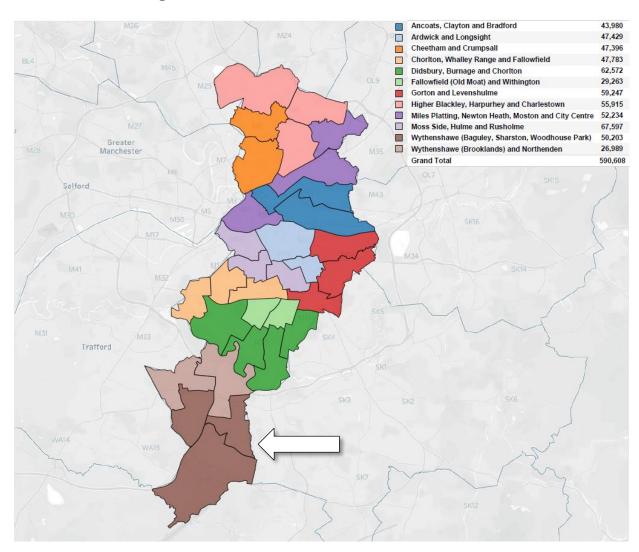






# Wythenshawe (Baguley, Sharston & Woodhouse Park) Neighbourhood Health & Social Care Profile



## **Introduction to MHCC Neighbourhood & Cohort Profile Reports**

The Locality Plan developed by Health & Social Care commissioners in Manchester sets an ambition that those sections of the population most at risk of needing care will have access to more proactive care, available in their local communities.

The key transformation is the establishment of 12 Integrated Neighbourhood Teams across the City based on geographical area as opposed to organisation. The teams focus on the place and people that they serve, centred around the ethos that 'The best bed is your own bed' wherever possible and care should be closer to home rather than delivered within a hospital or care home.

The ambition of this model is to place primary care (GP) services at the heart of an integrated neighbourhood model of care in which they are co-located with community teams. These teams could include Community Pharmacists, Allied Health Professionals (AHPs), Community Nursing, Social Care Officers, Intermediate Care teams, Leisure and health promotion teams, Ambulance teams and 3rd sector teams, with a link to educational and employment teams.

All services are based upon a 12/3/1 model of provision, where most services should be delivered at the neighbourhood\* level (12) unless they require economies of scale at a specialist local level (3), or a single City-wide level (1).

The 12 neighbourhoods\* and 3 localities are:

North Locality

Ancoats, Clayton and Bradford; Cheetham and Crumpsall; Higher Blackley, Harpurhey and Charlestown; Miles Platting, Newton Heath, Moston and City Centre Central Locality

Ardwick and Longsight; Chorlton, Whalley Range and Fallowfield; Gorton and Levenshulme; Moss Side, Hulme and Rusholme South Locality

Didsbury, Burnage and Chorlton; Fallowfield (Old Moat) and Withington; Wythenshawe (Baguley, Sharston, Woodhouse Park); Wythenshawe (Brooklands) and Northenden

This profile focuses on Wythenshawe (Baguley, Sharston & Woodhouse Park), comparing its population with the overall population registered with a Manchester GP at the end of June 2019.

This profile report is one of a series that have been produced jointly by The Business Intelligence and Public Health Knowledge & Intelligence Teams within Manchester Health & Care Commissioning and Adults Performance, Research & Intelligence Team within Manchester City Council. These reports describe the nature of the population living and using services in different parts of Manchester. This profile can be viewed alongside the full series of neighbourhood profile and cohort profile reports that are also available on the Manchester Joint Strategic Needs Assessment (JSNA) website. Further information on these reports is given in Appendix A.

Please note that data in some of the tables in this report have been suppressed in order to protect the confidentiality of individuals and avoid the risk of disclosure in line with ONS guidance for applying disclosure control to data. In a small number of tables it has also been necessary to apply secondary suppression to avoid disclosure by differencing. Where some form of suppression has been applied, the figures have been replaced with '-'.

<sup>\*</sup> In May 2018 new electoral wards were established. The 12 neighbourhoods were established prior to May 2018 and are based around the previous electoral wards.

# **Demographics**

## Age

At the end of June 2019, nearly 660,000 people were registered with a Manchester GP. Of these, 43,980 lived in Wythenshawe (Baguley, Sharston & Woodhouse Park).

The neighbourhood has a slightly higher proportion of children (26% v 23%), fewer younger adults aged 19 – 34 (24% v 32%) and then an older population aged 50+.

#### Gender

The gender split for the neighbourhood is the same as the overall population (50% female v 48%).

#### Race

Compared to the overall adult population, people living in the neighbourhood are more likely to be White / White British (82.2% v 59.8%).

