

Heaton Park Event Community Consultation Group



Tuesday, 10 July 2018, 6.30pm
Heaton Park, Farm Centre

Present:

Kirsten Flanagan, Heaton Park
Ben Turner, Parklife Community Impact
Phil Gannon, Parklife Community Impact
Heaton Park Tramway Representative
Milton Road Representative
Sheepfoot Lane Representative
Blackley New Road Representative
Upper Wilton Street/Heaton Park Tramway Representative
St Margaret's Road Representative
Old Hall Lane Representative
Councillor Alan Quinn

	Details	Action
1	Terms of Reference KF shared the Terms of Reference that were originally set out and agreed for the Group, given that there are new members that have joined this meeting. KF has made some suggested changes and asked group to review for next meeting. KF will also send out with minutes.	 ALL KF

2

Parklife 2018 Presentation and Questions

BT started off by saying that there were some key areas that are identified as hotspots - Sheepfoot Lane, Area North of Heaton Park Metrolink and areas around Sainsbury's (Heaton Park Road and north of Junction 19). Impact has been minimised in a lot of areas, but intensified in some key points as described above.

Presentation given by Ben Turner, with questions taken throughout as detailed below.

Request for link to make a complaint to Manchester City Council.

KF - need to be clear about feedback vs complaints. Each event, the group are asked to feedback and this is collated and brought back to the group. Collated feedback was shared with the group. Members of the HPECCG who wish to make a complaint to Manchester City Council can do so via:

https://secure.manchester.gov.uk/info/200025/complaints_comments_and_questions/67/complaints_compliments_and_suggestions/2

Cllr Quinn requested action for toilets to be put on Wiseman Terrace for 2019

KF - need to have an action plan for each hotspot. A number of issues were raised by residents of the area around Heaton Park Tram Stop: these have occurred in previous years and the measures put in place by the event are insufficient. This was acknowledged

Action Plan to be developed for the area around Heaton Park Tram stop. This will require a site visit, and joint working between local councillors, residents and Parklife to inform the action plan which can then be communicated to residents (a similar approach has been piloted with residents from Sheepfoot Lane) Request from Upper Wilton Street/Heaton Park Tramway Rep - Road Closure, 2 x security and toilets on main road and request for this information to be shared with the wider group.
Post meeting this has also been followed up with an email (BT) regarding developing an action plan for 2019

Old Hall Lane Rep had made a request for cones to be put down on the Friday, rather than the Saturday. KF responded that on Saturday morning the cones were out, but only at the front and a

KF to send link to requestors
-COMPLETED

BT/PG

BT/KF to arrange on site meeting with residents in January 2019 to finalise an action plan for Heaton Park Tram stop area.

Since meeting BT/KF/PG have met with Holyrood Ward Councillors who have agreed to support this approach.

