

HEATON PARK EVENT COMMUNITY CONSULTATION GROUP
Monday 8 July 2019 at Heaton Park



Present:

- Kylie Ward - Parks Lead, Manchester City Council (Chair) (KWa)
- Kirsten Flanagan - Park Strategy Manager, Manchester City Council (KF)
- Carragh Godolphin-Teague - Heaton Park Manager, Manchester City Council (CG-T)
- Kenneth Wilson - Heaton Park, Manchester City Council (KWl)
- Kate Richards - Parklife - Ground Control (KR)
- Jon Drape - Parklife - Ground Control (JD)
- Cath Keane - Neighbourhood Team Lead, MCC (CK)
- Councillor Shelley Lanchbury - Councillor for Higher Blackley Ward, Manchester (SL)
- Councillor Alan Quinn - Councillor for Sedgley Ward, Bury (Cllr AQ)
- Councillor Richard Gold - Councillor for Sedgley Ward, Bury (Cllr RG)
- Councillor Steve Wright - Councillor for Holyrood Ward, Bury (Cllr SW)
- Councillor Peter Joinson - Councillor South Middleton, Rochdale (Cllr PJ)
- Resident representative - Old Hall Lane
- Resident representative - Rochdale
- Resident representative - Cawley Terrace
- Resident representative - St Margaret's Road
- Resident representative - Bury Old Road
- Resident representative - Sedgley Park Road
- Resident representative - Scholes Lane
- Resident representative - Upper Wilton Street
- Resident representative - Whittaker Lane/Close
- Nathan McKenderey - Network Management, Rochdale Council
- Representative - Jewish Representative Council (JRC)
- Representative - Community Security Trust (CST)

Apologies:

- Lauren Mason - Rochdale Council
- Resident representative - Blackley New Road
- Councillor David Silbiger - Councillor for Sedgley Ward, Bury
- Councillor Tim Pickstone - Councillor for Holyrood Ward, Bury
- Councillor Mary D'Albert - Councillor for Holyrood Ward, Bury

Ref.	Details	Action
1.0	Welcome and Introductions	
1.1	Kylie Ward introduced herself as the Chair for this meeting and introductions were made by everyone present.	
2.0	Minutes from the Previous Meeting held on 1 April 2019	
	Minutes from previous meeting agreed - link to Action Plan for specific actions.	

	<p>Looks like TfGM works will go ahead, unless budgets go elsewhere - ask for widening the pathway, which could mean use of the station for egress. Cllr Quinn will keep chasing TfGM.</p> <p>JRC - Request to Include Jewish Representative Council at any future meetings with Shomrim. Calendar with Jewish Events that take place throughout the year. Maybe take into account event dates.</p> <p>Old Hall Lane - KF went to see Cllr last week to raise issues - committed to monitoring during some of the day to day events. KW requested that Old Hall Lane is a standing item on the Agenda.</p> <p>Cllr Gold - dates & 'Not for resale' needed on permits.</p> <p>Scholes Lane - saw lots of tow trucks 2018 but none in 2019.</p>	<p>Parklife to note and action in 2020</p> <p>KF to note</p> <p>Parklife to note and action in 2020</p>
3.0	Action Plan	
3.1	The action plan from 1 April meeting was shared and is attached to these minutes.	
4.0	Presentation - Heaton Park Concerts	
	Councillor Quinn Feedback	
4.1	Ahead of the presentation, Cllr AQ requested that his feedback be covered as himself and Cllr RG had to leave the meeting.	
4.1	Courteeners - 4 concerts in the space of time is pushing it and GMP are sympathetic. Pushing the envelope.	
4.3	Thousands of people going down Bury Old Road down to Manchester - taxis trying to charge £40 to prestwich. Ask stewards to try and move them on as they are plying for trade.	
4.4	<p>Whittaker Lane - specific request for it to be shut at Heywood Road - knows signs were nicked which caused challenges for the team. Taxis trying to come in both ways - need to stop at Heywood Road. Whittaker Lane was not closed on the Saturday, but was on the Sunday at 9pm- Whittaker Rep suggested this did not make a difference as had cars and taxis dropping off and picking up, turning round.</p> <p>On Saturday night at 12.00am an ambulance couldn't get through due to traffic an only two enforcement staff.</p> <p>Whittaker rep felt the issue with the road closures was that the plans which we received in the post weren't followed, and this is separate to the signs going missing. Rang the hot line to say the roads not closed only to find out there weren't meant to be closed, but it said it was in our leaflet.</p>	<p>Parklife to note and include robust plan for 2020</p> <p>Parklife to note and include robust plan for 2020</p>