		Age Band					
	Under	Under					
No. of People	19	19 - 34	35 - 49	50 -64	65 - 79	80+	All Ages
Neighbourhood - No.	12895	11798	10560	8717	4739	1494	50203
Neighbourhood - %	26%	24%	21%	17%	9%	3%	
Manchester - No.	150603	209468	143012	94628	45714	15561	658986
Manchester - %	23%	32%	22%	14%	7%	2%	

	Neighbourhood			
	No. of People	Percentage (where known)		
Female	25175	50%		
Male	25027	50%		
Unknown	1	1		
Total	50203	100%		

Manchester				
	Percentage (where			
No. of People	known)			
317221	48%			
341747	52%			
18	-			
658986				

	Neighbourhood		Mancl	hester
		Percentage		Percentage
Description	No. of People	(where known)	No. of People	(where known)
Asian / Asian British: Bangladeshi	50	0.1%	6211	1.3%
Asian / Asian British: Chinese	217	0.6%	19668	4.2%
Asian / Asian British: Indian	1248	3.5%	13200	2.8%
Asian / Asian British: Pakistani	560	1.6%	54015	11.6%
Asian / Asian British: Other Asian	594	1.7%	20321	4.4%
Black / African / Caribbean / Black British	1790	5.0%	54136	11.7%
White or White British	29195	82.2%	259	0.1%
Mixed or Multiple	1169	3.3%	277294	59.8%
Other Ethnic Group	696	2.0%	18668	4.0%
Unknown	14684	-	195214	-
Total	50203		658986	

## **Population cohorts**

For this series of profiles, the population (people registered with a GP practice in Manchester, living inside and outside Manchester, who have consented for their data to be shared) has been divided into 10 "cohorts" mainly using a range of data based on their history of accessing Primary Care (GP), Acute Hospital and Mental Health services.

Each person is allocated to a single cohort (population type) determined in the following order: Children and Young people with Long Term Conditions, Learning Disabilities or Mental Health Needs; Frail Older People; People with Complex Lifestyles Mental Health, Learning Disabilities & Dementia; Maternity; Adults with Multiple Long Term Conditions / End of Life; Adults with Wider Determinants of Need; Good Health Older People, Good Health Children and Good Health Adults (Under 65s). Further details are in Appendix B.

Wythenshawe (Baguley, Sharston, Woodhouse Park) has far fewer adults and older people in the Good Health cohorts and more in the Adults with Wider Determinants of Need cohort. There are also more adults in the Multiple Long Term Conditions / End of Life, Mental Health / Learning Disabilities / Dementia and Frail Older cohorts.

Г			Manchester	
	Neighbo			
Children (under 19)	No.	%	No.	%
Good Health Children	11335	88%	135933	90%
Children & Young people with Long Term Conditions,				
Learning Disabilities or Mental Health Needs	1550	12%	14609	10%
Total	12885		150542	
Adults (19 - 64)	No.	%	No.	%
Good Health Adults	3125	10%	166608	37%
Complex Lifestyles	595	2%	7017	2%
Mental Health, Learning Disabilities, Dementia	2433	8%	21261	5%
Maternity	815	3%	7920	2%
Adults with Multiple Long Term Conditions /				
End of Life Care	2045	7%	20298	5%
Adults with Wider Determinants of Need	22062	71%	224004	50%
Total	31075		447108	
Older People (65+)	No.	%	No.	%
Good Health Older People	179	3%	5963	10%
Frail older people	479	8%	4131	7%
Complex Lifestyles	133	2%	1064	2%
Mental Health, Learning Disabilities, Dementia	705	11%	5632	9%
Adults with Multiple Long Term Conditions /	2542	41%	24844	41%
Adults with Wider Determinants of Need	2195	35%	19641	32%

**Total** 

6233

61275

## **Mosaic Analysis**

Mosaic Public Sector classification by Experian <sup>TM</sup> is a population segmentation tool that uses a range of data and analytical methods to identify 15 summary groups and 66 detailed types of people. It is based on an underlying principle that similar people live in similar places, do similar things, have similar lifestyles and share similar views.

Mosaic helps us to understand a person's demographic characteristics (age, gender and ethnic group etc.), lifestyle, attitudes and behaviours. It gives us an insight into how and why people make decisions about their health and care and how they are likely to respond to services. The use of Mosaic analysis enables us to tailor services in specific locations in line with the needs and preferences of the types of people living in those areas.

Comparing the Mosaic Groups in the neighbourhood versus the population registered with a Manchester GP, people in the neighbourhood are more likely to be in the Mosaic Groups "Family Basics" (39.8% v 18.2%), "Vintage Value" (11.7% v 6.1%) & "Municipal Challenge" (17.7% v 6.7%). The neighbourhood has a lower proportion of those in the "Urban Cohesion" (0.1% v 14.4%) and "Rental Hubs" groups (5.8% v 20.3%).

