



MANCHESTER
CITY COUNCIL

Grant for VCS Funding for Management of Street Engagement Hub

Prospectus 2023/26

(subject to funding being available in 2024/25 and 2025/26)

Manchester City Council

VCS Street Engagement Hub Management 2023/26 Prospectus

Key Information

- Call for applications: Monday 23 January 2023
- Closing date: Monday 27 February 2023
- Decision by: Monday 20 March 2023
- For voluntary, community and faith sector organisations only
- Must be based in Manchester and/or mainly working with Manchester residents
- Up to £100,000 is available for each of the three years subject to funding being available for 2024/26
- 2023/24 funding must be spent by 31 March 2024
- 2024/25 funding must be spent by 31 March 2025 and 2026/26 funding must be spent by 31 March 2026
- Quarterly monitoring is required which details activity, outcomes, challenges, and spend
- An annual end of year evaluation detailing successes, challenges, and expenditure is required every April
- Applications are welcomed from groups working together in a partnership with one organisation acting as lead
- Applications to be returned to: communitysafety@manchester.gov.uk
- Contact person in Manchester City Council: Jenna Southern
(jenna.southern@manchester.gov.uk)

The Grant

Manchester's Community Safety Partnership will award up to £100,000 each year over three years (subject to funding being available for 2024/26) for managing the Street Engagement Hub and in doing so, contribute towards delivery of the Greater Manchester Police and Crime Plan which aims to:

- Keep people safe
- Reduce harm and offending
- Strengthen communities and places

The purpose of this funding is for VCS organisations to deliver activities or projects that will support the work of Manchester City Council's Antisocial Behaviour (ASBAT) and Outreach Inreach Team (Manchester City Council), Greater Manchester Police (GMP), and other partner agencies to improve safety for residents, businesses, and visitors to the city through the Street Engagement Hub. The grant is to be used to target some of the challenges faced from crime, antisocial behaviour and begging in the city in the day and at night-time.

We welcome ideas about what would help to:

- improve safety
- reduce crime, antisocial behaviour, and begging
- protect and engage with people with vulnerabilities across Manchester

- create a psychological informed environment for the Street Engagement Hub partnership

The funding will be awarded to one successful applicant. Applications are welcomed from groups working together in a partnership with one organisation acting as the lead, accountable organisation. Groups must be Manchester based or mainly working with Manchester residents.

Grant Objectives

Grant applications must meet the following objectives:

- Reduce crime, antisocial behaviour, and begging
- Improve data collection particularly in relation to equalities monitoring of service users and the longer-term outcomes achieved via the Street Engagement Hub
- Ensure that service users have a voice and are involved in the design and review of services
- Manage the Street Engagement Hub indoor and mobile outreach sessions, coordinating organisations to deliver consistent, trauma informed services
- Increase referrals to the Multi-Agency Prevention and Support (MAPS) meetings
- Oversee the implementation of the Street Engagement Hub Action Plan (a copy of this is available upon request)
- Take a person-centred, trauma-informed approach to identify service users' needs and refer to appropriate services

All first-year activities or projects must be completed by the 31 March 2024.

Activities and organisations we will fund

Background:

In 2019 a city centre survey of over 2,500 people identified begging as a major concern and a challenge for residents, businesses, and visitors. Following this, Greater Manchester Police and Manchester City Council reviewed their existing policies and procedures and researched alternative approaches with the Ministry of Housing, Government and Local Communities. A six-week pilot took place at the Arc in North Manchester in November 2019 and due to its success, was extended with a range of agencies involved.

The Hub now operates twice weekly indoors. Since September 2020, the Mustard Tree has supported and hosted the Hub. Activity continues to take place in the city centre and now across Manchester's neighbourhoods. In recognition of the move by some people out of the city centre, a mobile community vehicle is used to support those begging/rough sleeping in neighbourhoods.

Agencies involved in the Hub include Coffee4Craig, Manchester Action on Street Health (MASH), Outreach Inreach Team (Manchester City Council), DWP, The Big Issue, Change Grow Live (CGL), Greater Manchester Probation Service, and St. John Ambulance. GMP and ASBAT can refer people into the Hub while Riverside provide a triage service, asking people what their needs are and signposting.

The Council recognises that it takes a collective effort across the Council, healthcare, and other public sector services, charities, faith groups, businesses, institutions, and other agencies, working with the citizens of Manchester to put an end to homelessness. At the heart of the Street Engagement Hub approach homeless people are and will continue to be key partners. The Council supported the development of the Manchester Homelessness Partnership, led by partners in the voluntary and community sector. In May 2016 the Homelessness Partnership launched the

Manchester Homelessness Charter developed with people with lived experience. Details of the Charter including its values can be found [here](#).