BT/PG/KF - ensure that Traffic

<p>request was made to Traffic Management company and cones were placed down side at front of houses. Old Hall Lane Rep mentioned about lorry parked on the Friday night - KF explained that the Traffic Orders only come into force at 9am on the Saturday morning.</p> <p>Old Hall Lane Rep felt disappointed that there was a backwards step with the security provision.</p> <p>Old Hall lane was missed off the list of distribution - PG apologised for this and accept that we did not get everything right this year. Leaflets were distributed, however, they were last minute.</p> <p>Suggestion that maybe the reporting of the information and maps is not helpful - PG said that information visually represents the information from the log and Parklife want to be transparent. It is not intended to be research, rather showing information from the log in a visual format.</p> <p>Financial information and budget breakdown about Parklife requested by a member of the group. Request declined by Parklife</p> <p>Upper Wilton Street/Heaton Park Tramway Rep raised issue of mapping - felt like not carrying out the research properly - KF reiterated that it is not intended to be research, and what simply happens is that log information is shown on a map using postcodes. It visually helps to see the areas of concern. It is useful for the planning to look at priorities - in order of significance - drugs, urination etc.</p> <p>Cllr Quinn needs to give confidence that issues will be addressed.</p> <p>Upper Wilton Street/Heaton Park Tramway Rep asked for Email to be sent to the rest of the group with actions from last year and what was agreed (this is covered earlier in the minutes in Section 2, Page 2 and the request is set out - Road Closure, 2 x security and toilets on main road)</p> <p>Old Hall Lane - GMP parked car at top of the road and it made a difference in 2017. What is percentage of police of football vs parklife. Cllr Quinn said Utd looking to reduce police presence. KF</p>	<p>Management Plan has cones shown correctly</p> <p>BT/PG to consider for future planning and how this could be tackled.</p> <p>PG - ensure that Old Hall Lane is not missed for future distribution</p> <p>Requested information is included in the minutes</p>
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<p>explained that you cannot compare a football game to a festival as policing requirements are very different.</p> <p>Residential area - we need to learn from other festivals - nothing about looking after residents. - reminder on twitter about neighbours and more use of twitter for such messages. BT explained that Parklife is one of the only festivals in the UK that has a Community Impact Taskforce in place.</p> <p>Sheepfoot Lane Rep explained that they felt annoyed by the voucher scheme and that it felt inappropriate.</p> <p>Old Hall Lane resident suggested that FGH staff should have a minimum age limit - PG explained process for escalations from FGH. Sheepfoot Lane Rep said that Security left the area too early. There was an extended discussion about the specialist/increased security required for this type of festival/the clientele it attracts.</p> <p>Sheepfoot Lane Rep commented about clean up teams shouting to each other, causing a disturbance.</p> <p>St Margaret's Road Rep said that SEP (traffic management company) on gate was an issue. KF said that once it was reported as an issue on the Sunday, the staff were swapped on this gate.</p> <p>Suggestion that FGH Security staff could feel intimidated by behaviours that are displayed - PG explained process. Feedback from FGH on talking to residents suggested not enough security and finishes too soon at 1am and they can only really disrupt behaviours.</p> <p>Milton Road Rep said that there are no interventions around Milton Road.</p> <p>The issue of police presence was discussed in detail. Parklife will continue to work with residents and GMP (as well as other agencies) to minimise the impact of the event on residents Cllr Quinn- suggestion body cams and another level of intervention with security. Buses on Bury Old Road was suggested.</p>	<p>PG/BT to note for social media messages in 2019</p> <p>BT to note</p> <p>BT/PG to note Debrief and ongoing planning with FGH security to inform planning for future events</p> <p>BT/PG to note and feedback to Ideal cleansing</p> <p>KF to note and discuss with SEP for future</p> <p>BT/PG to feedback to Parklife and FGH and discuss for 2019</p> <p>BT/PG/KF to consider measures.</p> <p>BT/PG to speak with FGH as to whether this is possible and take advice from GMP</p>