		Neighbourhood		Manchester		
Mosaic Group	Description	No. of People	Percentage (where known)	No. of People	Percentage (where known)	
A Country Living	Well-off owners in rural locations enjoying the benefits of country life (typical age 66-70)	-	-	17	0.0%	
B Prestige Positions	Established families in large detached homes living upmarket lifestyles (typical age 61-65)	118	0.2%	5877	1.0%	
C City Prosperity	High status city dwellers living in central locations, pursuing careers with high rewards (typical age 31-35)	1	-	11699	1.9%	
D Domestic Success	Thriving families who are busy bringing up children and following careers (typical age 41-45)	418	0.8%	22770	3.7%	
E Suburban Stability	Mature suburban owners living settled lives in mid-range housing (typical age 56-60)	797	1.6%	7442	1.2%	
F Senior Security	Elderly people with assets who are enjoying a comfortable retirement (typical age 76-80)	1111	2.2%	13342	2.2%	
H Aspiring Homemakers	Younger households settling down in housing priced within their means (typical age 31-35)	2204	4.4%	26284	4.3%	
I Urban Cohesion	Residents of settled urban communities with a strong sense of identity (typical age 56-60)	56	0.1%	88703	14.4%	
J Rental Hubs	Educated young people privately renting in urban neighbourhoods (typical age 26-30)	2892	5.8%	124877	20.3%	
K Modest Traditions	Mature homeowners of value homes enjoying stable lifestyles (typical age 56-60)	497	1.0%	17776	2.9%	
L Transient Renters	Single people privately renting low cost homes for the short term (typical age 18-25)	7234	14.5%	105989	17.2%	
M Family Basics	Families with limited resources who have to budget to make ends meet (typical age 31-35)	19835	39.8%	112369	18.2%	
N Vintage Value	Older people reliant on support to meet financial or practical needs (typical age 76-80)	5812	11.7%	37669	6.1%	
O Municipal Challenge	Urban renters of social housing facing an array of challenges (typical age 56-60)	8804	17.7%	41229	6.7%	
U Unknown	Unknown	425	0.8%	42943	6.5%	
Total		50203		658986		

# Social Services provided by MCC Adult Social Care

Manchester City Council (MCC) Adult Social Care offers information and advice, assessments of need, equipment and care to people living in Manchester. People over the age of 18 who live in Manchester can request information and advice or an assessment of need, regardless of whether they pay for services themselves.

Adult Social Care activity begins with making contact – a member of the public may call up to enquire about services for themselves or someone else, or a referral may be made by another service e.g. Primary Care, Prisons, and this is recorded as a contact.

Some (but not all) contacts result in an assessment by a Social Worker or associated professional. Information is gathered on a person's needs so that appropriate services (called a care package) can be provided if needed. Reviews and reassessments review those needs again when a person's circumstances change or they have been in receipt of certain types of care e.g. home care for a year.

This analysis is based on the 12 months to 30<sup>th</sup> June 2019, and relates to *adults registered with a Manchester GP\** who have been in contact with or received a social care service from Manchester City Council.

#### **Contacts & Assessments**

In the 12 months to 30<sup>th</sup> June 2019, 1293 adults living in the neighbourhood had 1 or more contacts with MCC Adult Social Care. This is 3% of the adult population, which is higher than the overall adult population (2%).

The percentage of people who received 1 or more assessments was also slightly higher than the overall adult population (54% v 50%). While the neighbourhood accounts for 7.3% of the registered adult population, the percentage receiving assessments was higher. This is particularly the case for equipment assessments, where 15.3% of assessment were for adults living in the neighbourhood.

	N'hood	Registered Adults *
Total No. of Adults	37308	508383
Contacts		
No. with 1 or more contacts with MCC ASC	1293	10814
% with at least one contact	3%	2%
Average no. of contacts per person	3.4	3.1
Assessments		
No. with 1 or more assessments with MCC ASC	693	5451
Ratio - Assessments v Contacts	54%	50%
Average no. of assessments per person	2.3	2.0

	N'hood	Registered Adults *	N'hood v All
Population	37308	508383	7.3%
Type of Assessme	ent		
General	440	3766	11.7%
Equipment	344	2245	15.3%
Drugs & Alcohol	25	231	10.8%

<sup>\*</sup> In the 12 months to 30<sup>th</sup> June 2019, 23,611 adults had a contact with MCC Adult Social Services. Of these, 46% (10,814 adults) were identified as registered with a Manchester GP.

<sup>\* 10,274</sup> adults had an assessment of some form. Of these, 53% (5,451 adults) were identified as registered with a Manchester GP.

## Packages of Social Care

When services are provided via MCC Adult Social Care, these are referred to as Care Packages. One of the most common services is the provision of equipment, which is a one-off service. However, this analysis focuses on care packages that provide on-going care and support, both long term and short term.

A person assessed as having a need can receive multiple care packages, of different types, over any given period of time. Descriptions of the different types of service are given in Appendix C. Analysis of the different types of care shows:

In the neighbourhood, the two most widely used services provided via MCC Adult Social Care were community alarms (317 adults) and home care (214 adults).

The adult population in the neighbourhood equates to 7.3% of the adult population registered with a Manchester GP. Where adults in the neighbourhood access services, the percentage of all service users living in the neighbourhood is generally higher. This is especially the case for Extra Care Sheltered Housing where 34.1% of users live in the neighbourhood and Neighbourhood Apartments (25% of service users).

	N'hood	Registered Adults *	Ratio
Population	37308	508383	7.3%
Type of Care Package	No.	No.	%
Community Alarm	317	2065	15.4%
Home Care	214	1908	11.2%
Reablement	131	926	14.1%
Residential Care	84	726	11.6%
Supported Accommodation	69	511	13.5%
Nursing Care	51	274	18.6%
Direct Payments	45	519	8.7%
Extra Care Sheltered Housing	45	132	34.1%
Day Care	41	351	11.7%
Respite	18	176	10.2%
Adult Placement Scheme	13	103	12.6%
Neighbourhood Apartments	10	40	25.0%
Sitting/Befriending	9	98	9.2%
Casework Support	9	70	12.9%

<sup>\*</sup> In the 12 months to 30<sup>th</sup> June 2019, 9,546 adults were in receipt of one or more packages of care from MCC Adult Social Care. Of these, 59% (5,642) were identified as registered with a Manchester GP.

