**Introduction to MHCC Neighbourhood & Cohort Profile Reports**

The Locality Plan developed by Health & Social Care commissioners in Manchester sets an ambition that those sections of the population most at risk of needing care will have access to more proactive care, available in their local communities.

The key transformation is the establishment of 12 Integrated Neighbourhood Teams across the City based on geographical area as opposed to organisation. The teams focus on the place and people that they serve, centred around the ethos that ‘The best bed is your own bed’ wherever possible and care should be closer to home rather than delivered within a hospital or care home.

The ambition of this model is to place primary care (GP) services at the heart of an integrated neighbourhood model of care in which they are co-located with community teams. These teams could include Community Pharmacists, Allied Health Professionals (AHPs), Community Nursing, Social Care Officers, Intermediate Care teams, Leisure and health promotion teams, Ambulance teams and 3rd sector teams, with a link to educational and employment teams.

All services are based upon a 12/3/1 model of provision, where most services should be delivered at the neighbourhood* level (12) unless they require economies of scale at a specialist local level (3), or a single City-wide level (1).

The 12 neighbourhoods* and 3 localities are:

- **North Locality**: Ancoats, Clayton and Bradford; Cheetham and Crumpsall; Higher Blackley, Harpurhey and Charlestown; Miles Platting, Newton Heath, Moston and City Centre

- **Central Locality**: Ardwick and Longsight; Chorlton, Whalley Range and Fallowfield; Gorton and Levenshulme; Moss Side, Hulme and Rusholme

- **South Locality**: Didsbury, Burnage and Chorlton; Fallowfield (Old Moat) and Withington; Wythenshawe (Baguley, Sharston, Woodhouse Park); Wythenshawe (Brooklands) and Northenden

This profile focuses on Ancoats, Clayton & Bradford, comparing it’s population with the overall population registered with a Manchester GP.

This profile report is one of a series that have been produced jointly by The Business Intelligence and Public Health Knowledge & Intelligence Teams within Manchester Health & Care Commissioning and Adults Performance, Research & Intelligence Team within Manchester City Council. These reports describe the nature of the population living and using services in different parts of Manchester. This profile can be viewed alongside the full series of neighbourhood profile and cohort profile reports that are also available on the Manchester Joint Strategic Needs Assessment (JSNA) website. Further information on these reports is given in Appendix A.

Please note that data in some of the tables in this report have been suppressed in order to protect the confidentiality of individuals and avoid the risk of disclosure in line with ONS guidance for applying disclosure control to data. In a small number of tables it has also been necessary to apply secondary suppression to avoid disclosure by differencing. Where some form of suppression has been applied, the figures have been replaced with ‘-‘.

*In May 2018 new electoral wards were established. The 12 neighbourhoods were established prior to May 2018 and are based around the previous electoral wards.*
Demographics

Where do people live within the neighbourhood?

The map on the right shows that the population within the neighbourhood is not evenly spread. There are hot spots with higher numbers of people living within them compared to other areas.

Age

The table on the right looks at the age of the population in Ancoats, Clayton & Bradford and compares it to the overall population registered with a Manchester GP.

It shows that 43179 people live in the neighbourhood. This is 6.7% of the population registered with a Manchester GP. The table also shows that the neighbourhood has a slightly higher proportion of younger adults aged 19 – 34 (7.5%) the proportions decrease with age from 5.9% of adults aged 50 – 64 to 4.0% of those aged 80+.

Gender

The gender split for the neighbourhood is very similar to the overall population (47% female and 53% male versus 48% female and 52% male).
Population cohorts

For this series of profiles, the population (people registered with a GP practice in Manchester, living inside and outside Manchester, who have consented for their data to be shared) has been divided into 10 “cohorts” mainly using a range of data based on their history of accessing Primary Care (GP), Acute Hospital and Mental Health services.

