responders will co-ordinate any evacuation; buildings that have management and security staff may also assist.





Things to remember when leaving your home:

- Check the contents of your grab bag and remember to take it
- Unplug appliances
- Turn off your gas, electricity and water supplies (do you know how to?)
- Lock all your doors and windows
- Remember any medication
- Social media sites such as Twitter and News apps may be able to keep you updated (see links below).


Social media accounts

Greater Manchester Police
 @gmpolice
 gtrmanchesterpolice



Greater Manchester Fire and Rescue Service
 @ManchesterFire
 manchesterfire

North West Ambulance Service
 @NWAmbulance
 nwasofficial

Manchester City Council
 @ManCityCouncil
 ManCityCouncil

Manchester Evening News
 @MENnewsdesk
 ManchesterEveningNews

BBC News
 @BBCBreaking

Sky News
 @SkyNewsBreak
 skynews

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Manchester City Centre has been divided into 3 sectors and 36 zones. This will assist the emergency services in managing a phased and controlled evacuation should there be an emergency in the City Centre.