# **Long Term Conditions**

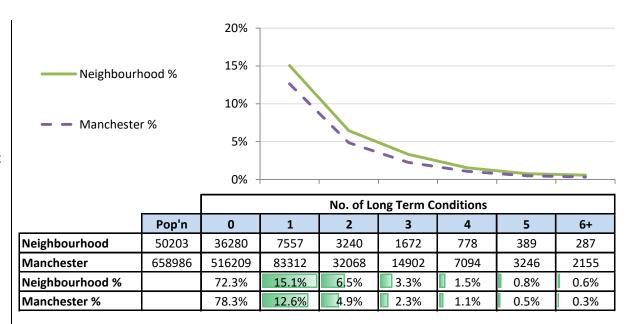
This section compares the neighbourhood with all people (adults and children) registered with a Manchester GP.

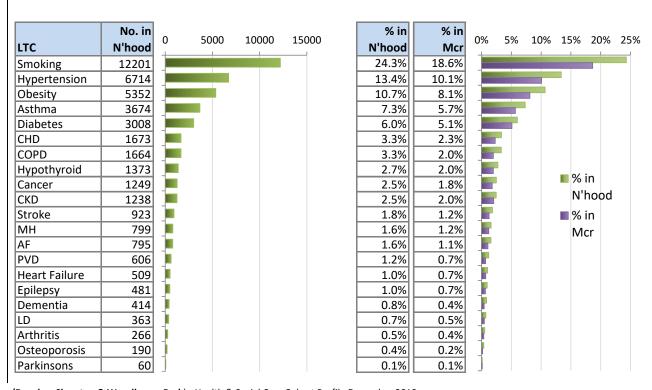
The graph and table on the right relate to the number of Long Term Conditions (LTCs) people have (from a list of 19 LTC registers used in our cohort definitions).

People in the neighbourhood have higher levels of long term conditions compared to the overall population registered with a Manchester GP.

The charts on the right show the number and percentage of people on each of the LTC registers counted above, along with smoking and obesity.

For the neighbourhood, the percentage of the population on each register is also higher than the overall population registered with a Manchester GP. By far the highest LTC register is for smoking (24.3%), followed by Hypertension (13.4%) and Obesity (10.7%).





## **Prescribing**

This section compares prescribing spend by GP practices located within the neighbourhood to all GP practices within Manchester from July 2018 to June 2019. It does not include the cost of drugs prescribed while a patient is in hospital or when they are discharged.

For all Manchester GP practices, the average spend per person was £123 and varied between neighbourhoods from £84 to £193. Spend is highest on CNS and Endocrine at around £14.5m each, followed by Respiratory, with spend of £10.6m.

The neighbourhood has the 2nd highest spend per person in Manchester - 49% higher than average CNS is the highest area of spend (£2.05m), with spend per head 86% higher than the Manchester average.

Endocrine is the 2nd highest area of spend (£1.47m), with spend per head 33% above average.

Respiratory spend (£1.34m) is 66% above average.

	N'hood	Manchester			
	Spend	Spend	N'hood v	N'hood	Manchester
Drug Group	per person	per person	Manchester	Total Spend	<b>Total Spend</b>
Central Nervous System	£41	£22	+86%	£2,059,624	£14,542,374
Endocrine System	£29	£22	+33%	£1,470,520	£14,548,333
Respiratory System	£27	£16	+66%	£1,341,854	£10,600,423
Cardiovascular System	£22	£14	+54%	£1,107,211	£9,419,985
Nutrition And Blood	£13	£11	+21%	£661,989	£7,188,534
Gastro-Intestinal System	£11	<b>£</b> 7	+56%	£537,283	£4,529,353
Stoma Appliances	£7	£2	+186%	£349,977	£1,607,524
Skin	<b>£</b> 6	£5	+11%	£300,873	£3,559,426
Obstetrics, Gynae+Urinary Tract Disorders	£5	<b>■</b> £4	+26%	£267,912	£2,790,677
Appliances	£5	£4	+10%	£242,568	£2,898,424
Others	£18	£15	+22%	£888,203	£9,592,428
Total	£184	£123	+49%	£9,228,013	£81,277,482

Across Manchester, the drug groups with the highest total spend (making up around 50% of spend) were:

- Central Nervous System i.e. drugs that affect the brain / central nervous systems of the body such as pain killers, antidepressants and drugs for Dementia, sleep disorders, Parkinson's and Epilepsy
- Endocrine i.e. drugs that affect the body's endocrine (hormonal) system including treatments for Diabetes, an under/over active thyroid and sex hormones
- Respiratory i.e. drugs that affect the body's respiratory system, mainly treatments for Asthma and COPD

## **Acute Hospital Care**

This section compares the extent to which different types of acute hospital (secondary care) services were used from July 2018 to June 2019 by people registered with a Manchester GP at the time of the attendance or admission AND registered with a Manchester GP on 30<sup>th</sup> June 2019. The analysis then further compares those living in the neighbourhood, with the overall registered population.

## Calculation of rates per person:

To calculate rates per person in this section, activity is looked at over a 12 month period and then compared against the expected population at any single given point in time – a "snapshot". The snapshot population figures are based on:

Neighbourhood — people living within the neighbourhood AND registered with a Manchester GP on 30<sup>th</sup> June 2019 (50,203 people).