Each person is allocated to a single cohort (population type) determined in the following order: Children and Young people with Long Term Conditions, Learning Disabilities or Mental Health Needs; Frail Older People; People with Complex Lifestyles Mental Health, Learning Disabilities & Dementia; Maternity; Adults with Multiple Long Term Conditions / End of Life; Adults with Wider Determinants of Need; Good Health Older People, Good Health Children and Good Health Adults (Under 65s). Further details are in Appendix B.

The table on the right shows that Ancoats, Clayton & Bradford has fewer adults and older people in the Good Health cohorts and more in the Adults with Wider Determinants of Need cohort.

It should be noted that Ancoats, Clayton & Bradford shows a high percentage of people in the Complex Lifestyles cohort. However, a number of the homeless population have a resident postcode recorded which relates to a GP practice offering outreach services from their surgery in the Ancoats, Clayton & Bradford ward.
Mosaic Analysis

Mosaic Public Sector classification by Experian™ is a population segmentation tool that uses a range of data and analytical methods to identify 15 summary groups and 66 detailed types of people. It is based on an underlying principle that similar people live in similar places, do similar things, have similar lifestyles and share similar views.

Mosaic helps us to understand a person’s demographic characteristics (age, gender and ethnic group etc.), lifestyle, attitudes and behaviours. It gives us an insight into how and why people make decisions about their health and care and how they are likely to respond to services. The use of Mosaic analysis enables us to tailor services in specific locations in line with the needs and preferences of the types of people living in those areas.

Comparing the Mosaic Groups in the neighbourhood versus the population registered with a Manchester GP, people in the neighbourhood are more likely to be in the Mosaic Groups “Rental Hubs”, “Transient Renters”, “Family Basics” & “Municipal Challenge”. The neighbourhood has a lower proportion of those in the “Aspiring Home Makers” & “Urban Cohesion” groups.

<table>
<thead>
<tr>
<th>Mosaic Group</th>
<th>Description</th>
<th>Neighbourhood</th>
<th>Manchester</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Country Living</td>
<td>Well-off owners in rural locations enjoying the benefits of country life (typical age 66-70)</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>B Prestige Positions</td>
<td>Established families in large detached homes living upmarket lifestyles (typical age 61-65)</td>
<td>-</td>
<td>5761</td>
</tr>
<tr>
<td>C City Prosperity</td>
<td>High status city dwellers living in central locations, pursuing careers with high rewards (typical age 31-35)</td>
<td>-</td>
<td>11553</td>
</tr>
<tr>
<td>D Domestic Success</td>
<td>Thriving families who are busy bringing up children and following careers (typical age 41-45)</td>
<td>-</td>
<td>22715</td>
</tr>
<tr>
<td>E Suburban Stability</td>
<td>Mature suburban owners living settled lives in mid-range housing (typical age 56-60)</td>
<td>-</td>
<td>7423</td>
</tr>
<tr>
<td>F Senior Security</td>
<td>Elderly people with assets who are enjoying a comfortable retirement (typical age 76-80)</td>
<td>-</td>
<td>13326</td>
</tr>
<tr>
<td>H Aspiring Homemakers</td>
<td>Younger households settling down in housing priced within their means (typical age 31-35)</td>
<td>572</td>
<td>25906</td>
</tr>
<tr>
<td>I Urban Cohesion</td>
<td>Residents of settled urban communities with a strong sense of identity (typical age 56-60)</td>
<td>749</td>
<td>88469</td>
</tr>
<tr>
<td>J Rental Hubs</td>
<td>Educated young people privately renting in urban neighbourhoods (typical age 26-30)</td>
<td>11709</td>
<td>122598</td>
</tr>
<tr>
<td>K Modest Traditions</td>
<td>Mature homeowners of value homes enjoying stable lifestyles (typical age 56-60)</td>
<td>443</td>
<td>17748</td>
</tr>
<tr>
<td>L Transient Renters</td>
<td>Single people privately renting low cost homes for the short term (typical age 18-25)</td>
<td>9634</td>
<td>103608</td>
</tr>
<tr>
<td>M Family Basics</td>
<td>Families with limited resources who have to budget to make ends meet (typical age 31-35)</td>
<td>11320</td>
<td>111785</td>
</tr>
<tr>
<td>N Vintage Value</td>
<td>Older people reliant on support to meet financial or practical needs (typical age 76-80)</td>
<td>2753</td>
<td>37197</td>
</tr>
<tr>
<td>O Municipal Challenge</td>
<td>Urban renters of social housing facing an array of challenges (typical age 56-60)</td>
<td>4751</td>
<td>40709</td>
</tr>
<tr>
<td>U Unknown</td>
<td>Unknown</td>
<td>1248</td>
<td>32992</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>43179</td>
<td>641800</td>
</tr>
</tbody>
</table>
Social Services provided by MCC Adult Social Care