4.5	Need buses - 15 were on standby, but not used - were lined up for 2016 gig - JD they were a contingency put on by TfGM who make the calls. JD recognised BOR was busy for the Courteeners, but was much busier for Middleton/Manchester Old Road.	
4.6	Cllr Gold - signage for Hackneys at Woodthorpe layby was not in place 1st weekend - but was for Courteeners and worked well.	Parklife ensure that signage in place for 2020
4.7	Directional Signs - were not being seen for Courteeners.	Parklife to review signage
4.8	Some permits did not arrive on some streets. KR explained that they did three extra deliveries.	
4.9	Limit to number of concerts - have had a lot of positive feedback from young and old - complaints too, but lots of positive. However well run, cannot sustain so many.	
	Presentation and feedback	
4.10	KR and JD presented and questions and discussions took place throughout the presentation which are captured below.	
4.11	Whittaker Lane Rep - stated marshalling was poor, young people very drunk and under the influence of drugs; urinating and defecating in all areas.	
4.12	Jewish Rep Council - residents trying to access shops before Sabbath - and a number were fined. Suggestion that if someone does get a tickets - JRC to administer - ticket could be cancelled. KR confirmed that Shomrim were given spare permits to distribute to Kings Road businesses.- have dealt with Bury to rescind some tickets where residents have a genuine appeal - have to appeal through the process to Bury Council who make the decision. Want to make it as easy as possible for residents to participate and need to review.	KR/JD to review ticket appeals process and permits To discuss at the next meeting
4.13	Old Hall Lane Rep asked why GMP not at the meeting - KF confirmed GMP were invited to the meeting. GMP once parked on OHL and there were no issues. More police less impact on the residents. JD - stated that GMP do not have the resources. Manchester Old Road Rep - only GMP that were seen were pulling up in van picking up. JD said that they spend about £200k on policing.	KF to check that GMP contacts are still correct.
4.14	Scholes Lane - Security should not be compromised by cost - JD no restriction on policing and in relation to football games, a threat assessment is carried out against each match category. Comment that there is zero tolerance around Old Trafford. Many of the marshalls are kids themselves and cannot control the behaviours.	
4.15	Scholes Lane -feel there is a disregard for residents and Park users.	

	- KW said that this is an invite only meeting, but more than happy to co-opt a Scholes Lane rep onto the group.	
4.16	Whittaker Lane - should have had a public meeting in place for residents to have their say. GMP turned a blind eye - if it cannot be policed then should not take place. KW confirmed that up until 2 years ago, public drop in sessions did take place, however, they were not well attended and it was felt there are many other avenues to contact the Council, local Councillors, or Parklife after the event, and residents do this. Whittaker Lane – This isn't the view of the residents from Whittaker Lane. General opinion of those previous meetings was that people weren't allowed to speak and also felt there was no point as nothing changed.	
4.17	Scholes Lane - GMP aware of the activity around taxis and that it is illegal for taxis to ply trade, but works to get people out of the area.	
4.18	Jewish Rep Council - are we expected to have a Friday to Sunday event each year? KF confirmed that the Premises License allows for a certain number of events - wanted to look at could we do it a different way - for example, was there mileage in doing it all together, rather than a separate event later in the year.	
4.19	KW explained the funding mechanism - have to make money to sustain the park. KW parks are non statutory service and need to look at ways to generate income. Number of people who like to attend the events that take place - Parklife - SOMME 100 and have to have a balance - would be ideal to have a fully funded model and is not the position we are in, or will be in the future.	
4.20	Scholes Lane - asked whether there were there sniffer dogs - JD around 40 arrests in the event and yes there were dogs, as well as amnesty bins. Scholes Lane - in relation to the categorization of the issues, which does drugs come under? KR confirmed is comes under ASB.	
4.21	JRC - commented that sound could be heard about 6 miles away.	
4.22	Upper Wilton Street Rep - measures put in place for Parklife weekend was an improvement, but seemed to slip for Courteeners. JD - this was pleasing to hear and made the point that Parklife had listened to the issues and improvements had been made with a positive outcome.	
4.23	Cllr Joinson there was a meeting back in October to try and resolve the issues in Rochdale, but this had not worked out, due to advice from Rochdale Legal services. KR noted that despite Traffic Order not being in place, Parklife still put measures in place for road closures around Lister, Kelvin and Lands End, which seemed to work to solve this particular issue.	