Manchester — people living inside or outside Manchester AND registered with a Manchester GP on 30<sup>th</sup> June 2019 (658,986 people).

#### Types of acute hospital service

Acute hospital services can be split into two categories:

- 1. Planned care Services and treatments which are not carried out in an emergency. This includes consultations and procedures carried out in an outpatient setting (where a hospital bed is not needed) and procedures carried out in an inpatient setting (where a bed and possibly an overnight stay are needed).
- 2. Urgent care Services and treatments which are carried out as an emergency. This includes A&E attends and Emergency Admissions.

# Reason for Secondary Care

The reason for acute hospital activity can be broken down into key areas (known as Programme Budget Categories).

For the neighbourhood and the overall population, Respiratory and Gastro Intestinal are the highest areas of spend at 11-13%. In the neighbourhood, this is followed by Musculo Skeletal and Trauma & Injury, which account for 8-9% of spend.

	N'hood	Manchester	N'hood	Manchester
Area of Spend	% of Spend	% of Spend	Total Spend	<b>Total Spend</b>
Respiratory	13%	11%	£3,988,466	£32,814,191
Gastro Intestinal	12%	12%	£3,839,011	£34,879,043
Musculo Skeletal	10%	8%	£3,000,524	£24,511,751
Trauma & Injury	9%	8%	£2,698,354	£23,686,012
Genito Urinary	8%	9%	£2,403,938	£25,709,154
Circulation	7%	8%	£2,337,420	£24,586,491
Maternity / Reproductive Health	7%	9%	£2,169,374	£26,819,938
Neurological problems	6%	5%	£1,850,674	£15,683,029
Cancers & Tumours	5%	5%	£1,481,273	£15,759,064
Skin	4%	4%	£1,249,689	£10,993,005
Others (low value or not specified)	21%	21%	£6,496,765	£62,719,044
Total	100%	100%	£31,515,488	£298,160,724

#### Planned Care

Planned Care is split into four broad categories of activity:

Outpatient attends are clinic appointments where no procedure is performed.

An outpatient procedure is a minor procedure performed on a single day.

A Day case is also a procedure performed on a single day, but may require the person to be in hospital for longer than an outpatient procedure e.g. for supervised recovery.

An Elective admission will involve a stay of at least one night.

Activity rates for the different types of planned care are generally higher for people living in the neighbourhood compared to the overall population registered with a Manchester GP.

	Outpatient Attends	Outpatient Procedures	Day Case	Elective Admission	
Planned Care Activity					
Neighbourhood	69338	11352	6543	1109	
Manchester	733452	92324	56293	9466	
Rate per 1000 People					Pop'n
Neighbourhood	1381	226	130	22	50203
Manchester	1113	140	85	14	658986
Ratio - Neighbourhood v N					
	1.2	1.6	1.5	1.5	

## **Urgent Care**

People in the neighbourhood are more likely to attend A&E than the overall population registered with a Manchester GP.

They are also more likely to be admitted as a result of the A&E attend, with 37% of A&E attends resulting in admission, compared to 31% for the overall population.

In combination, this means that people living in the neighbourhood are more likely to experience an emergency admission than the wider population.

When a person living in the neighbourhood experiences an emergency hospital admission, they stay in hospital for slightly less time than the average for people registered with a Manchester GP – 3.5 nights v 3.7 nights.

	A&E Attends	Emergency Admissions	Percentage of A&E attends resulting in admission	
<b>Urgent Care Activity</b>				
Neighbourhood	23598	8642	37%	
Manchester	272209	84883	31%	
Rate per 1000 People				Pop'n
Neighbourhood	470	172	-	50203
Manchester	413	129	-	658986
Ratio - Neighbourhood v Manchester				
	1.1	1.3	1.2	

Average

LOS

3.5

3.7

	Same Day	Short Stay (1 night)	Longer (2+ nights)			
Emergency Admissions Activity						
Neighbourhood	3516	1969	3157			
Manchester	33350 17556		33977			
Percentage of admissions						
Neighbourhood	41%	23%	37%			
Manchester	39%	21%	40%			
Ratio - Neighbourhood v Manchester						
	1.0	1.1	0.9			

Based on the reasons for admission (diagnoses) and the procedures that were performed, it is possible to determine if an admission was preventable or ambulatory care sensitive (ACSC) i.e. conditions for which effective management and treatment should limit emergency admission to hospital.

21.1% of emergency admissions for the neighbourhood could be classed as preventable or Ambulatory Care Sensitive – 13.2% preventable and 7.9% for ACSCs. This compares to 12.2% and 7.5% for the overall population.

For Preventable Admissions, ENT Infections account for by far the highest percentage in the neighbourhood (27.4%), which is higher than the Manchester average (24.7%). This is followed by Dehydration & Gastroenteritis (19.3%) and Pyelonephritis & Kidney or Urinary Tract Infection (18.1%), which are similar percentage levels to Manchester.

For Ambulatory Care Sensitive Conditions, Respiratory is the greatest reason for ACSC admissions in the neighbourhood and for Manchester GP registered patients (47.7% v 46.3%). The next highest percentage is for CVD (28.2%), which is lower than the Manchester average (31.9%).