In 2021 Manchester City Council / the Community Safety Partnership commissioned Manchester Metropolitan University (MMU) to evaluate the effectiveness of the Street Engagement Hub. The recommendations from this evaluation form the basis of the Street Engagement Hub Action Plan. A Street Engagement Hub Steering Board to provide strategic overview and governance and a Street Engagement Hub Operational Group to discuss day-to-day issues, concerns, and areas for improvement were established. A copy of the report is available on request.

What is required:

We are looking for an organisation that will:

- Oversee the implementation of the Street Engagement Hub Action Plan (a copy is available upon request)
- Chair the Street Engagement Hub Operational Group and sit on the strategic Street Engagement Hub Steering Group
- Coordinate a range of groups in the city, supporting them to deliver their services in line with the vision and values of the Manchester Homelessness Charter
- Ensure that the Hub and mobile outreach are coordinated, and services are accessible
- Ensure that there is good communication and cooperation between Hub services and a consistent approach is taken across services
- Ensure that services create a psychological informed environment
- Ensure that people using and delivering services are safe from harm and treated in a respectful way
- Triage service users and identify appropriate positive interventions
- Support people sleeping rough to move away from the streets and into safe and secure accommodation with access healthcare and other key services
- Make referrals to and present cases at the Multi-Agency Prevention and Support meetings
- Ensure that service users are involved in the review and design of services and oversee the development of a Service Advisory Panel
- Ensure that data is collected, included service user equality information, and monitoring and evaluation reports are submitted when required
- Review the objectives at the end of each year and refresh if required.

Services that could be funded include, but are not limited to the provision of:

- Key worker services
- First Aid/healthcare
- Support for access to accommodation, identification, bank accounts
- Support for alternatives to begging
- Support for safety

What we will fund:

- Staff salaries
- Volunteer expenses
- Training
- Utility costs
- Transport costs
- Room hire
- Accommodation costs relating to the Hub

- A proportion of core costs, clearly related to the scale of activity delivered under this funding

What we will not fund:

- Delivery of street-based services such as soup kitchens
- Purchase of vehicles or property
- Building renovation/repair costs

All costs must be reasonable.

To be eligible for the grant your organisation must:

- Have a constitution
- Be based in Manchester and accountable to the community that you are predominantly delivering services to
- Be a not-for-profit organisation – this includes voluntary, community, and faith organisations, co-operatives and mutual societies, non-governmental organisations which are value driven and which principally invest their surpluses to further social, environmental or cultural objectives
- Be representative and inclusive of the community you are intending to work with

You cannot apply if you are:

- A private sector, or “for profit” organisation
- A public sector organisation such as local authority, education institution, health authority, etc.

There should be opportunities for the people who you are supporting to be involved in your work, for example by volunteering in your service and/or being part of your management committee or other body.

Funding

There is a maximum of £100,000 available annually for three years for one successful applicant to spend on meeting the objectives set out in this prospectus.

If your application is successful, funding will be provided following evidence provided by the successful applicant as to how they are meeting the objectives of the grant programme and of successful outcomes achieved. Quarterly monitoring of activity, outcomes, and spend is required. This should include equality monitoring of service users. Annual end of year evaluation is also required.

How to Apply

- Please make sure you read the guidance notes carefully
- **The deadline for applications is**
- **Please return your completed application form to**
communitsafety@manchester.gov.uk
- You will receive an acknowledgement of our receipt of your application

How will the decision be made

All applications will be scored and ranked by a panel made up of senior representatives from the Council.

What will happen after the decision has been made

All applicants will be notified by email as to whether their application has been successful or not and written feedback will be provided upon request. There is no appeals process.

We expect to make a decision and notify applicants by **20 March 2023**

The successful applicant will be required to submit the documentation set out in the application form. We will send you a grant agreement with our terms and conditions for you to sign and return. If we need to ask you to change your approach in order to fill a gap we will arrange to meet with you.

The funding will be paid as stated above and all payments will be made by BACs.

Monitoring and evaluation

- We will expect you to keep records of the activities you carry out, including how many people and groups you work with
- You must keep financial records demonstrating how you have used the grant funding
- You must submit quarterly monitoring returns demonstrating the impact your project has made.
- Alongside submitting an annual end of year evaluation that reports against the objectives, providing case studies where relevant.

Getting Help

If you do not understand anything in this guidance, or on the application form you can contact Jenna Southern: jenna.southern@manchester.gov.uk

Please note that Jenna cannot help you complete your application form or offer advice on the likelihood of your application being funded.