Manchester City Council (MCC) Adult Social Care offers information and advice, assessments of need, equipment and care to people living in Manchester. People over the age of 18 who live in Manchester can request information and advice or an assessment of need, regardless of whether they pay for services themselves.

Adult Social Care activity begins with making contact – a member of the public may call up to enquire about services for themselves or someone else, or a referral may be made by another service e.g. Primary Care, Prisons, and this is recorded as a contact.

Some (but not all) contacts result in an assessment by a Social Worker or associated professional. Information is gathered on a person’s needs so that appropriate services (called a care package) can be provided if needed. Reviews and reassessments review those needs again when a person’s circumstances change or they have been in receipt of certain types of care e.g. home care for a year.

This analysis is based on the 12 months to 30th June 2018, and relates to adults registered with a Manchester GP* who have been in contact with or received a social care service from Manchester City Council.

Contacts

The neighbourhood equates to 6.8% of the GP registered population and they accounted for a similar level (6.6%) of contacts.

<table>
<thead>
<tr>
<th>N'hood</th>
<th>Registered Adults</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>33546</td>
<td>494396</td>
</tr>
<tr>
<td>No. of Adults with a Social Care Contact</td>
<td>661</td>
<td>9990</td>
</tr>
</tbody>
</table>

* Between July 2017 and June 2018, 23,457 adults had a contact with MCC Adult Social Services. Of these, 43% (9,990 adults) were identified as registered with a Manchester GP.

Social Care Assessments / Reassessments

The neighbourhood equates to 6.8% of the adult population and they accounted for similar proportions of all three types of assessment – general, equipment and drug & alcohol.

<table>
<thead>
<tr>
<th>N'hood</th>
<th>Registered Adults</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>33546</td>
<td>494396</td>
</tr>
<tr>
<td>General Assessment</td>
<td>242</td>
<td>3873</td>
</tr>
<tr>
<td>Equipment Assessment</td>
<td>126</td>
<td>2181</td>
</tr>
<tr>
<td>Drugs &amp; Alcohol Assessment</td>
<td>14</td>
<td>197</td>
</tr>
</tbody>
</table>

* Between July 2017 and June 2018, 10,338 adults had an assessment of some form. Of these, 52% (5,420 adults) were identified as registered with a Manchester GP.
Packages of Social Care

When services are provided via MCC Adult Social Care, these are referred to as Care Packages. One of the most common services is the provision of equipment, which is a one-off service. However, this analysis focuses on care packages that provide on-going care and support, both long term and short term.

A person assessed as having a need can receive multiple care packages, of different types, over any given period of time. Descriptions of the different types of service are given in Appendix C. Analysis of the different types of care shows:

The two most widely used services in the neighbourhood were home care (108 adults) and community alarms (105).