	No. of Admissions		
Emergency Admissions	N'hood Manchester		
Preventable	1137 10318		
Ambulatory Care Sensitive (ACSC)	684 6327		
Neither	6821	68238	
Total	8642	84883	
% Preventable	13.2%	12.2%	
% ACSC	7.9% 7.5%		

	% of Preventable Admissions		
Preventable Admissions	N'hood	Manchester	
Angina	0.4%	1.0%	
Cellulitis	10.6%	10.9%	
Convulsions & Epilepsy	3.3%	3.6%	
Dehydration & Gastroenteritis	19.3%	18.6%	
Dental conditions	1.3%	0.8%	
ENT Infections	27.4%	24.7%	
Flu & Pneumonia	14.8%	15.4%	
Other Vaccine Preventable	0.1%	0.1%	
Perforated or bleeding Ulcer	4.9%	5.6%	
Pyelonephritis & Kidney or Urinary Tract Infections	18.1%	19.2%	

ıs	No. of Admissions				
r	N'hood	Manchester			
)%	4	106			
9%	120	1127			
5%	37	374			
5%	219	1915			
3%	15	87			
7%	311	2549			
1%	168	1592			
L%	1	13			
5%	56	576			
2%	206	1979			
	<u> </u>				

	% of ACSC Admissions		
Ambulatom, Cara Sansitiva Canditiona	N'hood	Manchester	
Ambulatory Care Sensitive Conditions	N nood	Manchester	
CVD	28.2%	31.9%	
Diseases of Blood	5.6%	5.0%	
Endocrine	11.3%	8.1%	
Infections	0.0%	0.0%	
Mental & Behaviour Disorders	1.2%	1.4%	
Neuro	6.1%	7.2%	
Respiratory	47.7%	46.3%	
	•		

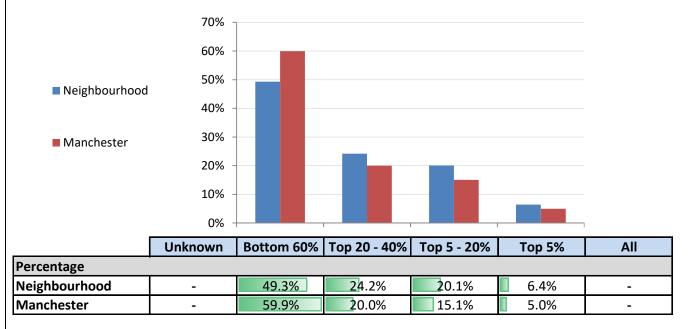
No. of Admissions					
N'hood	Manchester				
193	2019				
38	316				
77	510				
0	3				
8	91				
42	458				
326	2930				

# **Risk of Emergency Hospital Admission**

The tables and graph on the right look at a relative risk of emergency hospital admission based on scores (From 0-100) generated by an algorithm known as the Combined Predictive Model (CPM). This algorithm uses data from secondary care (inpatient, outpatient and A&E visits) and GP practices (clinical diagnoses and prescribing).

The percentage risk band in which people are placed is based on all patients (including children) registered with a Manchester GP on 30<sup>th</sup> June 2019.

Based on the Combined Predictive Model algorithm, people in the neighbourhood have a higher risk of emergency admission compared to the overall registered population.49.3% of people living in the neighbourhood are in Manchester's "bottom 60%" risk band while 6.4% are in the "top 5%".



	Unknown	Bottom 60%	Top 20 - 40%	Top 5 - 20%	Top 5%	All	
No.							
Neighbourhood	1073	24223	11877	9871	3159	50203	
Manchester	19611	383235	128085	96357	31698	658986	

## Appendix A – Additional Sources of Information on the JSNA website

The following neighbourhood profile reports and cohort profile reports are available in the Area Profiles section of the Manchester Joint Strategic Needs Assessment (JSNA) website.

Manchester Joint Strategic Needs Assessment (JSNA)

http://www.manchester.gov.uk/jsna

Area Profiles section

http://www.manchester.gov.uk/info/500230/joint\_strategic\_needs\_assessment/7011/area\_profiles

Neighbourhood profile reports

http://www.manchester.gov.uk/info/500230/joint strategic needs assessment/7011/area profiles/2

#### **Place Report**

This report draws upon the data that is available within Public Health England's Local Health tool which contains quality assured data that can be used to compare any area (or combination of areas) with the local authority and England averages for a range of indicators. These reports provide information about broader health outcomes as well as the factors that affect them (the so called 'wider determinants of health'). The start of the report provides a user-friendly summary highlighting the key features of the neighbourhood and the areas in which the neighbourhood has significantly worse and/or better health and care outcomes compared with England as a whole.

#### **Mosaic Profile**

These reports provide more detailed information about the types of household in different parts of each neighbourhood area. Mosaic Public Sector classification by Experian ™ uses a range of data and analytical methods to identify 15 summary groups and 66 detailed types of people. It is based on an underlying principle that similar people live in similar places, do similar things, have similar lifestyles and share similar views. Mosaic helps us to understand demographic characteristics (age, gender and ethnic group etc.), lifestyle, attitudes and behaviours. It gives us an insight into how and why people make decisions about their health and care and how they are likely to respond to services.

## **Population Forecasting Model**

This is a one page summary for each neighbourhood of the findings of the Manchester City Council Population Forecasting Model (MCCFM), looking at the changes to the size and age structure of the population living in the neighbourhood that are forecast to occur over the next 10 years.