4.24	<p>Manchester Old Road Resident - 36 taxis parked with Rochdale providing two officers in a car who seemed to be looking for illegal taxis rather than moving the illegally parked taxis on. KF noted that 2019 has been the best engagement so far with Rochdale Officers, Councillors and residents and have made progress, but need to take this further. KF - it needs Rochdale traffic enforcement officers on duty as well as the taxi enforcement. Not as bad for the Courteeners as seemed to be an older element.</p> <p>Manchester Old Road Resident - doesn't mind the kids, but not when they are all sitting around and the taxis are the issue.</p> <p>KF - MCC Legal support offered if that was helpful for Rochdale.</p>	<p>KF to discuss feedback with Rochdale</p> <p>Rochdale to try and work to resolve TTRO issues.</p>
4.25	<p>Heaton Park Road Rep - access to closures by taxis was still an issue, although it was improved by the closures. KF it was apparent that taxis were entering this area due to having a resident permit, so the staff on closure points were asked to request proof of address and this had an impact.</p>	<p>Parklife - need to think about permit scheme and managing this in future.</p>
4.26	<p>Whittaker - saw stewards letting people through the closures. Also reported drug dealing to Community Impact, but did not take a reference, but no one came.</p>	
4.27	<p>Whittaker - if drug dealing is being reported then should be dealt with. JD explained the process with GMP being in Community Impact and the team are able to pass them issues to deal with.</p>	
4.28	<p>KW offered residents to come and see CIT if they wish to see how it operates.</p>	<p>ALL to note</p>
4.29	<p>Manchester Old Road rep confirmed that Community Impact do respond as received a call back from KF in response to a report.</p>	
4.30	<p>Scholes Lane - loos were left in the park and last thing to be taken away.</p>	
4.31	<p>Heaton Park Road Rep - it took 3 ½ weeks to clean outside house.</p> <p>Scholes Lane Rep - 2 weeks after in section between Metrolink to St Mags turn off, litter was still in place. KW said that we need to get this right and it was not acceptable.</p> <p>Scholes Lane Rep did acknowledge sweepers on Scholes Lane were good.</p> <p>Whittaker - St Margaret's Park entrance - inside the wall there was glass.</p>	<p>Parklife to check plans for an understanding of</p>

	<p>KW - explained there are a series of plans put in place in advance for cleansing and TMP, can check to see what was in place before, during and after.</p>	<p>what the issues were post event</p>
4.32	<p>Whittaker Lane Rep - asked what benefit does Parklife brings to the community? KW explained that the Parklife Community Fund gives £24k to community groups in Bury (with same amount to Manchester Groups).</p> <p>JD -added that there is also approximately £9m economic benefit - direct festival spend into economy, employment etc. as well as Volunteer and Work Exp opportunities.</p> <p>KW financial benefit can be explained with the Concerts accounts for approximately 44% of the income to Heaton Park.</p> <p>JD - once Community Fund is finalised will go out with information and 2020 will see an allocation of Community Fund going to Rochdale.</p>	
4.33	<p>JRC - heard various views - want to hear from viewpoint of what worked and what did not work.</p> <p>KW - tried to resolve areas and put action plans in place. Worked with target residents to put things in place. Wiseman Terrace - is an example of an area that has been a hot spot and improvements have been reported. Need to keep on top of wider issues as well as focussing on hot spots.</p> <p>Whittaker Lane Rep - think about public meetings. KW said will commit to coming to meet with residents if needs be. Up until two years ago we did a public drop in session, but there was not a big take up and these were stopped.</p> <p>JD have tried many approaches and the feedback from this group is the most useful.</p>	
4.34	<p>Whittaker Lane Rep - Metrolink may be upgraded with ramps, but this would be even more disruptive. Events need to not be in the park in a residential area - Parklife needs to be closed down.</p>	
4.35	<p>Bury Old Road Rep - has been attending this group for years - MCC own the Park with three sides surrounded by Bury. Cllrs AQ has always attended. Courteeners was horrendous until 2am in the morning.</p>	
4.36	<p>Upper Wilton Street Rep - wondered why issues with Courteeners more so than other concerts? - JD explained the way Courteeners audience move was different - lots of drinking locally. Do as much</p>	