There are a few services where adults in the neighbourhood access the services more than would potentially be expected for a neighbourhood that makes up 6.8% of the registered adult population. These were:

Reablement – 59 out of 815 (7.2%)
Permanent Residential Care – 54 out of 684 (7.9%)
Day Care – 25 out of 333 (7.5%)
Sitting/Befriending – 7 out of 92 (7.6%)
Direct Payments – 78 out of 506 (15.4%)

<table>
<thead>
<tr>
<th>Type of Care Package</th>
<th>N’hood</th>
<th>Registered Adults *</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>33546</td>
<td>494396</td>
<td>6.8%</td>
</tr>
<tr>
<td>Home Care</td>
<td>108</td>
<td>1741</td>
<td>6.2%</td>
</tr>
<tr>
<td>Community Alarm</td>
<td>105</td>
<td>1850</td>
<td>5.7%</td>
</tr>
<tr>
<td>Reablement</td>
<td>59</td>
<td>815</td>
<td>7.2%</td>
</tr>
<tr>
<td>Permanent Residential Care</td>
<td>54</td>
<td>684</td>
<td>7.9%</td>
</tr>
<tr>
<td>Direct Payments</td>
<td>33</td>
<td>505</td>
<td>6.5%</td>
</tr>
<tr>
<td>Day Care</td>
<td>25</td>
<td>333</td>
<td>7.5%</td>
</tr>
<tr>
<td>Respite</td>
<td>14</td>
<td>209</td>
<td>6.7%</td>
</tr>
<tr>
<td>Supported Accommodation</td>
<td>14</td>
<td>477</td>
<td>2.9%</td>
</tr>
<tr>
<td>Casework Support</td>
<td>12</td>
<td>189</td>
<td>6.3%</td>
</tr>
<tr>
<td>Sitting/Befriending</td>
<td>7</td>
<td>92</td>
<td>7.6%</td>
</tr>
<tr>
<td>Temporary Residential Care</td>
<td>7</td>
<td>163</td>
<td>4.3%</td>
</tr>
</tbody>
</table>

* Between July 2017 and June 2018, 9,503 adults were in receipt of one or more packages of care from MCC Adult Social Care. Of these, 57% (5,373) were identified as registered with a Manchester GP.
Long Term Conditions

This section compares the neighbourhood with all people (adults and children) registered with a Manchester GP.

The graph and table on the right relate to the number of Long Term Conditions (LTCs) people have (from a list of 19 LTC registers used in our cohort definitions). These show that people in the neighbourhood have a similar level of long term conditions compared to the overall population registered with a Manchester GP.

The charts on the right show the number and percentage of people on each of the LTC registers counted above, along with smoking and obesity.

For the neighbourhood, the percentage of the population on each register is also very similar to the overall population registered with a Manchester GP. By far the highest LTC register is for smoking (20.8%), followed by Hypertension (8.8%) and Obesity (5.7%).
Prescribing

This section compares prescribing spend by GP practices located within the neighbourhood to all GP practices within Manchester from April 2017 to March 2018. It does not include the cost of drugs prescribed while a patient is in hospital or when they are discharged.

For all Manchester GP practices, the average spend per person was £136 and varied between neighbourhoods from £89 to £211. Ancoats, Clayton & Bradford had the highest spend per head of all neighbourhoods at £211 (56% higher than the average Manchester spend).

For Ancoats, Clayton & Bradford, the highest area of spend is Central Nervous System (nearly £2m) with spend per head 63% higher than the average.

Respiratory has the 2nd highest spend (£1.4m) with spend per head 85% higher than the average.

Across Manchester, the drug groups with the highest total spend (making up more than 50% of spend) were:
- **Central Nervous System** i.e. drugs that affect the brain / central nervous systems of the body such as pain killers, antidepressants and drugs for Dementia, sleep disorders, Parkinson’s and Epilepsy
- **Endocrine** i.e. drugs that affect the body’s endocrine (hormonal) system including treatments for Diabetes, an under/over active thyroid and sex hormones
- **Respiratory** i.e. drugs that affect the body’s respiratory system, mainly treatments for Asthma and COPD
Acute Hospital Care

This section compares the extent to which different types of acute hospital (secondary care) services were used from July 2017 to June 2018 by people registered with a Manchester GP at the time of their attendance or admission.

Calculation of rates per person:
To calculate rates per person in this section, activity is looked at over a 12 month period and then compared against the population at any single given point in time – a “snapshot”. The snapshot population figures are based on people registered with a Manchester GP in July 2018.