#### Ward based information

More detailed information for the individual wards that make up each neighbourhood has also been collated within the Compendium of Statistics for Manchester ("A Picture of Progress"). The Compendium consists of a series of tables which contain the latest available data for a wide range of indicators for both Manchester as a whole and, where available, each of the 32 wards within the city. The tables have been ordered in a way that follows a life course approach – from pre-birth through to adults and older people.

http://www.manchester.gov.uk/downloads/download/5724/compendium\_of\_statistics-manchester

#### **Cohort Profiles**

The full set of Cohort Profile Reports, are also available on the JSNA website. http://www.manchester.gov.uk/info/500230/joint\_strategic\_needs\_assessment/7011/area\_profiles/3

## **Appendix B – Population Cohorts**

A person is allocated into a cohort if they meet the age limit and meet one or more of the criteria for the cohort. Each person is only allocated to one cohort, based on the priority order shown below:

#### Cohort 1 - Children & Young People with Long Term Conditions, Mental Health Needs or Learning Disabilities

- Aged under 19
- One or more Long Term Conditions recorded in Primary Care (see list at end of Appendix)
- Children / Young People currently on a Palliative Care Register in Primary Care
- Meeting any of the criteria for the Mental Health, Learning Disabilities & Dementia cohort

#### **Cohort 2 - Frail Older People**

- Aged 65 and above
- Admission to hospital for a hip fracture, hip replacement, stroke, or injury due to a fall in the last 2 years.

#### **Cohort 4 - Complex Lifestyles**

- Aged 19 and above
- Hospital admission in the last 12 months for alcohol misuse, drug misuse or self harm
- Attendance in the last 12 months at a hospital based (secondary care) addiction service
- Hospital admission in the last 12 months where homelessness has been recorded
- Homelessness recorded in Primary Care (GP systems) no date limit

## Cohort 5 - Mental Health, Learning Disabilities or Dementia

Aged 19 and above

#### Mental Health

- Admission or attendance in the last 24 months at Inpatient, Outpatient or Community Services provided by Greater Manchester Mental Health NHS Foundation Trust
- Hospital admission in the last 12 months with a mental health related diagnosis or procedure recorded
- Attendance in the last 12 months within a hospital based (secondary care) Mental Health specialty
- Mental Health recorded in Primary Care as a Long Term Condition

## **Learning Disabilities**

- Hospital admission in the last 12 months with a Learning Disability related diagnosis recorded
- Attendance in the last 12 months within a hospital based (secondary care) Learning Disability specialty
- Learning Disability recorded in Primary Care as a Long Term Condition

#### **Dementia**

- Hospital admission (no time limit set) with a Dementia related diagnosis recorded
- Dementia recorded in Primary Care as a Long Term Condition

#### **Cohort 6 - Maternity**

- Age 10 and above (to eliminate new born babies and include young mothers)
- Birth in the last 12 months recorded by a secondary care provider
- Attendance in the last 12 months at antenatal services (including specialty 560, Midwifery) provided within secondary care

#### Cohort 3 - Adults with Multiple Long Term Conditions or End of Life

- Age 19 and above
- Two or more Long Term Conditions from the defined list (see bottom of Appendix)
- People currently on a Palliative Care Register in Primary Care
- Hospital admission in the last 12 months with a Palliative Care related diagnosis recorded
- Attendance in the last 12 months within a hospital based (secondary care) Palliative Care specialty

#### Cohort 10 - Adults with Wider Determinants of Need

- 19 and above
- One Long Term condition from the defined list (see bottom of Appendix)
- Adults living within a geographical area with a Mosaic Intensity code of 4 or 5.

## **Cohort 7 - Good Health Older People**

- Age 65 and above
- Not included in any other group.

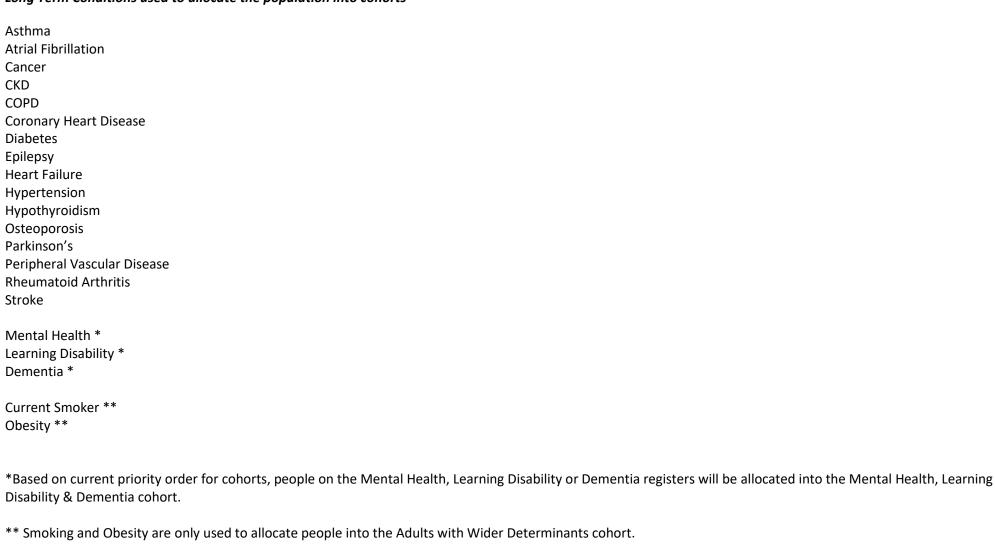
#### Cohort 8 - Good Health Children

- Age under 19
- Not included in any other group.

