

Event Community Consultation Meeting
Minutes
20th October 2014

Attendance

Kirsten Warren (KW)	Heaton Park General Manager
Kenneth Wilson (KWi)	Heaton Park Assistant Manager
	Heaton Park Tramway
Cllr	Manchester Blackley Councillor
	Ground Control
Mike Parrot (MP)	Manchester City Council
	Resident
	Resident

1. Welcome and Introductions

*KW) welcomed all to the meeting and outlined the summary for the meeting. The main focus of the meeting was to debrief members regards Parklife.

2. Apologies

Kylie Ward, and Councillor

3. Minutes of Previous Meeting

Previous minutes and update were distributed prior to the meeting

4. Matters arising.

No matters were raised

5. Debrief Overview

(MP) explained the process of debrief working down the executive level of MCC to public consultation and reassured those attending that all opinions and comments are matter.

6. Park Life Presentation.

gave an over view of the proposals for the event and provided plans for the group to look at. spoke of crowd management and good data they had collected from 2014. Of the crowd management he stated that on a whole it worked will however there were area that needed to be reviewed for 2014. He talked about the trial residents parking scheme encompassing 1,700 household and improving this for 2015. Looking towards increasing security with different company and having a site specific cleaning team, extending CCTV and reusing Sainsbury's as a pick up. Parklife has been resubmitted for 2015 – June 6th and June 7th 2015

7. Community Feedback

(KW) detailed the community feedback for Parklife.

- 9,500 letters sent out with an additional 700 parking letters.

Feedback during Parklife to MCC>

- Road Closure 64
- Anti – Social 48
- Noise 20
- Litter 33

Parklife direct 46

Post event feedback 73

8. Key Actions form Parklife

Venue

- Review ticketing
- Improve signage
- Review stage locations for sound management
- Improved infrastructure within the park

Movement

- Prioritise Hackney carriage and private taxi provision – to be scaled up
- Review resident parking scheme
- Review Parklife express and Metrolink operation

External Actions

- Address hotspots of ASB
- Implement a specific Local Authority and police task force to address licensing issues.
- Contact independent external cleaning provider

Strategic Priorities

- Targeted intervention to reduce impact of audience behaviour on community
- Build on improving park infrastructure

9. Question and Answer Session

1. Resident parking scheme worked well but traffic was push back into Blackley. Double Parking up Blackley New Road , Lakeside Rise and Elbourne Road. Felt it was strange for volunteers at Parklife to have to leave their passport and £100 deposit.

Stated it was common practice across festivals bit would have his team look into it
to update

2. Needed better internal directions for people within the park. Particular poor at Middleton Road and Sheepfoot, There were disgruntled punters and lack of stewarding and toilets

The signage was an issue and correct maps to be publish.

3. Noticed a lot of legal drugs on the walk around, concerned people walking around the site would get the wrong idea. Gas Canisters, laughing gas and poppers. No-one was being approach and should be dealt with as being intimidating.

People think legal means safe. MCC have had a meeting regarding legal highs and it is a problem across the country. Parklife have a clear policy – Zero Tolerance in the site but need additional support to address in the greater pub area.

4. The biggest problem for the residents is the crowds. 40k but the increase has made a difference.

5. What about the SM? What does that mean? Where does it go?

This is for the wider Greater Manchester Community in regards to spend (£5m) within the region but want to work with local business as Cllr raised concerns about their business suffering. We are looking at a range of opportunities for local business.

6. Do you think going forward it is worth looking at the type of groups (performers) that are being put on.

The festival is for 18-30 years old and it is to coincide with the end of the student year. The procuring of talent is out of my control however changing the line up would not make a difference.

Do you think it made a difference with Snopp Dog.

(MP) The line-up does not have an effect as the majority of tickets were sold as a weekend.

7. What about the people flow?

We need to push people out in different ways from Sheepfoot Lane and redistribute number better – 3rd Gate on Bury Old Road needs to be better used – especially for City centre and take the impact Sheepfoot Lane.

8. You need to look at the triangle around Kings Road, Singleton and Bury Old Road. Residents felt they were left alone, no security or cleansing. Problems were caused by egress of the amount of traffic from taxis. Between 11pm and 2am the police were amazing.

We accept there were problems but we are discussing the idea of having further control measures. Park Street, Ogden, Ostrich had no permits but will we review this but have to have a balance.

(MP) Looking to form a task force for the outside area as the problem was we were picking up stuff the following night and the day before. We are to review how we search better and ticket people better. We need to have more security to provide reassurance within the venue, more security and camera's and introduce more undercover.

10. Bonfire Night

(KW) gave an overview of Bonfire Night at Heaton Park.

11. Any Other Business

No matter raised.

12. Date of Next Meeting

TBC