Types of acute hospital service
Acute hospital services can be split into two categories:

1. Planned care – Services and treatments which are not carried out in an emergency. This includes consultations and procedures carried out in an outpatient setting (where a hospital bed is not needed) and procedures carried out in an inpatient setting (where a bed and possibly an overnight stay are needed).

2. Urgent care – Services and treatments which are carried out as an emergency. This includes A&E attends and Emergency Admissions.
The table on the right shows a total spend on secondary care in the 12 months of £284m. Approximately £17m of this related to people living in Ancoats, Clayton & Bradford.

For people living in the neighbourhood 60% of secondary care costs relate to urgent care, a similar proportion to the overall GP registered population. Both planned care and urgent care costs per person are slightly lower in the neighbourhood than for the overall GP registered population.

The cost of acute hospital activity has been broken down further into key areas (known as Programme Budget Categories).

For the neighbourhood and the overall population, Respiratory and Gastro Intestinal are the highest areas of spend at 11%, followed by Maternity and Musculo Skeletal at 9% of spend.
**Planned Care**

The tables on the right show that activity rates and costs for different types of planned care are slightly lower for the neighbourhood compared to the overall population registered with a Manchester GP.

<table>
<thead>
<tr>
<th>Planned Care Activity</th>
<th>Total</th>
<th>Per 1000 people</th>
<th>Ratio N'hood v All</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N'hood</td>
<td>All</td>
<td>N'hood</td>
</tr>
<tr>
<td>Outpatient Attends</td>
<td>41870</td>
<td>711735</td>
<td>970</td>
</tr>
<tr>
<td>Outpatient Procedures</td>
<td>4291</td>
<td>90158</td>
<td>99</td>
</tr>
<tr>
<td>Day Case</td>
<td>2754</td>
<td>53029</td>
<td>64</td>
</tr>
<tr>
<td>Elective Admission</td>
<td>564</td>
<td>10263</td>
<td>13</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Planned Care Costs</th>
<th>Total</th>
<th>Per 1000 people</th>
<th>Ratio N'hood v All</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N'hood</td>
<td>All</td>
<td>N'hood</td>
</tr>
<tr>
<td>Outpatient Attends</td>
<td>£3,023,177</td>
<td>£47,421,002</td>
<td>£70,015</td>
</tr>
<tr>
<td>Outpatient Procedures</td>
<td>£590,402</td>
<td>£12,336,815</td>
<td>£13,673</td>
</tr>
<tr>
<td>Day Case</td>
<td>£1,945,118</td>
<td>£36,543,822</td>
<td>£45,048</td>
</tr>
<tr>
<td>Elective Admission</td>
<td>£1,270,608</td>
<td>£24,079,637</td>
<td>£29,427</td>
</tr>
<tr>
<td>Total</td>
<td>£6,829,305</td>
<td>£120,381,276</td>
<td>£158,163</td>
</tr>
</tbody>
</table>
Urgent Care

The table on the right shows that people in the neighbourhood are no more likely to attend A&E than the overall population registered with a Manchester GP.

They are slightly less likely to be admitted as a result of the A&E attend, with 29% of A&E attends resulting in admission, compared to 31% for the overall population.

The vast majority of urgent care costs relate to emergency admissions rather than A&E attends.

The average cost per person of emergency admissions for the neighbourhood is also slightly lower than for the overall registered population.
When looking at emergency admissions in more detail, the pattern continues with the neighbourhood showing almost identical lengths of stay and costs compared to the overall population registered with a Manchester GP.

Based on the reasons for admission (diagnoses) and the procedures that were performed, it is possible to determine if an admission was preventable or ambulatory care sensitive (ACSC) i.e. conditions for which effective management and treatment should limit emergency admission to hospital.

19.8% of emergency admissions for the neighbourhood could be classed as preventable or Ambulatory Care Sensitive – 11.8% preventable and 8.0% for ACSCs. This compares to 12.3% and 7.7% for the overall population. The comparisons are similar when looking at costs.
Looking at the preventable admissions for the neighbourhood, approximately a quarter were for ENT Infections costing £82,000.

