

Event Community Consultation Meeting

Minutes

30th June 2015

Attendance

Kirsten Warren (KW)	Heaton Park General Manager
Kenneth Wilson (KW _i)	Heaton Park Assistant Manager
Steve Lester (SL)	Heaton Park Delivery Officer
	Heaton Park Tramway
Cllr	Manchester Blackley Councillor
Cllr	Manchester Blackley Councillor
	Ground Control
	Ground Control
	Resident
Cllr	Bury Councillor
Cllr	Bury Councillor

1. Welcome and Introductions

(KW) welcomed all to the meeting and outlined the summary for the meeting. The main focus of the meeting was to debrief members regards Parklife.

2. Apologies

No apologies given.

3. Minutes of Previous Meeting

Previous minutes and update were distributed prior to the meeting

4. Matters arising.

No matters were raised

5. Park Life Presentation.

gave an debrief regarding the event.

6. Question and Answer Session

1. Spoke of the vexatious be claims by residents against Parklife and commend on the speed of delivery of the portable toilets.
2. Said that there was an issue of the festival goers urinating down Park View Street.
3. Noted a clear difference of authority between Park life security and GMP. Urination issue at Old Hall lane could not be stopped by the FGH however once police attended on the Sunday the issued lessoned.
4. Discussed issue of licensing difference between MCC and Bury. (KW) Stated that Bury Street Traders can trade anywhere within Bury.
5. Noise vibrations were raised as an issue in p the bass they can hear. There was an issue with the noise at Blackley New Road - Middleton Train station - up towards the junction was bad.
Said the music cut off at 11pm and a further discussion was had around limiters and having an automatic cut off level to sound engineers. Atmospheric conditions as well e.g. wind. One solution could be more speakers - this is something that Parklife has explored, including having delays.

6. A discussion was had about parking and it was noted the map shown only gives a general overview. Meverley Road to be included next year in the parking permit. (KWi) mentioned a parking system stickers for car - like a tax disc. Could be used for other Heaton Park events and a similar scheme is in place in parking scheme. Road closures worked well but only when manned. Private hire vehicles were a real problem. Manchester had a big enforcement operation out, and Bury, but it was felt needs to last longer into the evening.
7. was impressed with the Control Hub and made a significant difference and said the leaflet was worthwhile. People felt better that there was that point of contact. Security - very impressed: proactive, approachable, fantastic, in designated spaces. Actively going and helping people. Street cleansing ... Whittaker Lane so much improved. Looked cleaner than it does usually! noted that 10.8 tonnes of waste collected outside the park. Traffic Management worked better and the toilet were being deploy quickly and issues resolved. Bins also a big improvement. Complaints was a better reporting system. If people have more avenues to complain, will generate more complaints
8. Feedback from concert goers - much better security and felt safer inside the venue.
9.) Felt there was a need to do more of Sheepfoot Lane, perhaps a dedicated meeting for those residents earlier on. All in all fantastic difference this year - well done.
10. It was noted that parking and security only went down to Albert Avenue and there were problems with Ravensway as it's two cul-de-sacs. On egress people don't know where they are so it causes further issues. Buses to support additional movement of people away from the site as happened on Friday. SIGNAGE - clearer messages about how to get to Manchester. Golf signs could be used
11. Stewarding for the tram gate needs to be at the top of the hill as well as the bottom: cobbled area separate pedestrian route
12. It was noted that some of the event audience couldn't get a signal on their mobile phones and
13. Some reports of open drug dealing and usage inside ... threatening atmosphere was less than last year. Staff were also searched, and every trader. Everyone is upping their game across the Festival sector. Installing the video cameras on the gates also had an impact on people's awareness of safety.
15. Mcr Cllrs liked get the SIT reports.
16. Low fencing round the lakeside cafe wasn't enough of a deterrent for urination
17. It was noted that around the 3 arrows it become an unofficial pick up and drop off: It was said that signage in this location in advance would help.
18. A breakdown was given for the PCN's by the parking teams MCR 64 issued PCN. BURY PCN 152 on Sunday alone (99 Saturday, 67 Friday). Need the enforcement team out later
19. The meeting was closed with a further discussion about the tramlines with and

7. Any Other Business

No matter raised.

8. Date of Next Meeting

TBC

