

Comments, compliments and complaints



MANCHESTER
CITY COUNCIL

Customer Feedback Form

What do you think?

We are always interested in your opinions and suggestions: they help us to improve.
Our staff will deal with all your needs fairly and sensitively.

About you

Name:

Postal address:

Postcode:

Contact telephone number:

Email address:

I prefer to be contacted by:

letter:

email:

telephone:

Special requirements: if anything makes it difficult to use our service, for example if English is not your first language or if you have a disability, please use the space below to tell us how we might help you.

Your feedback

Which part of our service do you want to comment on?

Have you already spoken to someone about this? If so, who and when?

Comments, compliments and complaints



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Customer Feedback Form

Please tell us what you think here (continue on a separate sheet if necessary)

If you're making a complaint, let us know how you think we can put things right.

Please return this form to:

Corporate Complaints Team
PO Box 532
Town Hall
Manchester
M60 2LA