However, admissions for Flu & Pneumonia were the highest cost at £284,000.

For ambulatory care sensitive conditions, 51% of admissions were for Respiratory at a cost of £351,000, followed by CVD at a cost of £207,000.
Risk of Emergency Hospital Admission

The table on the right looks at a relative risk of emergency hospital admission based on scores (From 0 – 100) generated by the Combined Predictive Model (CPM). This model uses data from secondary care (inpatient, outpatient and A&E visits) and GP practices (clinical diagnoses and prescribing).

The table looks at people registered with a Manchester GP in July 2018 living in the neighbourhood and further afield.

People in the neighbourhood have a similar risk of admission compared to the overall registered population (1.2% in the High / Very High categories), which is slightly lower than North Manchester (1.5%).

<table>
<thead>
<tr>
<th>Ancoats, Clayton and Bradford</th>
<th>Admission Risk Band</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Total</td>
</tr>
<tr>
<td>Neighbourhood</td>
<td>43179</td>
</tr>
<tr>
<td>North Manchester</td>
<td>195367</td>
</tr>
<tr>
<td>All registered Mcr patients</td>
<td>641800</td>
</tr>
</tbody>
</table>
Appendix A – Additional Sources of Information on the JSNA website

The following neighbourhood profile reports and cohort profile reports are available in the Area Profiles section of the Manchester Joint Strategic Needs Assessment (JSNA) website.

Manchester Joint Strategic Needs Assessment (JSNA)
http://www.manchester.gov.uk/jsna
Area Profiles section
http://www.manchester.gov.uk/info/500230/joint_strategic_needs_assessment/7011/area_profiles
Neighbourhood profile reports
http://www.manchester.gov.uk/info/500230/joint_strategic_needs_assessment/7011/area_profiles/2

Place Report
This report draws upon the data that is available within Public Health England’s Local Health tool which contains quality assured data that can be used to compare any area (or combination of areas) with the local authority and England averages for a range of indicators. These reports provide information about broader health outcomes as well as the factors that affect them (the so called 'wider determinants of health'). The start of the report provides a user-friendly summary highlighting the key features of the neighbourhood and the areas in which the neighbourhood has significantly worse and/or better health and care outcomes compared with England as a whole.

Mosaic Profile
These reports provide more detailed information about the types of household in different parts of each neighbourhood area. Mosaic Public Sector classification by Experian™ uses a range of data and analytical methods to identify 15 summary groups and 66 detailed types of people. It is based on an underlying principle that similar people live in similar places, do similar things, have similar lifestyles and share similar views. Mosaic helps us to understand demographic characteristics (age, gender and ethnic group etc.), lifestyle, attitudes and behaviours. It gives us an insight into how and why people make decisions about their health and care and how they are likely to respond to services.

Population Forecasting Model
This is a one page summary for each neighbourhood of the findings of the Manchester City Council Population Forecasting Model (MCCFM), looking at the changes to the size and age structure of the population living in the neighbourhood that are forecast to occur over the next 10 years.

Ward based information
More detailed information for the individual wards that make up each neighbourhood has also been collated within the Compendium of Statistics for Manchester (“A Picture of Progress”). The Compendium consists of a series of tables which contain the latest available data for a wide range of indicators for both Manchester as a whole and, where available, each of the 32 wards within the city. The tables have been ordered in a way that follows a life course approach – from pre-birth through to adults and older people.


Cohort Profiles
The full set of Cohort Profile Reports, are also available on the JSNA website.
http://www.manchester.gov.uk/info/500230/joint_strategic_needs_assessment/7011/area_profiles/3
Appendix B – Population Cohorts

A person is allocated into a cohort if they meet the age limit and meet one or more of the criteria for the cohort. Each person is only allocated to one cohort, based on the priority order shown below:

Cohort 1 - Children & Young People with Long Term Conditions, Mental Health Needs or Learning Disabilities
- Aged under 19
- One or more Long Term Conditions recorded in Primary Care (see list at end of Appendix)
- Children / Young People currently on a Palliative Care Register in Primary Care
- Meeting any of the criteria for the Mental Health, Learning Disabilities & Dementia cohort

Cohort 2 - Frail Older People
- Aged 65 and above
- Admission to hospital for a hip fracture, hip replacement, stroke, or injury due to a fall in the last 2 years.