	analysis as possible, but harder with one off concerts - know Parklife very well. Weather can also have an impact.	
4.37	Old Hall Lane Rep - has been coming to the meetings since the start. If cannot run venue to the satisfaction of the local residents, should not be held. Get slight improvements - last year went backwards and this year was an improvement. Fundamental issues are not being addressed - GMP not attending and should be held to account. GMP need to attend the next meeting and explain why they are not protecting and policing the area.	KF to contact GMP
4.38	Scholes Lane Rep - streets do not feel safe in the area around the park until 3am in the morning. These things are all foreseeable.	
4.39	Sedgley Park Rep - been on the group for years - to be fair issues have been raised in the past. Confirmed that the open public meetings were badly attended, even when advertised. All relevant comments - all points have been acted on and have seen improvements over many years, but slideback in others, mainly due to other concerts in 2019. Generally do not want on the doorstep - but events are here and here to stay. Nothing is different, what is being said by residents, but the question is what are the organisers going to do to address the concerns. If not this park, then will be a park somewhere. Seems a better approach to get it all over and done with in one go. Some residents like the concerts and all the other events that take place. For use of public and GM public - question how it is being managed. Management do take things seriously and represent residents views. Problem is how do we finance and manage what is done? Defecation and urination dealt with more or less immediately when reported.	
4.40	Scholes Lane Rep - went to prestwich meetings in the early days and Parklife is much better now than it was. Not here to complain about Parklife as feel Council and organisers are doing the best they can - but it's not the worst thing in the world. As long as can get out house - issues are the residual effects after the events.	
4.41	Adele - Cllr AQ always attends as do Manchester Cllrs - where are the others?	
4.42	KF to circulate out Heaton Park Email address.	heatonpark@manchester.gov.uk
4.43	Whittaker Lane Rep- think about doing a press release about information as to how to contact Parklife. If Bury refused access into the Park from Bury roads, then would it stop. Was at Platt Fields which only affected Manchester residents, MPs and Cllrs. Bury residents are the most affected. This highlights the need for greater engagement with residents from Bury.	

4.44	<p>Cllr SW - representing other Cllrs from Holyrood Ward, Bury - North of Newtown - would like to see more of a parking scheme and Carver Avenue. Pleased to hear improvements around Newtown Street/Upper Wilton Street.</p> <p>Would like to see someone from Bury Council at the meeting to discuss litter and waste.</p>	<p>Parklife to consider the request to extend scheme</p> <p>KF to speak to Bury Council to request attendance.</p>
4.45	<p>Cllr SW Funding going to Rochdale - trusts it will be a proportional split. JD confirmed it would be.</p>	
4.46	<p>CST - said very valid points are being made and some serious complaints - Parklife is not going anywhere and the organising team need to sort out complaints and should the group not leave the team to do that?</p> <p>JD confirmed that at this stage only looking at Parklife - 13/14 June. Do not clash with Shavuott in 2020.</p>	
4.47	<p>Manchester Old Road rep - heard people coming to the meetings for years and feels residents should not have to keep coming - KW reiterated that have started a relationship with Rochdale and need to strengthen this.</p>	
4.48	<p>Manchester Old Road Rep asked whether a meeting could take place in the Wilton.</p> <p>KW - want to have an open forum but hard to manage and get the best value from them and as discussed above, they were not well attended.</p> <p>Sedgley Park Rep suggested that the best approach is to voice in a calm and collected manner.</p>	
4.49	<p>KF to collate the written feedback that has been received and send out to group with the minutes.</p>	<p>KF collate written feedback.</p>
5.0	Upcoming Events	
5.1	<p>The upcoming events will be shared with the group as the meeting had over run.</p>	<p>KF to share</p>
6.0	Any other business	
6.1	<p>None</p>	
7.0	Date of Next Meeting	
7.1	<p>To be confirmed</p>	