#### **Cohort 9 - Good Health Adults**

- Age 19 64
- Not included in any other group.

## Long Term Conditions used to allocate the population into cohorts



## Appendix C – Descriptions of services provided via MCC Adult Social Care

#### **Adult Placement Scheme (Shared Lives Service)**

Manchester Shared Lives / Adult placement (AP) offers people an alternative, highly flexible form of accommodation and person-centred support, which is provided by ordinary individuals or families (adult placement carers) in the local community. This enables individuals to share in the life of the adult placement carer. Sometimes this can be long-term, sometimes for a short period, or even on a day support basis.

#### **Casework support**

For a client to be considered as having casework support, the service must be included as part of their support plan. This does not include the process of care management (i.e. assessing or reviewing care needs), but typically occurs when the care manager goes on working with the client after the care management process has been completed (as part of the support plan/package), or another professional is involved to provide active, ongoing support which may take the form of therapy, support or professional input, e.g. counselling.

Active Casework Support could be for example a support professional telephoning a client on a weekly basis to ask how things are and discuss any issues the client might have. In contrast to the client having a phone number that they could call if they felt there was anything they would like to discuss - this would be more "passive" support.

#### **Community Alarm/Assistive Technology**

The Community Alarm Service (CAS) provides a range of services to support our most vulnerable Citizens by enabling them to remain independent in their own homes. This includes things such as pendants, alarm or sensor triggers, and staff from Community Alarm calling to offer advice and reassurance, and where necessary, contacting a nominated person, your next of kin or the emergency services.

#### **Day Care**

Daytime Support provides a range of meaningful activities away from a citizen's home, to people who are assessed as requiring high levels of support. This service provides essential daytime support to families and enables vulnerable citizens to stay at home with their families

## **Direct Payments**

Self-directed support helps a citizen to self-direct their care or support personal budget in a number of different ways, and a direct payment is money that is paid directly to you so you can arrange your own appropriate support in line with your care plan.

## **Extra Care / Neighbourhood Apartments**

Extra Care Housing is a form of retirement housing with the addition of personal care and 24-hour support available for those who need it. The care can increase or decrease flexibly to meet changing needs.

It is a realistic alternative to traditional residential and nursing accommodation, and offers a self-contained 'home of your own' in a scheme where facilities such as hairdressing and beauty salons, bistros, gardening clubs and social activities give plenty of opportunity to socialise for those who wish to. Schemes can also support people with dementia, to varying degrees.

A small number of units have been turned into Neighbourhood apartments (or also known as step up/step down beds) and take referrals directly from hospital or community. Here, specialist support, including housing advice and access, can help people move to more appropriate accommodation after recovery or return home

#### **Home Care**

Home care services help people stay in their homes for longer, supporting them with the tasks of everyday life. These services are provided by a number of private care companies who are commissioned by the City Council. Home care is provided to ensure our citizens have the appropriate level of support for their needs. This may include help with personal care, making meals, and getting out and about.

#### Reablement

Reablement provides short term support for up to six weeks on discharge from hospital to enable citizens to return home safely and remain at home independently.

Referrals are made directly by health and social care practitioners. Also including Intermediate Care, this is a concept in health care which may offer attractive alternatives to hospital care for patients, particularly older people, and promotes independence.

## **Residential Care / Nursing Care**

Residential care homes provide round-the-clock care for people who are frail or have complex needs that cannot be met in their community. This can include help with washing, dressing, feeding and help with day to day activities. Nursing homes cater for those who have general care needs and also require input or supervision from qualified nurses. This can include those with specific or complex health needs. People can benefit from a short stay in residential care to provide a carer break or move there on a more permanent basis following a detailed assessment by a qualified social worker.

#### **Respite / Short Breaks**

Short breaks offer a mixture of 24hr personal care and more general support, which allows carers to have a break from their caring responsibilities. Short Breaks also includes emergency respite in times of crisis and to support hospital discharges.

#### **Supported Accommodation**

Supported accommodation is short term housing related support for vulnerable people. This may include those suffering domestic violence, recovery from mental illness, and sexual abuse. Support is available in single-gender premises. The support might be needed for a wide range of reasons, and is tailored to address the issues people are facing, whilst developing better life skills to improve their quality of life, and to promote independent living

Disability Supported Accommodation has properties (where appropriate) that are fitted with state-of-the-art assistive technology tailored to an individual's needs, to ensure dignity in a safe and independent living environment.

## Sources

The following data sources have been used in this Profile:
Manchester City Council Social Care Data Extracts (July 2019)
SDE Primary Care Data Extracts (July 2019)
Secondary Uses Service – Acute Hospital Activity Datasets (July 2019)
DSCRO Risk Strat Algorithm – (May 2019)

## **Authors**

This profile has been produced on behalf of Manchester Health and Care Commissioning by the Business Intelligence and Public Health Knowledge and Intelligence Teams.