Cohort 4 - Complex Lifestyles
- Aged 19 and above
- Hospital admission in the last 12 months for alcohol misuse, drug misuse or self harm
- Attendance in the last 12 months at a hospital based (secondary care) addiction service
- Hospital admission in the last 12 months where homelessness has been recorded
- Homelessness recorded in Primary Care (GP systems) – no date limit

Cohort 5 - Mental Health, Learning Disabilities or Dementia
- Aged 19 and above

Mental Health
- Admission or attendance in the last 24 months at Inpatient, Outpatient or Community Services provided by Greater Manchester Mental Health NHS Foundation Trust
- Hospital admission in the last 12 months with a mental health related diagnosis or procedure recorded
- Attendance in the last 12 months within a hospital based (secondary care) Mental Health specialty
- Mental Health recorded in Primary Care as a Long Term Condition

Learning Disabilities
- Hospital admission in the last 12 months with a Learning Disability related diagnosis recorded
- Attendance in the last 12 months within a hospital based (secondary care) Learning Disability specialty
- Learning Disability recorded in Primary Care as a Long Term Condition
**Dementia**
- Hospital admission (no time limit set) with a Dementia related diagnosis recorded
- Dementia recorded in Primary Care as a Long Term Condition

**Cohort 6 - Maternity**
- Age 10 and above (to eliminate new born babies and include young mothers)
- Birth in the last 12 months recorded by a secondary care provider
- Attendance in the last 12 months at antenatal services (including specialty 560, Midwifery) provided within secondary care

**Cohort 3 - Adults with Multiple Long Term Conditions or End of Life**
- Age 19 and above
- Two or more Long Term Conditions from the defined list (see bottom of Appendix)
- People currently on a Palliative Care Register in Primary Care
- Hospital admission in the last 12 months with a Palliative Care related diagnosis recorded
- Attendance in the last 12 months within a hospital based (secondary care) Palliative Care specialty

**Cohort 10 - Adults with Wider Determinants of Need**
- 19 and above
- One Long Term condition from the defined list (see bottom of Appendix)
- Adults living within a geographical area with a Mosaic Intensity code of 4 or 5.

**Cohort 7 - Good Health Older People**
- Age 65 and above
- Not included in any other group.

**Cohort 8 - Good Health Children**
- Age under 19
- Not included in any other group.

**Cohort 9 - Good Health Adults**
- Age 19 - 64
- Not included in any other group.
Long Term Conditions used to allocate the population into cohorts

Asthma
Atrial Fibrillation
Cancer
CKD
COPD
Coronary Heart Disease
Diabetes
Epilepsy
Heart Failure
Hypertension
Hypothyroidism
Osteoporosis
Parkinson’s
Peripheral Vascular Disease
Rheumatoid Arthritis
Stroke

Mental Health *
Learning Disability *
Dementia *

Current Smoker **
Obesity **

*Based on current priority order for cohorts, people on the Mental Health, Learning Disability or Dementia registers will be allocated into the Mental Health, Learning Disability & Dementia cohort.

** Smoking and Obesity are only used to allocate people into the Adults with Wider Determinants cohort.
Appendix C – Descriptions of services provided via MCC Adult Social Care

Adult Placement Scheme (Shared Lives Service)
Manchester Shared Lives / Adult placement (AP) offers people an alternative, highly flexible form of accommodation and person-centred support, which is provided by ordinary individuals or families (adult placement carers) in the local community. This enables individuals to share in the life of the adult placement carer. Sometimes this can be long-term, sometimes for a short period, or even on a day support basis.