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<p>St Margaret's Road Rep commented that mood of the event depends on bands.</p> <p>Upper Wilton Street/Heaton Park Tramway Rep said that Parklife should look at the bands and demographic. Sheepfoot Lane Rep said that this suggestion should be fed back into the group. If buses are not possible then need to increase security.</p> <p>Cllr Quinn suggested that if property or life in danger then should call GMP.</p> <p>Old Hall Lane Rep said that it was GCSE weekend when Parklife was held. PG replied that Parklife 2019 has been moved a weekend later.</p> <p>Sheepfoot Lane Rep personally feels that message of the contribution to the Park is not a helpful message. PG touched on the Parklife Community Fund.</p> <p>The issue of public exposure was discussed - particularly with regard to the safeguarding of children - and this will continue to be reviewed by Parklife.</p> <p>Question as to whether GMP map reported crimes? BT said that GMP are due to de-brief yet. PG said that we have information on arrests across the event.</p> <p>Cllr Quinn suggested feeding Bury cameras into the various controls. PG has requested use of the event cameras as it is thought this could help Community impact. Upper Wilton Street/Heaton Park Tramway Rep asked could we suggest additional cameras in hot spots? PG to feedback to Parklife and assess the position . GMP advice needed. Buses, ethos of festival and CCTV can be taken back for discussion at future meeting.</p> <p>Issue of street trading was raised. KF explained that Bury Council were on duty to enforce and check street trading licences, including residents on Sheepfoot Lane.</p> <p>PG said we need to be a lot clearer about breakdown of the categories and how these are reported in future.</p>	<p>BT/PG to get a response on this from Parklife</p> <p>KF to speak to Ged McGee at Bury CCTV Control. PG speak to Parklife Event Control and take advice from GMP</p> <p>Cllr Quinn - speak to Bury about granting of licences.</p> <p>BT/PG/KF to work together to improve.</p>
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<p>Sheepfoot Lane Rep - suggested that the map is hard to see - add some information about further support for vulnerable residents. PG in touch with care providers in advance. Upper Wilton Street/Heaton Park Tramway Rep raised the issue of the impact of inappropriate behaviour on families BT - agreed that linking in with relevant local authority strategies about loneliness and elderly, families would be a good step</p>	<p>BT to follow up PG to note comments about Map and look at how could improve</p>
<p>Upper Wilton Street/Heaton Park Tramway Rep thinks that Parklife should be aware of all vulnerable residents in the area with Roads being closed.</p>	<p>BT/PG/KF to discuss options and look at local authority input</p>
<p>Milton Road Rep stated that residents permits zones for Milton Road not in place. PG need to take this away for discussion. Cllr Quinn said that if residents want it then would have to do a full consultation.</p>	<p>PG/BT need to consider</p>
<p>Sheepfoot Lane Rep referred to issues of the Park generally and range of other events that take place throughout the year.</p>	
<p>Old Hall Lane Rep referred to having park on the doorstep and how this does cause issues.</p>	
<p>Discussion about the voucher system - discussed the reasons behind it with supporting businesses. BT agreed can discuss further. PG suggestion of businesses setting up forums in particular areas to work together to reduce impact. Sheepfoot Residents said now the voucher system and support of business through this was explained, could see the reasons behind it.</p>	<p>BT to discuss further with the group.</p>
<p>St Margaret's Rep said that generally went ok - previous years have been good, but security for 2018 not as good - SEP did not work well on Saturday, better on Sunday, when they were swapped. St Mags SAT Nav is listed first on Heaton Park Website- PT suggested KF to drop St Mags down the list on Heaton Park Website. People cutting round - No drop off signage at Heywood Road.</p>	<p>KF to request change to website. KF/BT/PG to review Traffic Management</p>
<p>Sheepfoot Lane Rep - Showsec not on gates at 12 midnight. PG to feedback to Event Management. Request to have FGH on later than 1am. Feedback suggests that area is not clear of festival goers.</p>	<p>PG to escalate with request for later FGH presence.</p>

	<p>Taxi drop off in general were raised across many areas as an ongoing issue.</p> <p>Sheepfoot Lane Rep suggested a Welfare tent - KF responded that this was tried previously. PG have talked about this and keen to look into further.</p>	<p>PG to discuss further with Event Team</p>
3	<p>Other Park Events and Future Meetings</p> <p>KF said that this group generally meets for Parklife and a written update for the Bonfire night event.</p> <p>Sheepfoot Lane and Old Hall Lane - discussion needs to take place about other events in the park and the approach that the park takes to organising.</p> <p>Sheepfoot Lane Rep said set up for Parklife also causes an issue - floodlights and generator. Request for quieter generator or for location to be moved further into Park</p> <p>KF suggested pick up more regular meetings to address some of the other events. Suggested another meeting in early October to update on actions and discuss Bonfire Night.</p> <p>Sheepfoot Lane Rep made suggestions for other community schemes. BT - offer to set up residents groups.</p>	<p>KF to pick up a discussion at the next meeting</p> <p>BT/PG to take back to Parklife event team</p> <p>KF to arrange meeting</p> <p>BT would like to discuss further</p>
4	<p>Next meeting - Thursday, 4th October, 6.30pm, Heaton Park</p>	