Casework support
For a client to be considered as having casework support, the service must be included as part of their support plan. This does not include the process of care management (i.e. assessing or reviewing care needs), but typically occurs when the care manager goes on working with the client after the care management process has been completed (as part of the support plan/package), or another professional is involved to provide active, ongoing support which may take the form of therapy, support or professional input, e.g. counselling.

Active Casework Support could be for example a support professional telephoning a client on a weekly basis to ask how things are and discuss any issues the client might have. In contrast to the client having a phone number that they could call if they felt there was anything they would like to discuss - this would be more “passive” support.

Community Alarm/Assistive Technology
The Community Alarm Service (CAS) provides a range of services to support our most vulnerable Citizens by enabling them to remain independent in their own homes. This includes things such as pendants, alarm or sensor triggers, and staff from Community Alarm calling to offer advice and reassurance, and where necessary, contacting a nominated person, your next of kin or the emergency services.

Day Care
Daytime Support provides a range of meaningful activities away from a citizen’s home, to people who are assessed as requiring high levels of support. This service provides essential daytime support to families and enables vulnerable citizens to stay at home with their families.

Direct Payments
Self-directed support helps a citizen to self-direct their care or support personal budget in a number of different ways, and a direct payment is money that is paid directly to you so you can arrange your own appropriate support in line with your care plan.

Extra Care / Neighbourhood Apartments
Extra Care Housing is a form of retirement housing with the addition of personal care and 24-hour support available for those who need it. The care can increase or decrease flexibly to meet changing needs.

It is a realistic alternative to traditional residential and nursing accommodation, and offers a self-contained ‘home of your own’ in a scheme where facilities such as hairdressing and beauty salons, bistros, gardening clubs and social activities give plenty of opportunity to socialise for those who wish to. Schemes can also support people with dementia, to varying degrees.

A small number of units have been turned into Neighbourhood apartments (or also known as step up/step down beds) and take referrals directly from hospital or community. Here, specialist support, including housing advice and access, can help people move to more appropriate accommodation after recovery or return home.
Home Care
Home care services help people stay in their homes for longer, supporting them with the tasks of everyday life. These services are provided by a number of private care companies who are commissioned by the City Council. Home care is provided to ensure our citizens have the appropriate level of support for their needs. This may include help with personal care, making meals, and getting out and about.

Reablement
Reablement provides short term support for up to six weeks on discharge from hospital to enable citizens to return home safely and remain at home independently. Referrals are made directly by health and social care practitioners. Also including Intermediate Care, this is a concept in health care which may offer attractive alternatives to hospital care for patients, particularly older people, and promotes independence.

Residential Care / Nursing Care
Residential care homes provide round-the-clock care for people who are frail or have complex needs that cannot be met in their community. This can include help with washing, dressing, feeding and help with day to day activities. Nursing homes cater for those who have general care needs and also require input or supervision from qualified nurses. This can include those with specific or complex health needs. People can benefit from a short stay in residential care to provide a carer break or move there on a more permanent basis following a detailed assessment by a qualified social worker.

Respite / Short Breaks
Short breaks offer a mixture of 24hr personal care and more general support, which allows carers to have a break from their caring responsibilities. Short Breaks also includes emergency respite in times of crisis and to support hospital discharges.

Supported Accommodation
Supported accommodation is short term housing related support for vulnerable people. This may include those suffering domestic violence, recovery from mental illness, and sexual abuse. Support is available in single-gender premises. The support might be needed for a wide range of reasons, and is tailored to address the issues people are facing, whilst developing better life skills to improve their quality of life, and to promote independent living.

Disability Supported Accommodation has properties (where appropriate) that are fitted with state-of-the-art assistive technology tailored to an individual’s needs, to ensure dignity in a safe and independent living environment.
Sources
The following data sources have been used in this Profile:
Manchester City Council Social Care Data Extracts (July 2018)
SDE Primary Care Data Extracts (July 2018)
Secondary Uses Service – Acute Hospital Activity Datasets (July 2018)

Authors
This profile has been produced on behalf of Manchester Health and Care Commissioning by the Business Intelligence and Public Health Knowledge and Intelligence Teams.